March 2024 Operations Data

March 2024 Company Overview

HFSC Turnaround Time (TAT)

TAT Date Range*

Porter Lee		Justice Trax	
3/1/2024	3/31/2024	3/1/2024	3/31/2024

Analysis TAT	Overall TAT
24	94

* Both Porter Lee and Justice Trax date ranges MUST be set to the same date range

Backlog

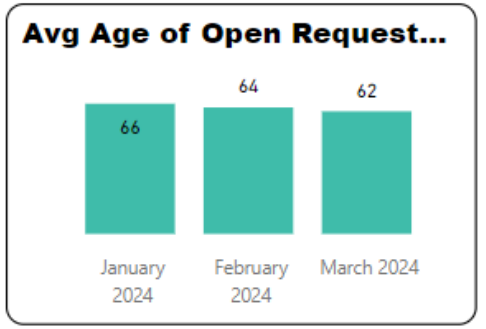
Number of Requests Backlogged

4,760

% of Requests in Backlog

19.1%

Avg Age of Open Requests

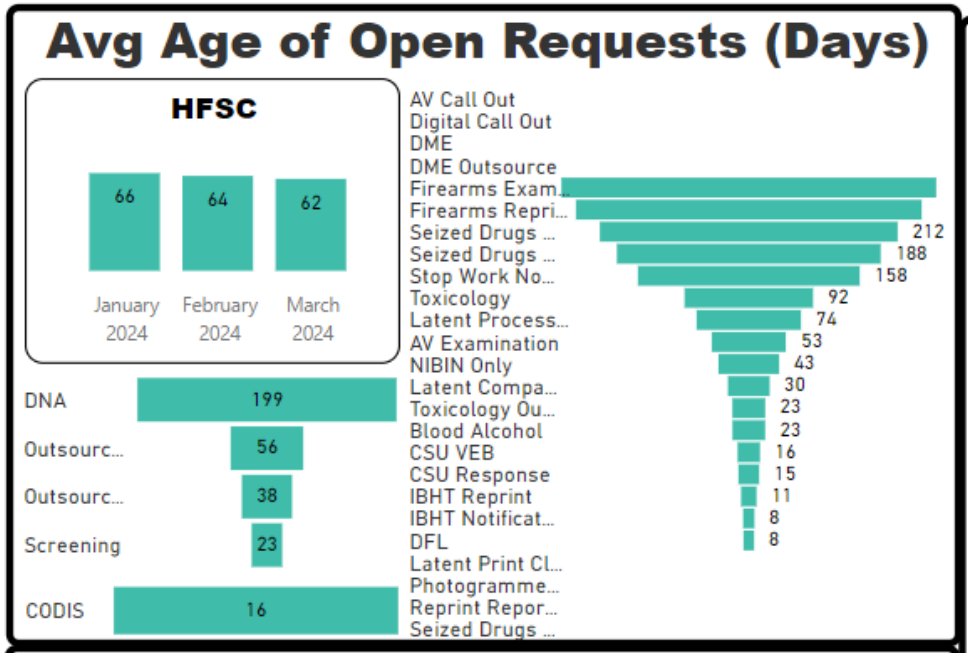


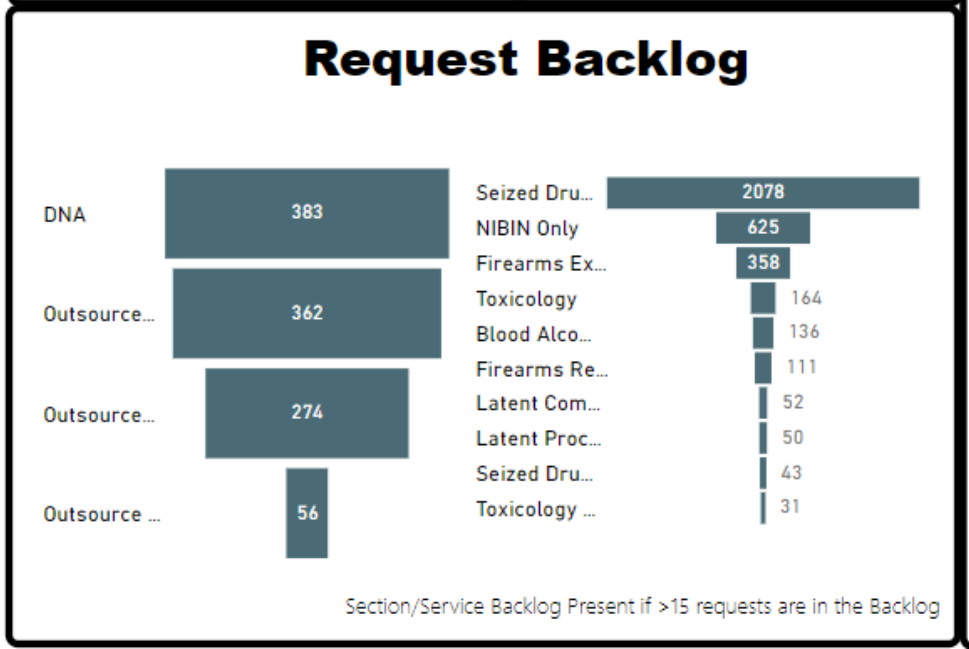
% Decrease in Avg Age of Open Requests*

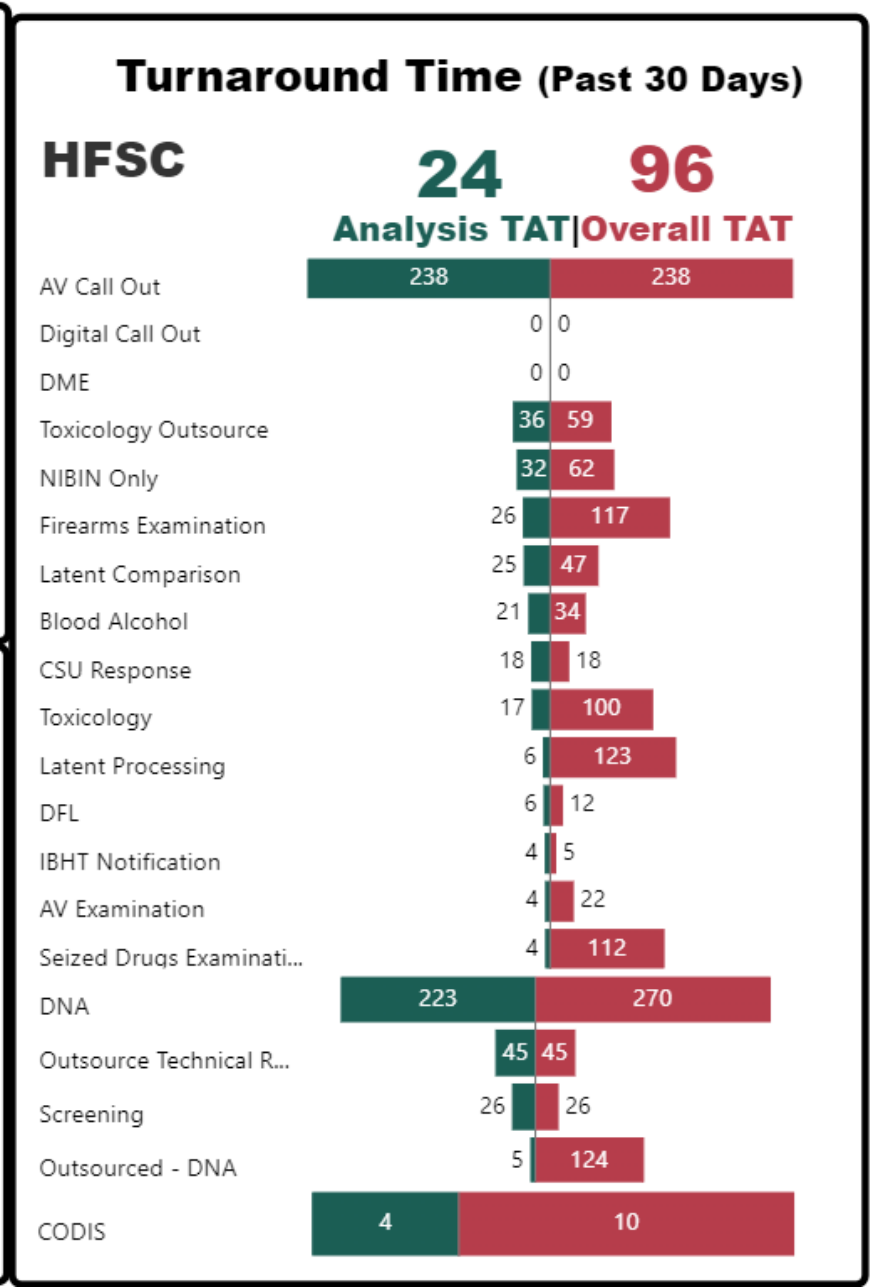
41.4%

* compared to beginning of performance year

March 2024 Company Overview



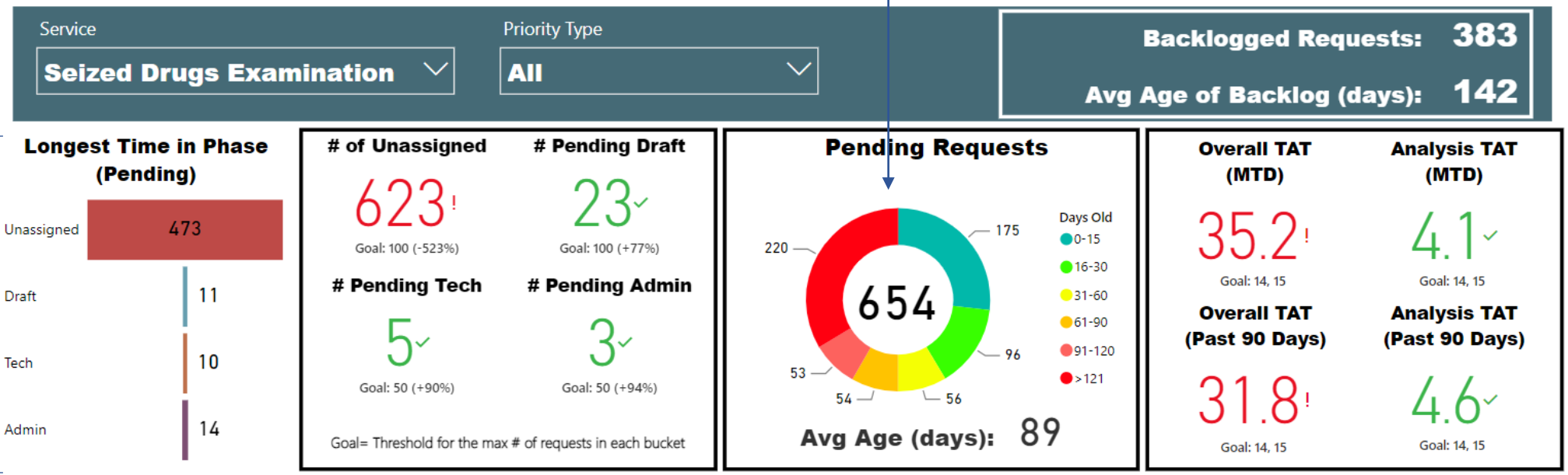




Key for Dashboard Section Pages

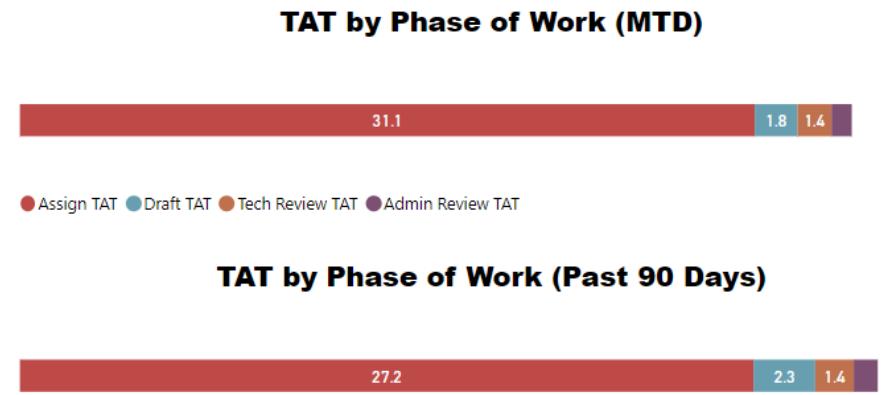
Center of ring=total pending cases
Ring=breakdown of age for all pending cases

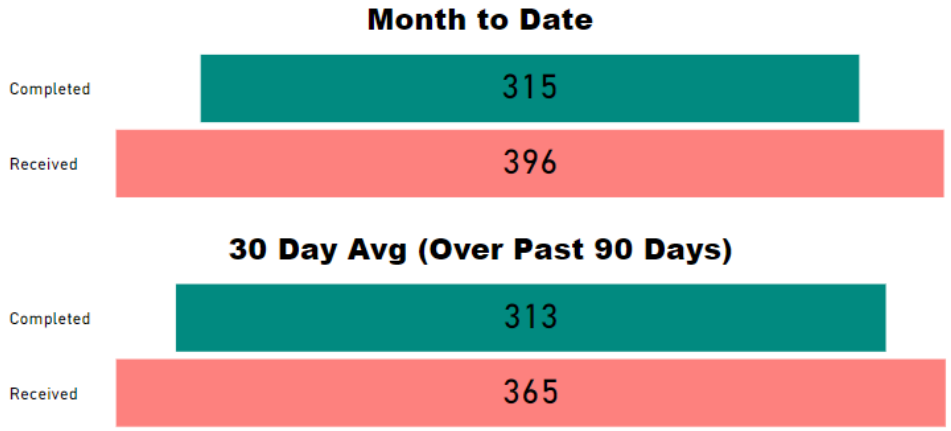
Type of Testing →



Pending work

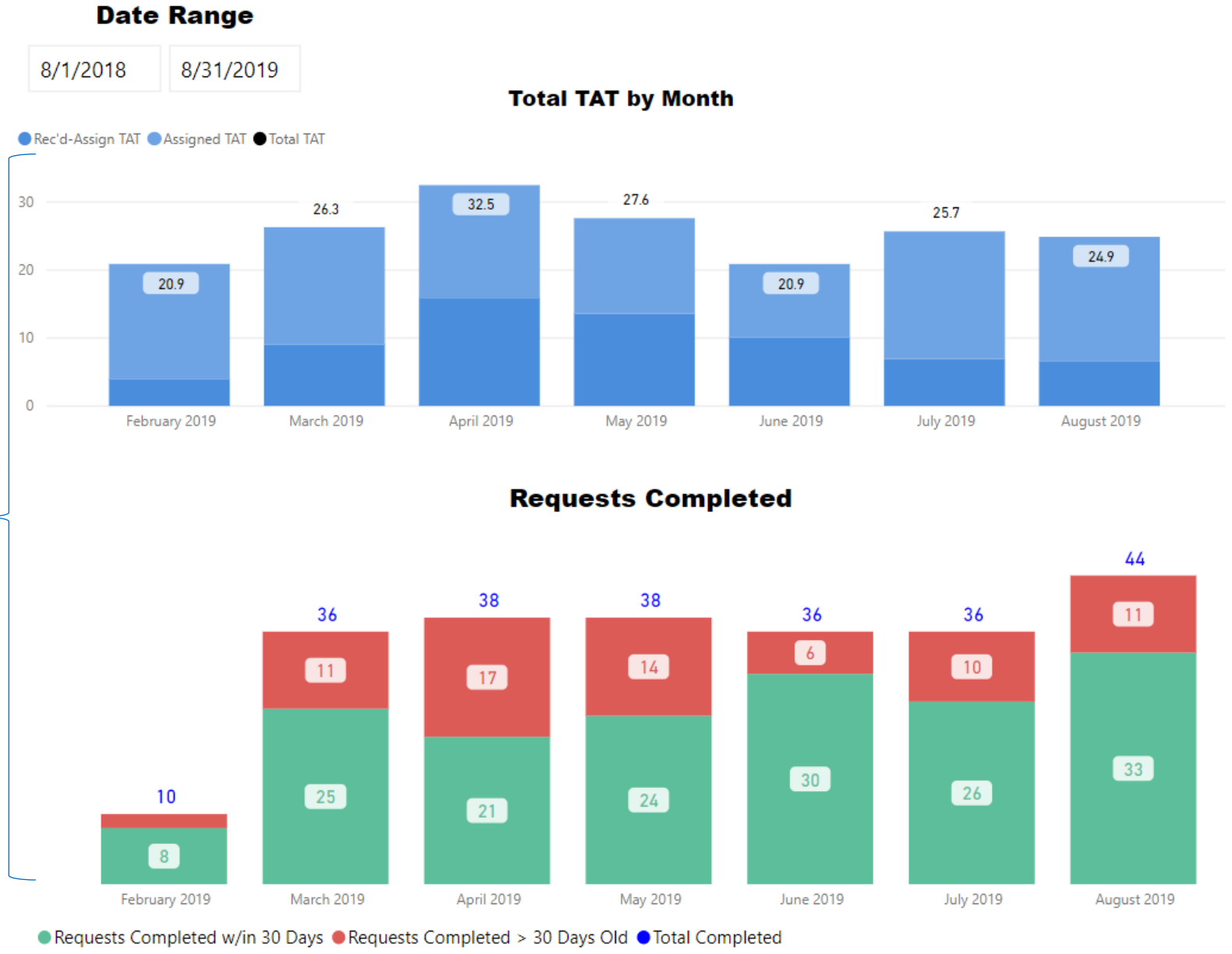
Turnaround time (days) by phase of work





TAT= Turnaround Time MTD= Month to date Backlogged Requests = Requests open over 30 days

Key for Dashboard Historical Pages 1/2



Data broken down by month

Type of testing

Request Type

Firearms Examination

Priority Type

All

Report type

Selected Time Frame Averages

26.11
Total TAT (Rec'd-Compl.) Avg

16.08
Assigned TAT (Asgmt.-Compl.) Avg

Overall average for the selected date range

Received to Complete

238
Requests Completed

71
Requests Completed > 30 Days Old

29.83 %
% Completed > 30 Days Old

Requests more than 30 days old are considered to be backlogged requests

TAT= Turnaround Time

Key for Dashboard Historical Pages 2/2

Type of testing

Service: Seized Drugs Examination

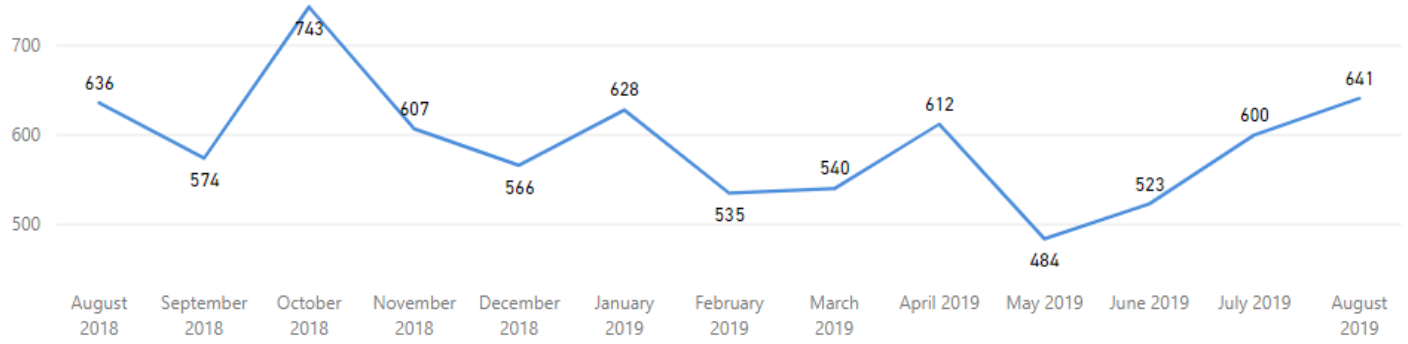
Priority Type: All

Report type

Received Filter

8/1/2018 8/31/2019

Received by Month



Total Received

7,689

Received per Month (Avg)*

591

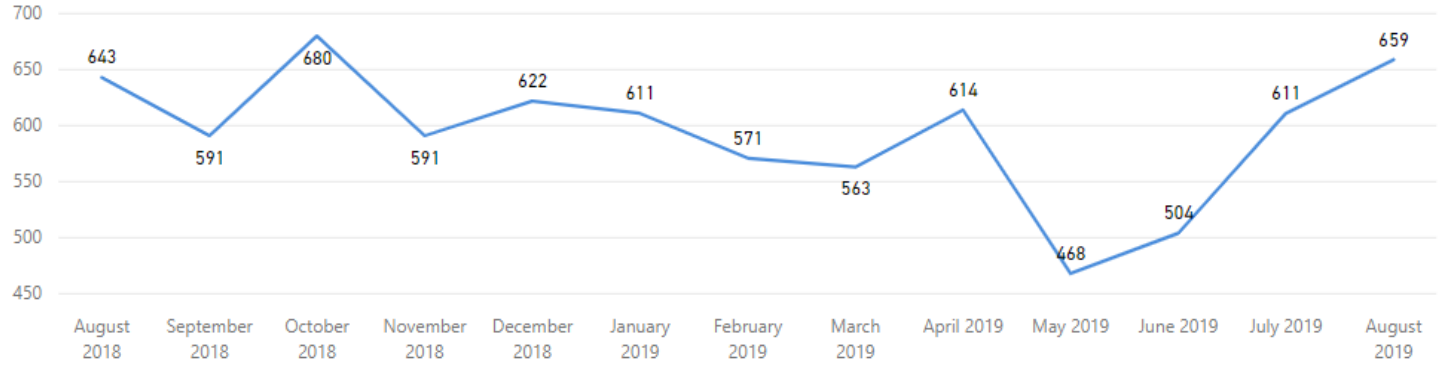
Overall average for the selected date range

Data broken down by month

Completed Filter

8/1/2018 8/31/2019

Completed by Month



Total Completed

7,728

Completed per Month (Avg)*

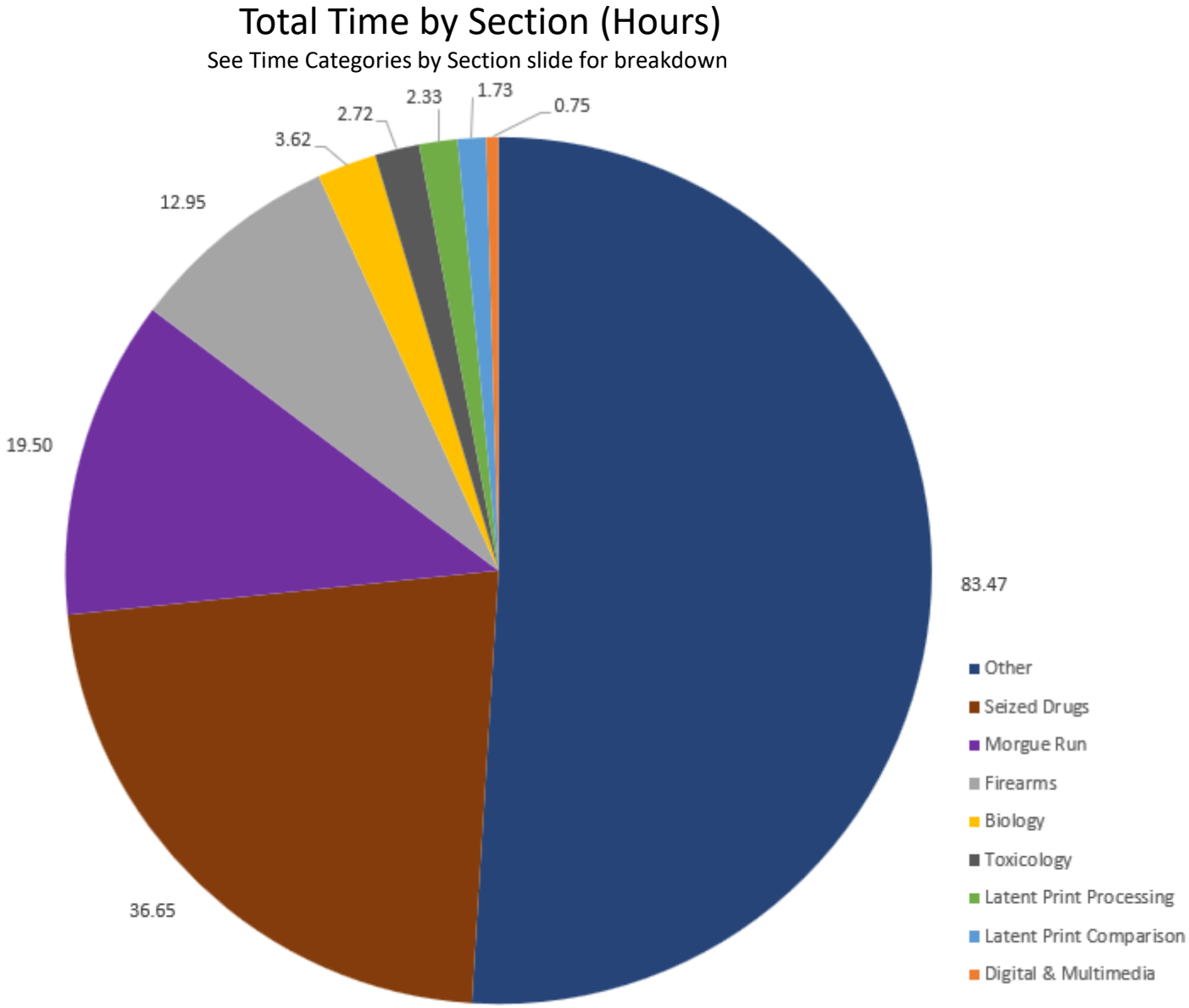
594

Overall average for the selected date range

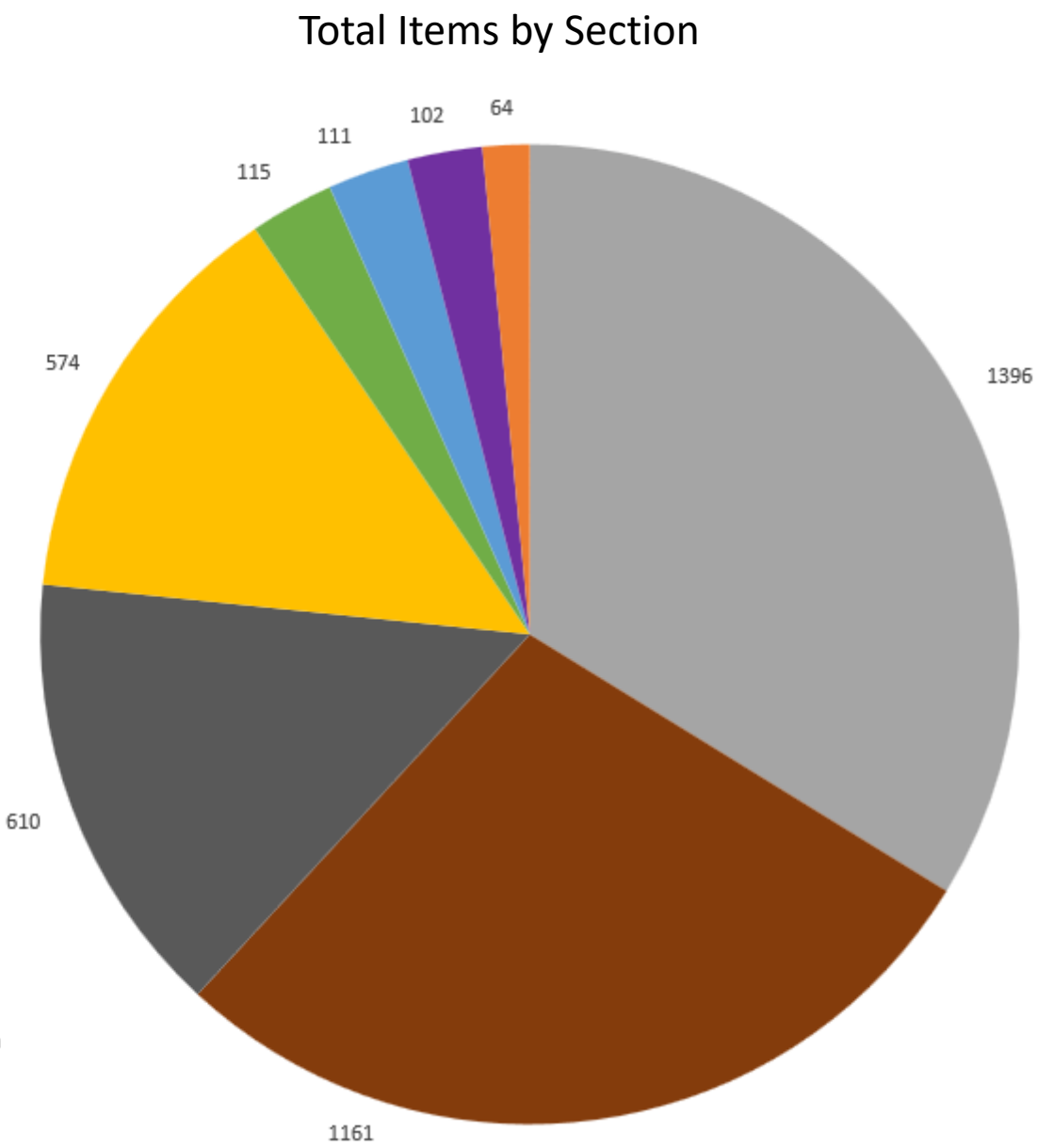
*** months with zero activity are not calculated into the average**

Client Services and Case Management (CS/CM)

CS/CM – March



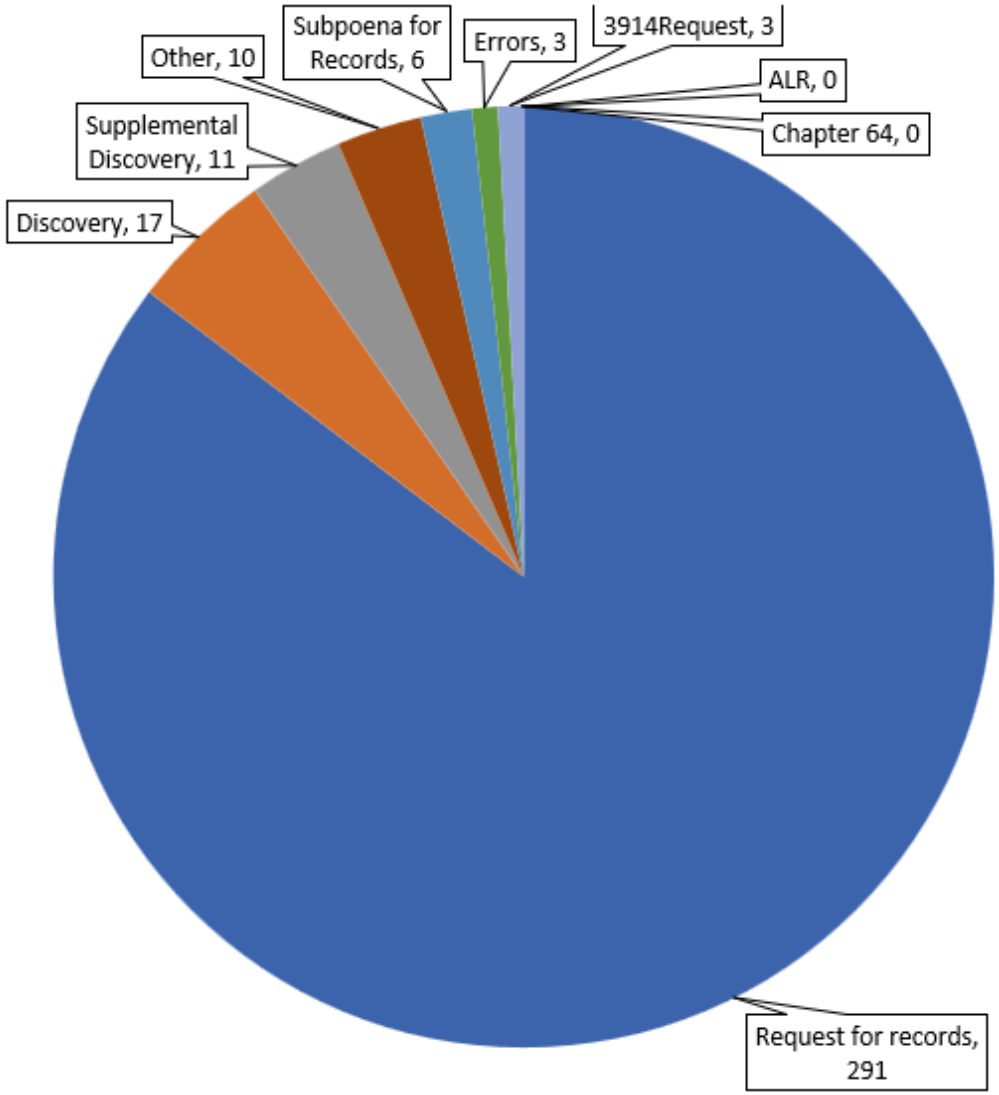
Evidence Handling



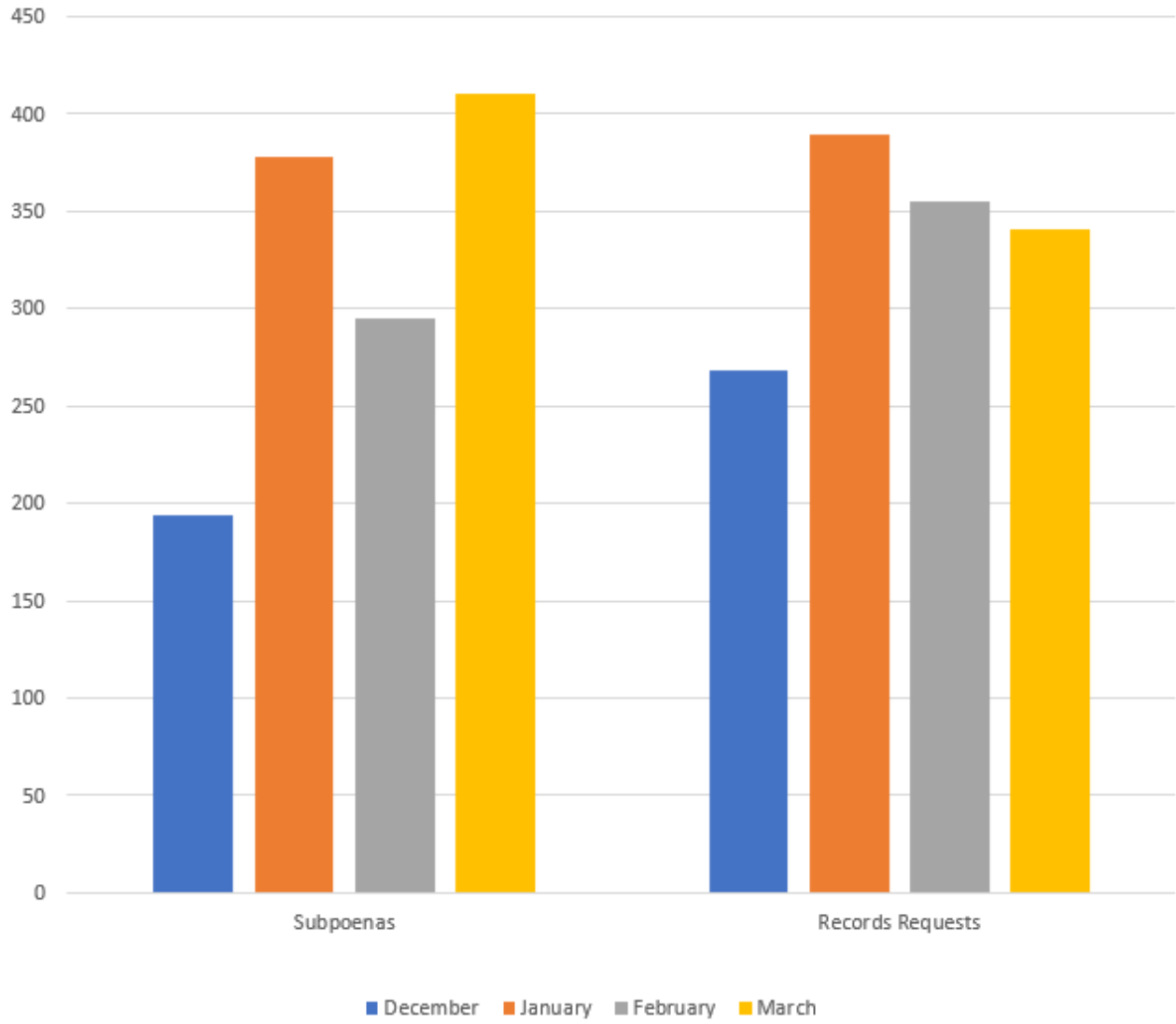
CS/CM – March

Administrative

Requests by Type

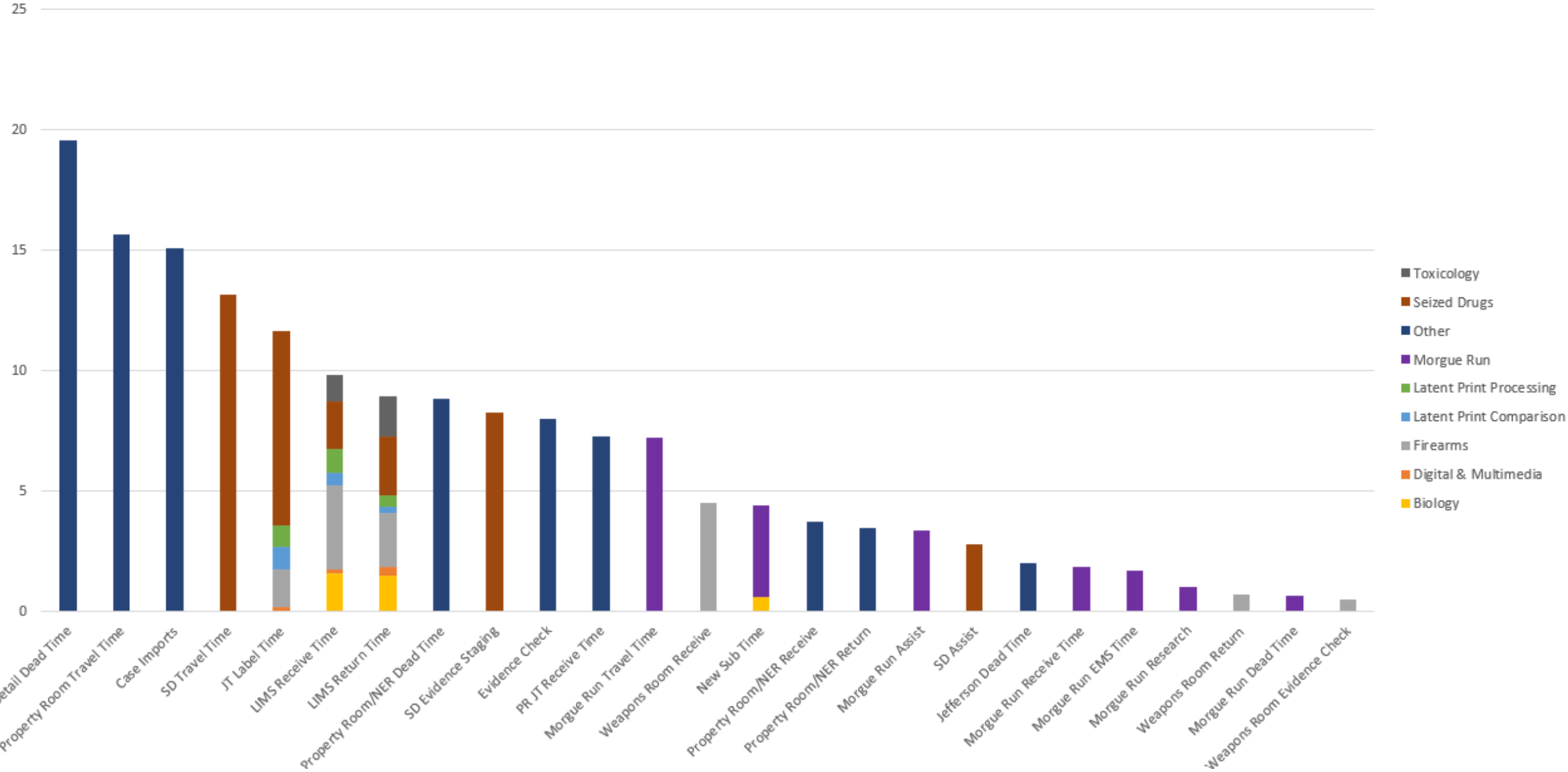


Subpoenas & Records Requests



Time Categories – March

Evidence Handling



Service

CSCM Tox Accession

Priority Type

All

Backlogged Requests: 0

Avg Age of Backlog (days): (Blank)

Longest Time in Phase (Pending)

of Unassigned

8

Goal: 150 (+94.67%)

Pending Draft

0

Goal: 3 (+100%)

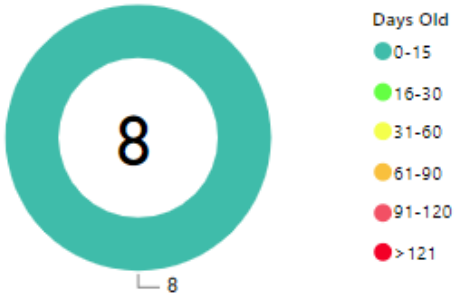
Pending Admin

0

Goal: 60 (+100%)

Goal= Threshold for the max # of requests in each bucket

Pending Requests



Avg Age (days): 2

Overall TAT (MTD)

1.0

Goal: 5, 10

Accessioning TAT (MTD)

0.9

Goal: 5, 10

Overall TAT (Past 90 Days)

1.1

Goal: 5, 10

Accessioning TAT (Past 90 Days)

1.0

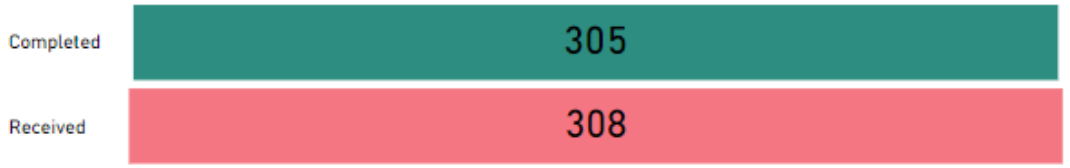
Goal: 5, 10

Accessioning TAT is TAT for request received to assigned.

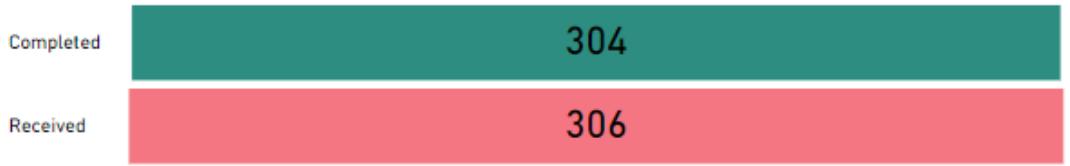
TAT by Phase of Work (MTD)

TAT by Phase of Work (Past 90 Days)

Month to Date



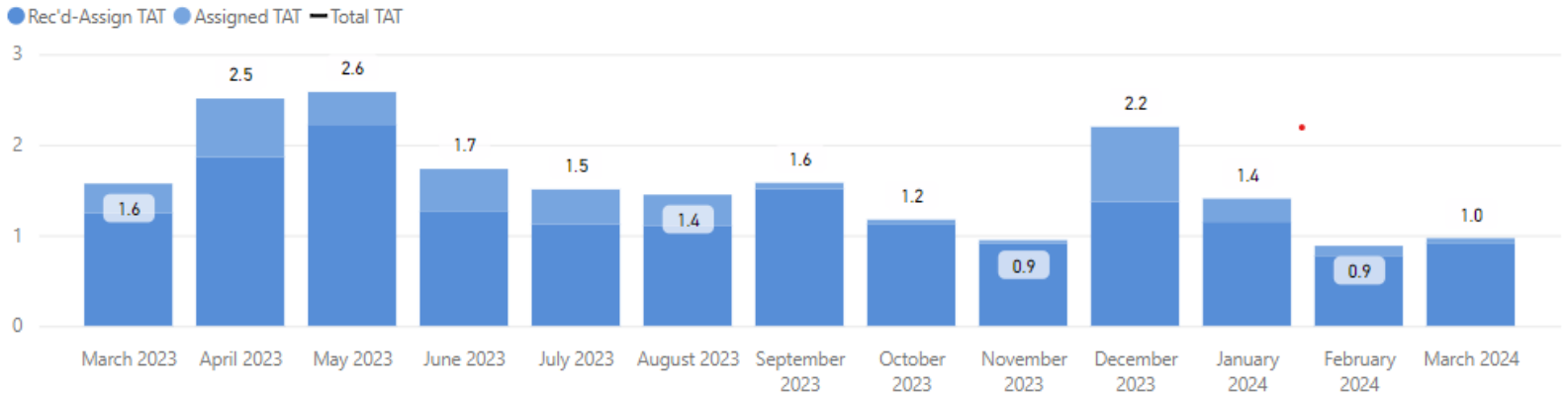
30 Day Avg (Over Past 90 Days)



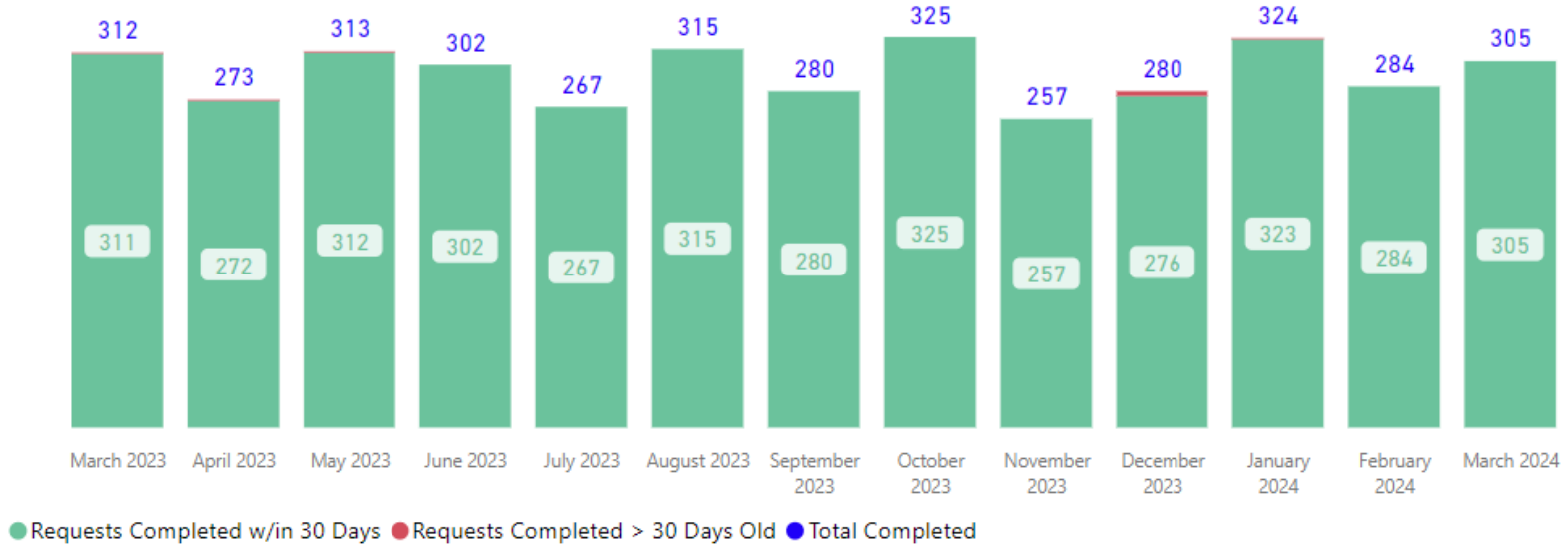
Date Rang

3/1/2023 3/31/2024

Total TAT by Month



Requests Completed



Request Type

CSCM Tox Accession

Priority Type

All

Selected Time Frame Averages

1.58
Total TAT (Rec'd-Compl.) Avg

0.30
Assigned TAT (Asgmt.-Compl.) Avg

Received to Complete

3837
Requests Completed

8
Requests Completed > 30 Days Old

0.21 %
% Completed > 30 Days Old

Requests more than 30 days old are considered to be backlogged requests

Service

CSCM Tox Accession

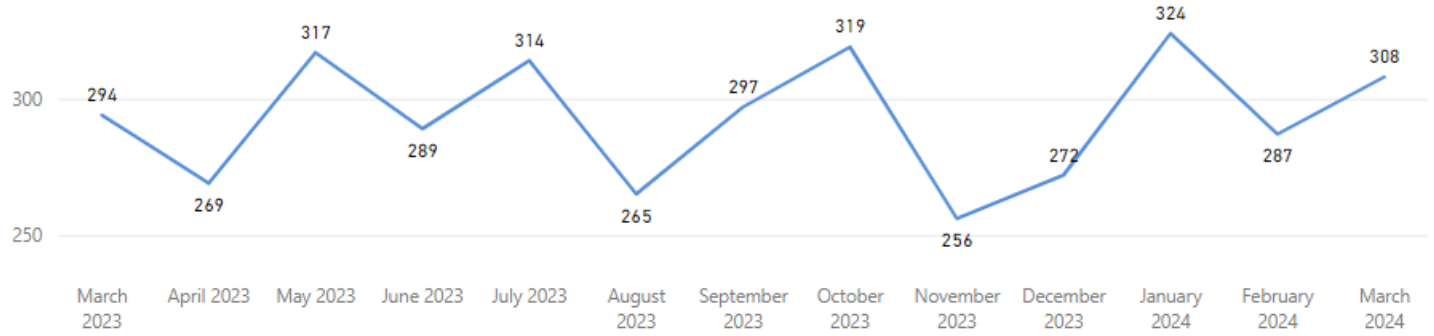
Priority Type

All

Received Filter

3/1/2023 3/31/2024

Received by Month



Total Received

3,811

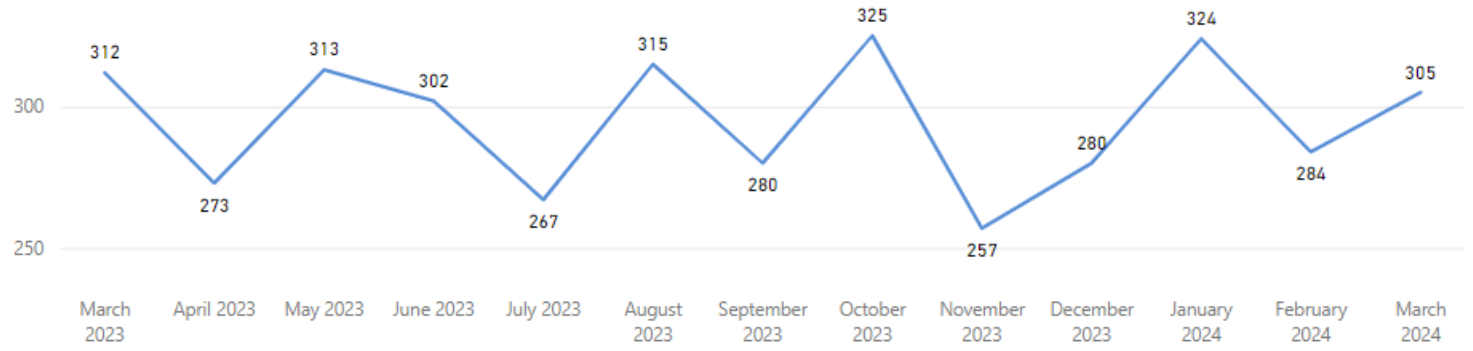
Received per Month (Avg)*

293

Completed Filter

3/1/2023 3/31/2024

Completed by Month



Total Completed

3,837

Completed per Month (Avg)*

295

*** months with zero activity are not calculated into the average**

Service

CSCM Tox Rejection

Priority Type

All

Backlogged Requests: 0

Avg Age of Backlog (days): (Blank)

Longest Time in Phase (Pending)

Unassigned	0
Draft	0
Admin	0

of Unassigned

0

Goal: 3 (+100%)

Pending Draft

0

Goal: 5 (+100%)

Pending Admin

0

Goal: 10 (+100%)

Goal= Threshold for the max # of requests in each bucket

Pending Requests

0

Days Old
- 0-15
- 16-30
- 31-60
- 61-90
- 91-120
- >121

Avg Age (days): (Blank)

Overall TAT (MTD)

0.3

Goal: 5, 10

Accessioning TAT (MTD)

0.0

Goal: 5, 10

Overall TAT (Past 90 Days)

4.5

Goal: 5, 10

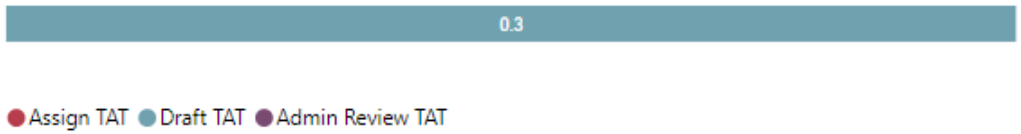
Accessioning TAT (Past 90 Days)

0.0

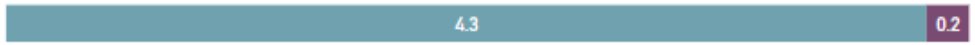
Goal: 5, 10

Accessioning TAT is TAT for request received to assigned.

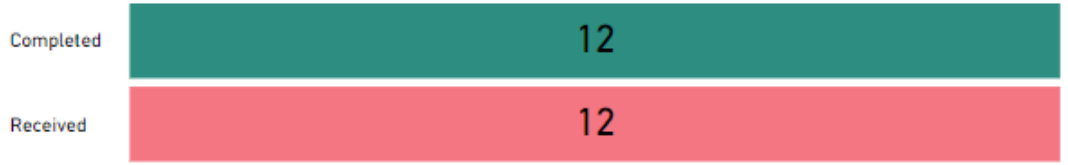
TAT by Phase of Work (MTD)



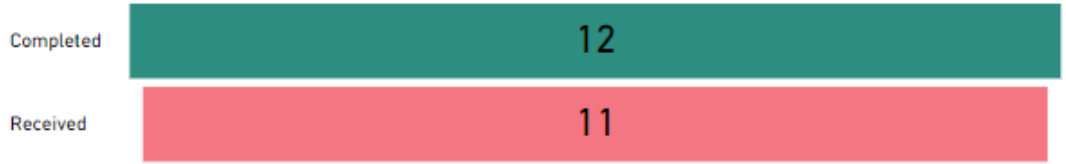
TAT by Phase of Work (Past 90 Days)



Month to Date



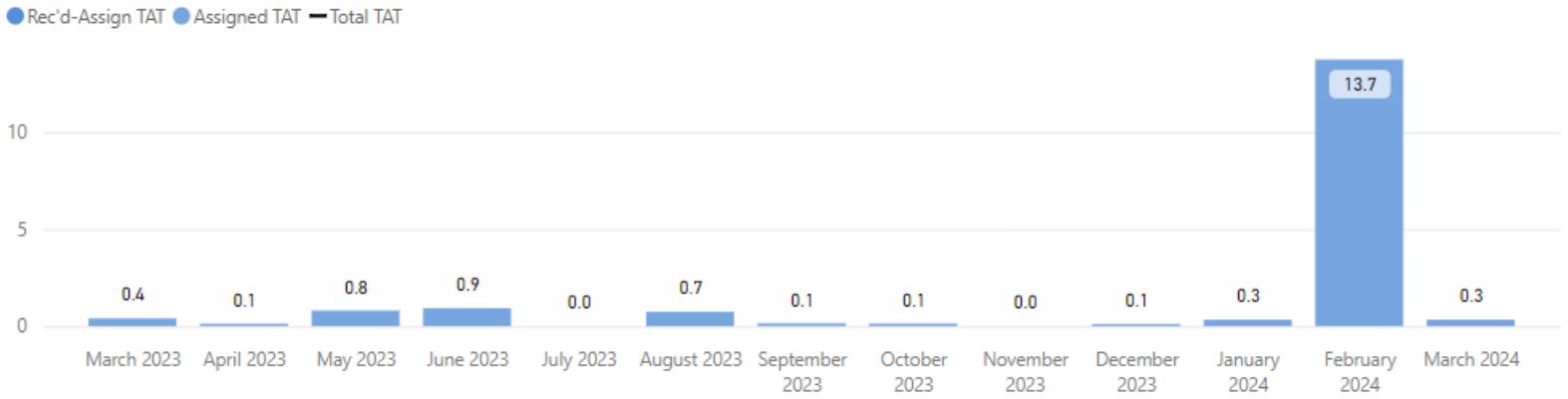
30 Day Avg (Over Past 90 Days)



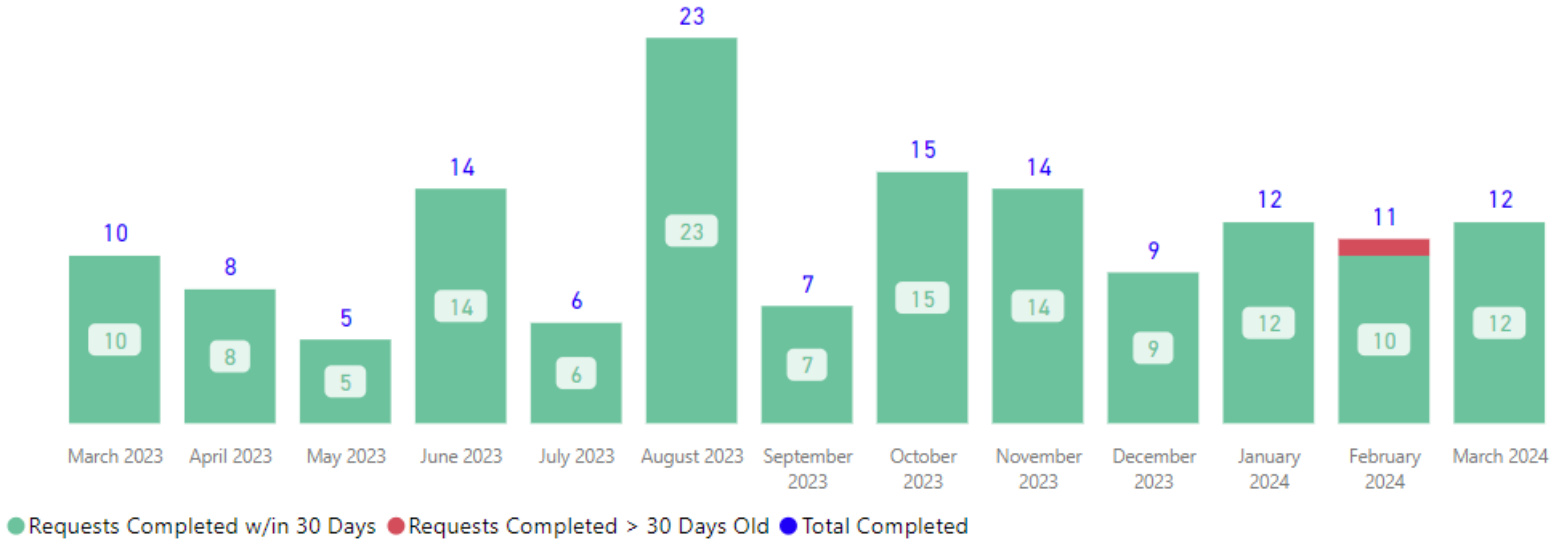
Date Rang

3/1/2023 3/31/2024

Total TAT by Month



Requests Completed



Request Type

CSCM Tox Rejection

Priority Type

All

Selected Time Frame Averages

1.38
Total TAT (Rec'd-Compl.) Avg

1.38
Assigned TAT (Asgmt.-Compl.) Avg

Received to Complete

146
Requests Completed

1
Requests Completed > 30 Days Old

0.68 %
% Completed > 30 Days Old

Requests more than 30 days old are considered to be backlogged requests

Service

CSCM Tox Rejection

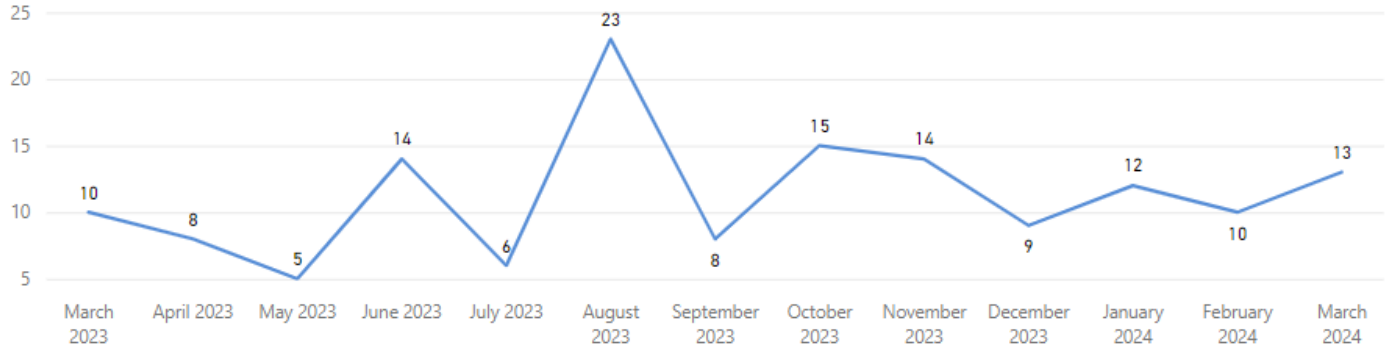
Priority Type

All

Received Filter

3/1/2023 3/31/2024

Received by Month



Total Received

147

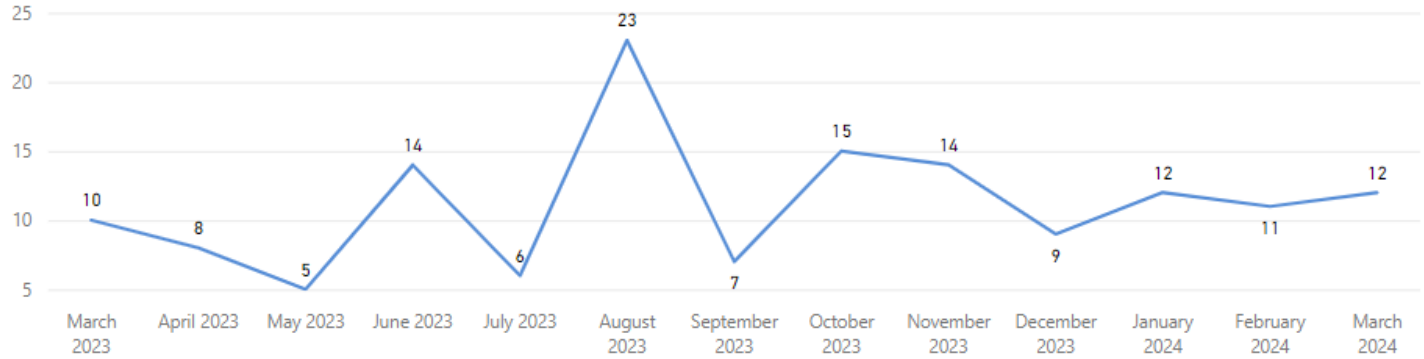
Received per Month (Avg)*

11

Completed Filter

3/1/2023 3/31/2024

Completed by Month



Total Completed

146

Completed per Month (Avg)*

11

*** months with zero activity are not calculated into the average**

Seized Drugs

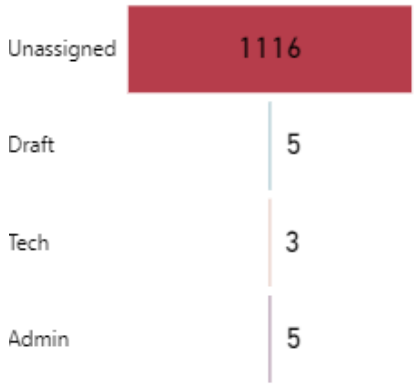
Service: **Seized Drugs Examination**

Priority Type: **All**

Backlogged Requests: 2064

Avg Age of Backlog (days): 222

Longest Time in Phase (Pending)



of Unassigned

2439 !

Goal: 100 (-2339%)

Pending Draft

1 ✓

Goal: 100 (+99%)

Pending Tech

17 ✓

Goal: 50 (+66%)

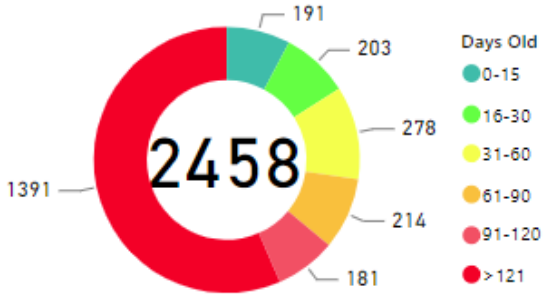
Pending Admin

1 ✓

Goal: 50 (+98%)

Goal= Threshold for the max # of requests in each bucket

Pending Requests



Avg Age (days): 189

Overall TAT (MTD)

143.8 !

Goal: 14, 15

Analysis TAT (MTD)

4.7 ✓

Goal: 14, 15

Overall TAT (Past 90 Days)

131.0 !

Goal: 14, 15

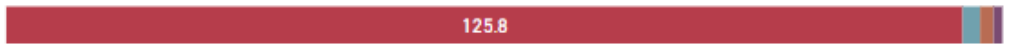
Analysis TAT (Past 90 Days)

5.2 ✓

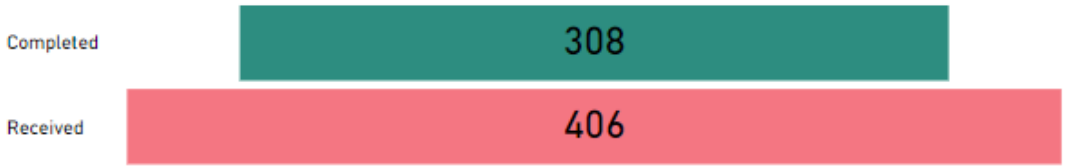
Goal: 14, 15

TAT by Phase of Work (MTD)

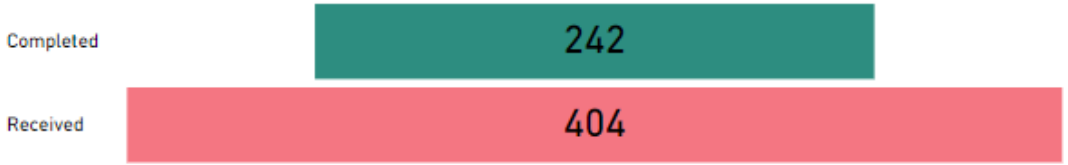
TAT by Phase of Work (Past 90 Days)



Month to Date



30 Day Avg (Over Past 90 Days)



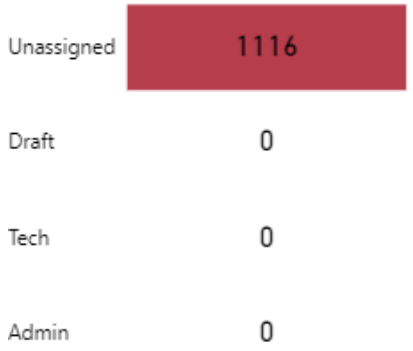
Service: **Seized Drugs Examination**

Priority Type: **Mari**

Backlogged Requests: 301

Avg Age of Backlog (days): 264

Longest Time in Phase (Pending)



of Unassigned

361 !

Goal: 100 (-261%)

Pending Draft

0 ✓

Goal: 100 (+100%)

Pending Tech

0 ✓

Goal: 50 (+100%)

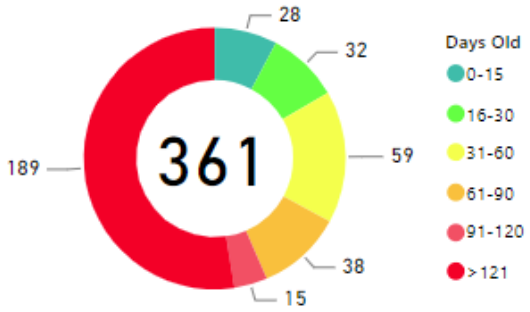
Pending Admin

0 ✓

Goal: 50 (+100%)

Goal= Threshold for the max # of requests in each bucket

Pending Requests



Avg Age (days): 223

Overall TAT (MTD)

334.4 !

Goal: 14, 15

Analysis TAT (MTD)

5.9 ✓

Goal: 14, 15

Overall TAT (Past 90 Days)

254.5 !

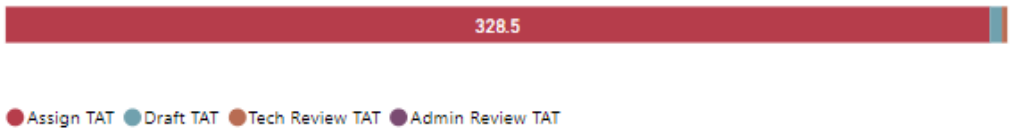
Goal: 14, 15

Analysis TAT (Past 90 Days)

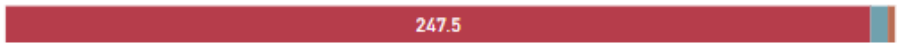
7.0 ✓

Goal: 14, 15

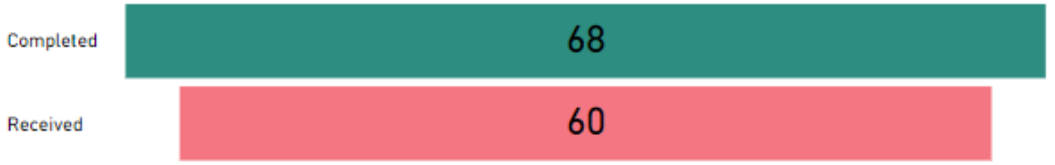
TAT by Phase of Work (MTD)



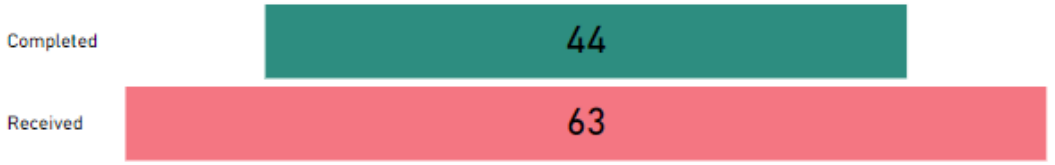
TAT by Phase of Work (Past 90 Days)



Month to Date



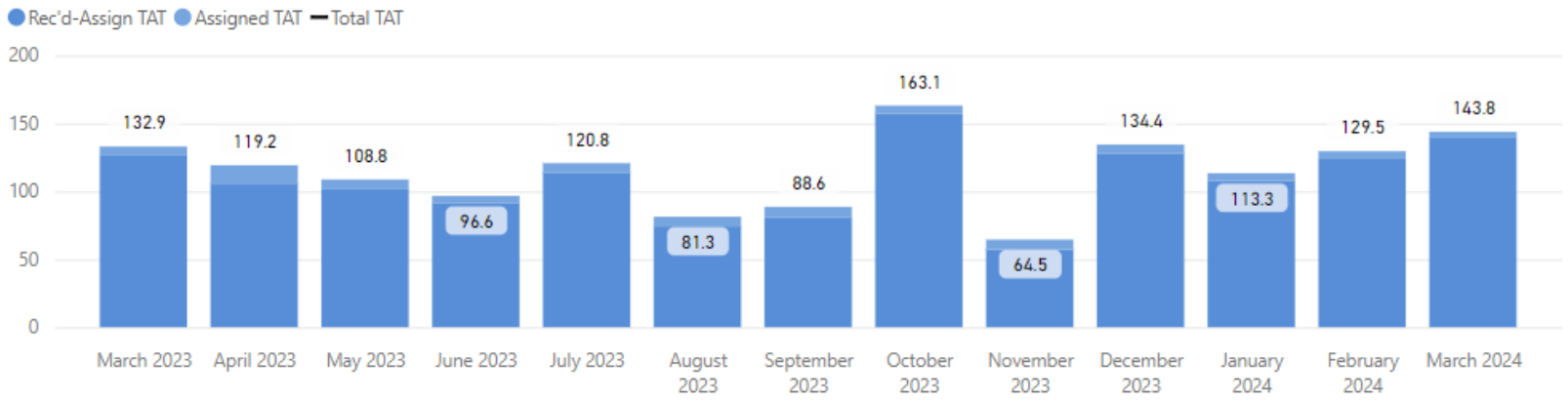
30 Day Avg (Over Past 90 Days)



Date Range

3/1/2023 — 3/31/2024

Total TAT by Month



Request Type

Seized Drugs Examination

Priority Type

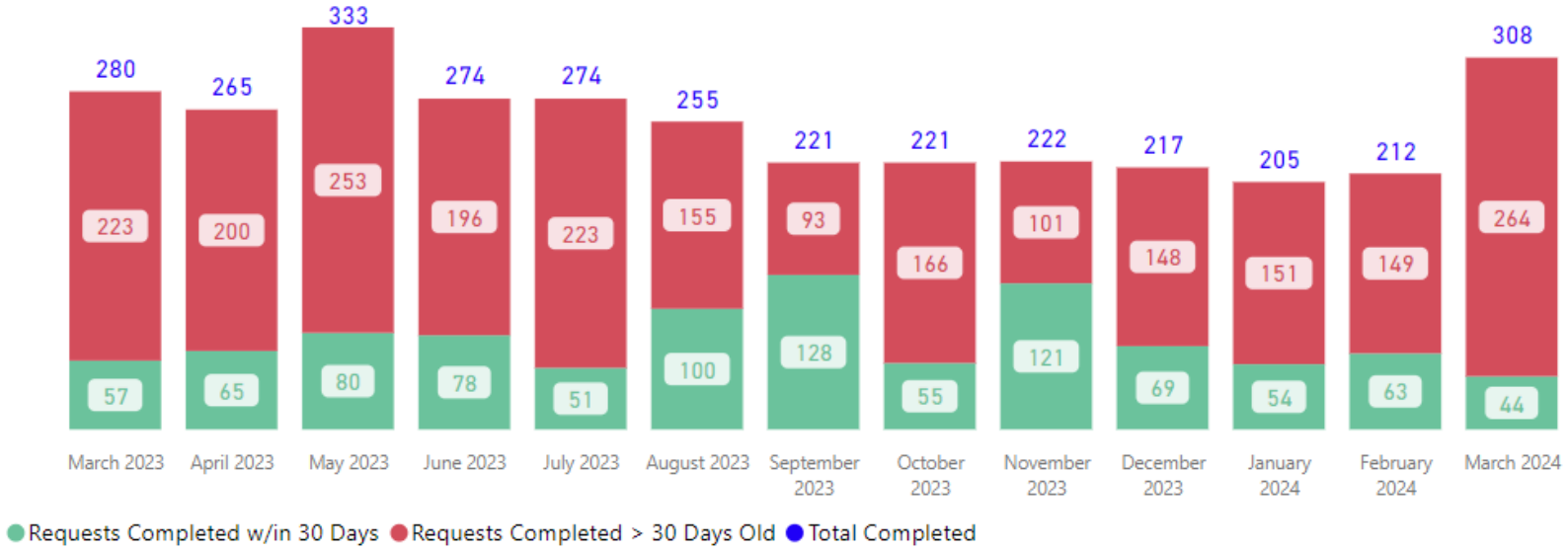
All

Selected Time Frame Averages

115.42
Total TAT (Rec'd-Compl.) Avg

7.03
Assigned TAT (Asgmt.-Compl.) Avg

Requests Completed



Received to Complete

3287
Requests Completed

2322
Requests Completed > 30 Days Old

70.64 %
% Completed > 30 Days Old

Requests more than 30 days old are considered to be backlogged requests

Service

Seized Drugs Examination

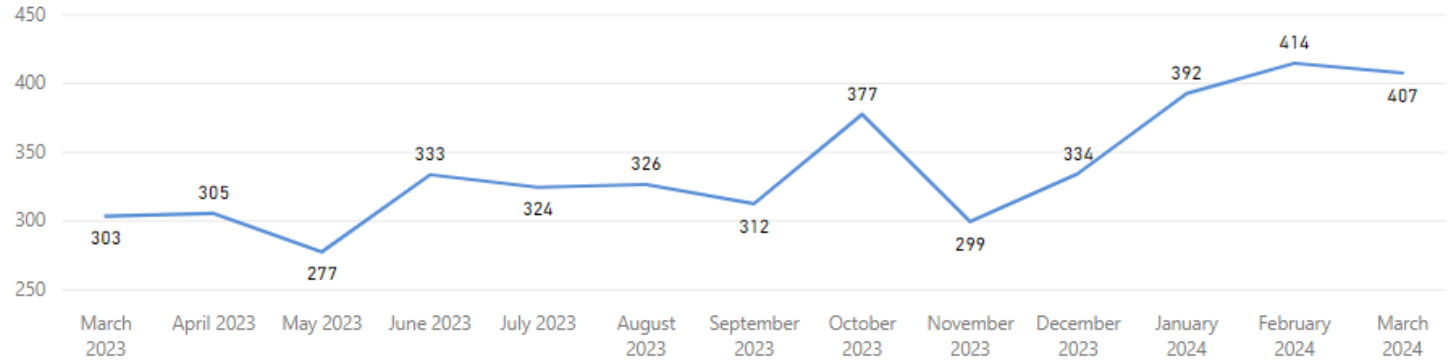
Priority Type

All

Received Filter

3/1/2023 3/31/2024

Received by Month



Total Received

4,403

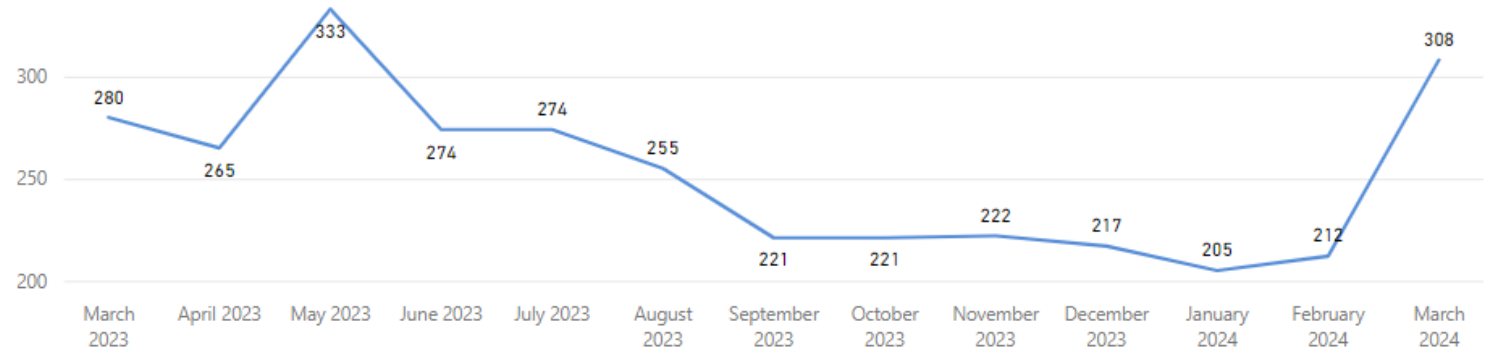
Received per Month (Avg)*

339

Completed Filter

3/1/2023 3/31/2024

Completed by Month



Total Completed

3,287

Completed per Month (Avg)*

253

*** months with zero activity are not calculated into the average**

Toxicology

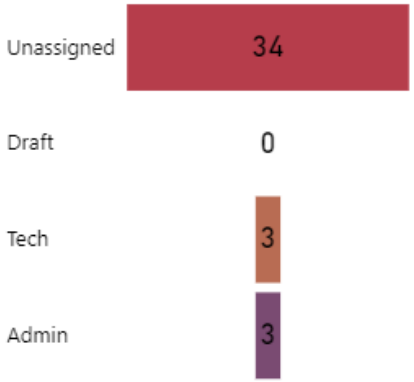
Service: **Blood Alcohol**

Priority Type: **All**

Backlogged Requests: 78

Avg Age of Backlog (days): 34

Longest Time in Phase (Pending)



of Unassigned

289 !

Goal: 50 (-478%)

Pending Draft

0 ✓

Goal: 120 (+100%)

Pending Tech

20 ✓

Goal: 90 (+77.78%)

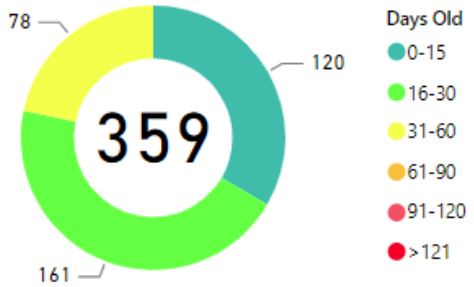
Pending Admin

50 ✓

Goal: 90 (+44.44%)

Goal= Threshold for the max # of requests in each bucket

Pending Requests



Avg Age (days): 20

Overall TAT (MTD)

32.5 !

Goal: 30, 31

Analysis TAT (MTD)

20.6 ✓

Goal: 30, 31

Overall TAT (Past 90 Days)

36.8 !

Goal: 30, 31

Analysis TAT (Past 90 Days)

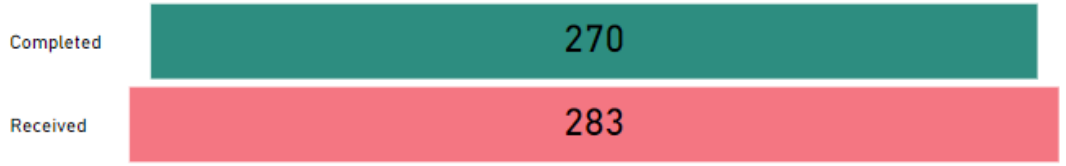
23.6 ✓

Goal: 30, 31

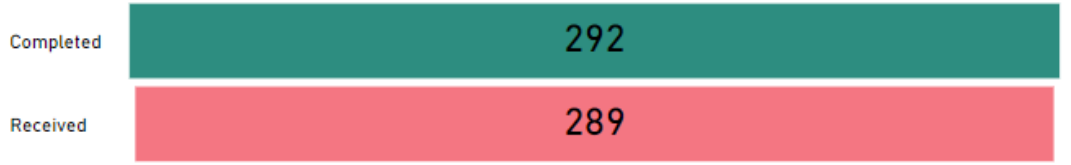
TAT by Phase of Work (MTD)

TAT by Phase of Work (Past 90 Days)

Month to Date



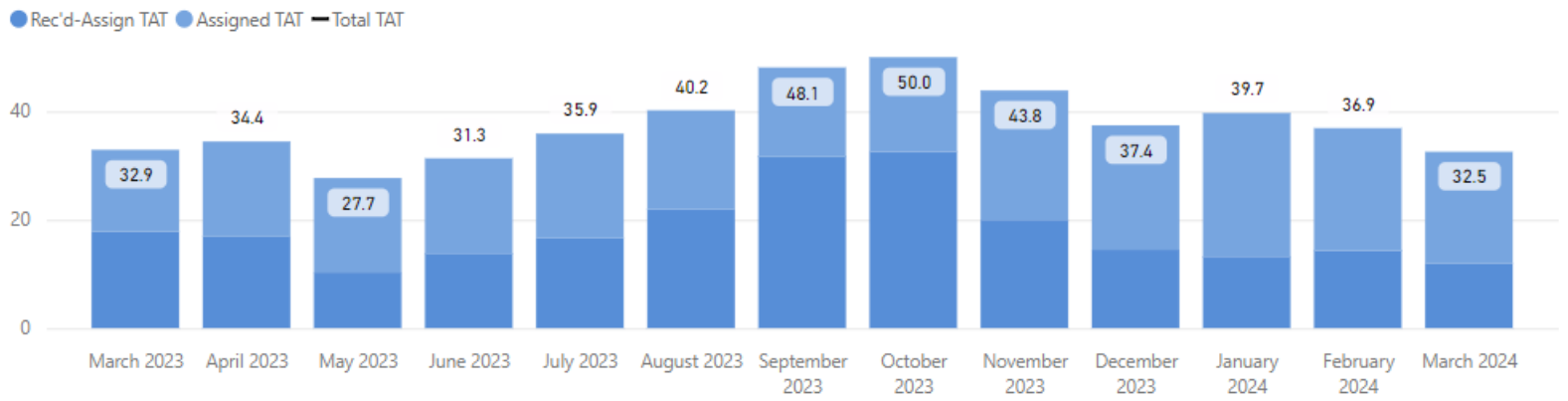
30 Day Avg (Over Past 90 Days)



Date Range

3/1/2023 — 3/31/2024

Total TAT by Month



Request Type

Blood Alcohol

Priority Type

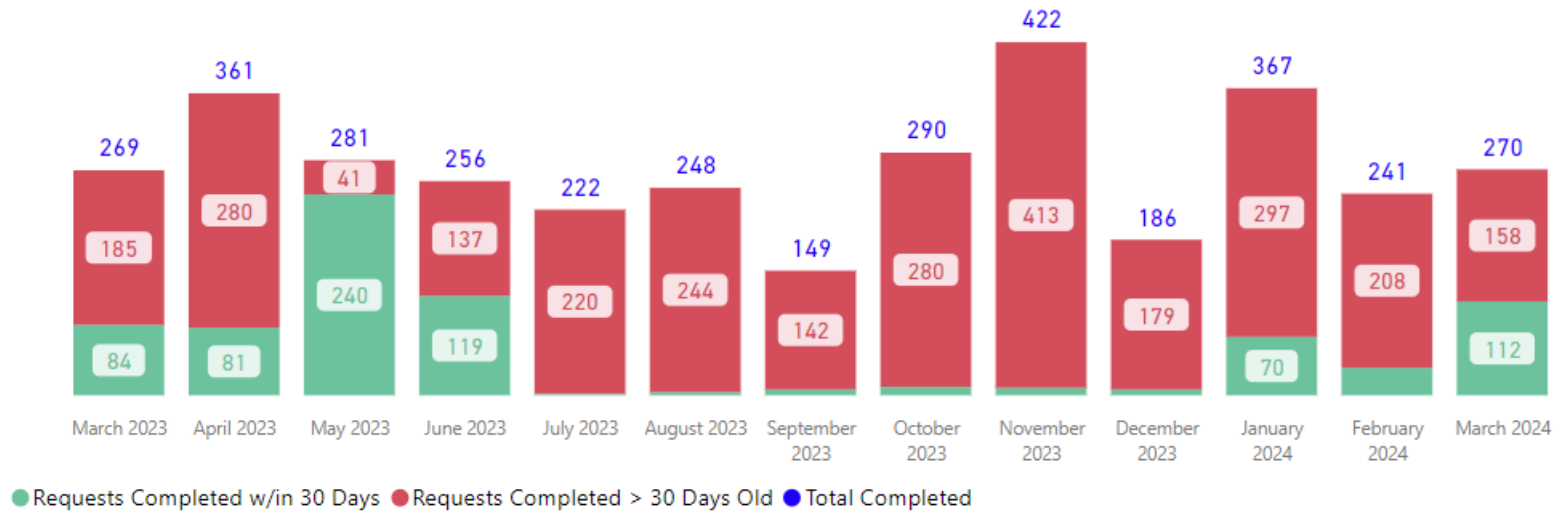
All

Selected Time Frame Averages

37.73
Total TAT (Rec'd-Compl.) Avg

19.97
Assigned TAT (Asgmt.-Compl.) Avg

Requests Completed



Received to Complete

3562
Requests Completed

2784
Requests Completed > 30 Days Old

78.16 %
% Completed > 30 Days Old

Requests more than 30 days old are considered to be backlogged requests

Service

Blood Alcohol

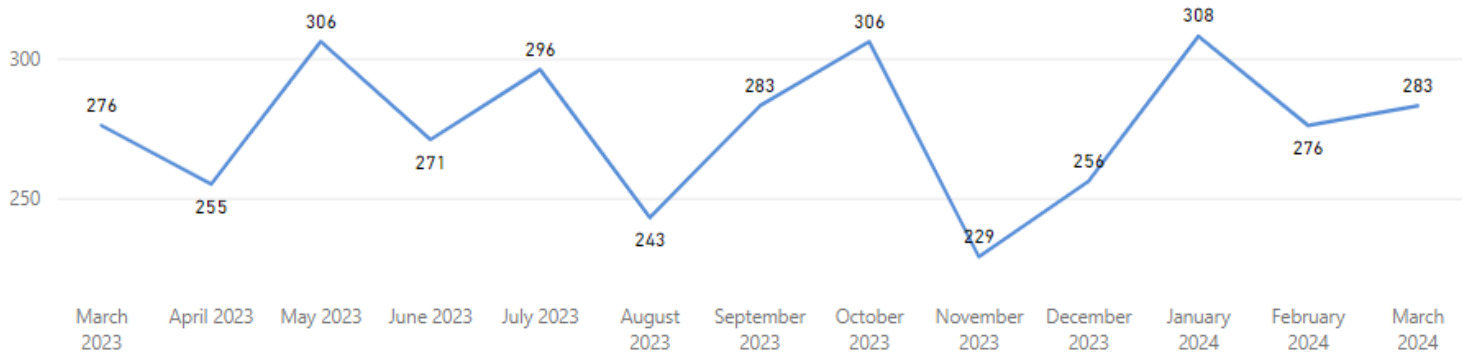
Priority Type

All

Received Filter

3/1/2023 3/31/2024

Received by Month



Total Received

3,588

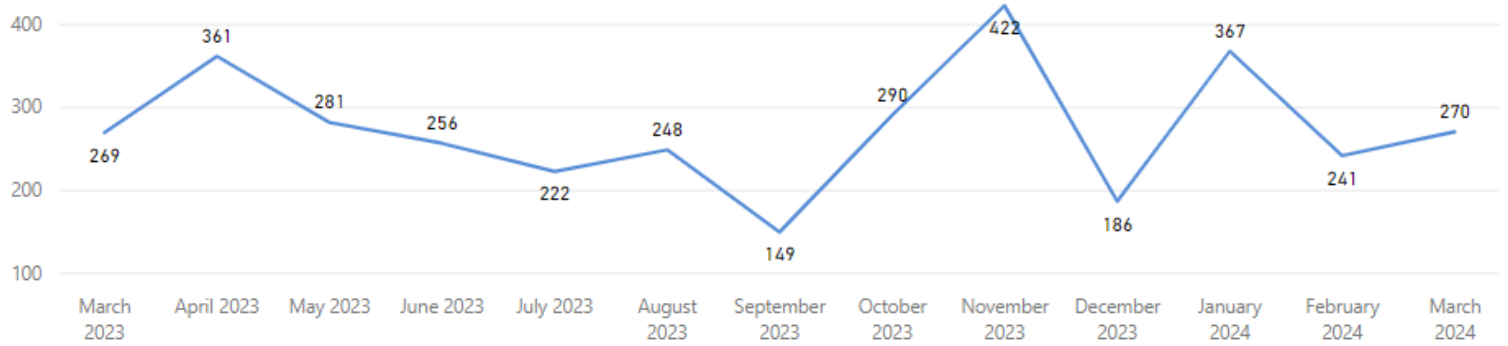
Received per Month (Avg)*

276

Completed Filter

3/1/2023 3/31/2024

Completed by Month



Total Completed

3,562

Completed per Month (Avg)*

274

*** months with zero activity are not calculated into the average**

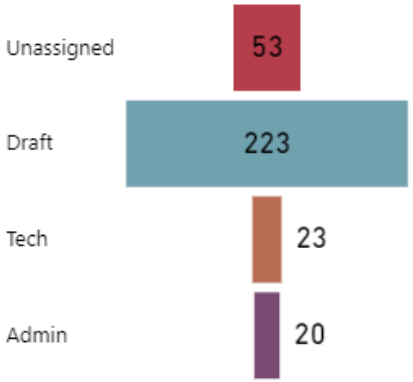
Service: **Toxicology**

Priority Type: **All**

Backlogged Requests: 150

Avg Age of Backlog (days): 111

Longest Time in Phase (Pending)



of Unassigned

40 ✓

Goal: 120 (+66.67%)

Pending Draft

143 !

Goal: 30 (-376.67%)

Pending Tech

2 ✓

Goal: 30 (+93.33%)

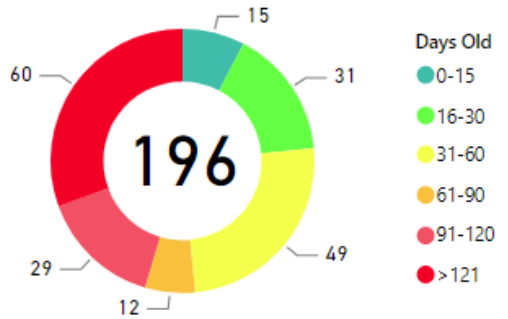
Pending Admin

11 ✓

Goal: 30 (+63.33%)

Goal= Threshold for the max # of requests in each bucket

Pending Requests



Avg Age (days): 89

Overall TAT (MTD)

106.4 !

Goal: 90, 91

Analysis TAT (MTD)

18.1 ✓

Goal: 90, 91

Overall TAT (Past 90 Days)

111.3 !

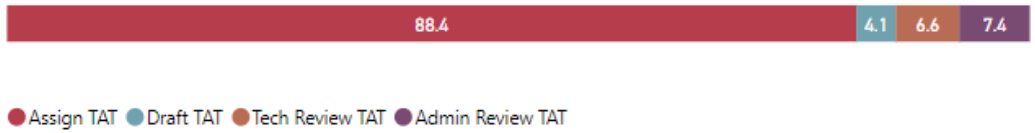
Goal: 90, 91

Analysis TAT (Past 90 Days)

26.4 ✓

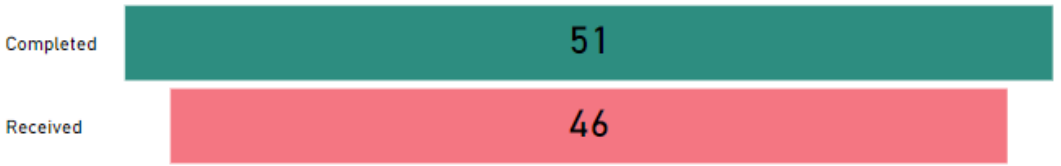
Goal: 90, 91

TAT by Phase of Work (MTD)

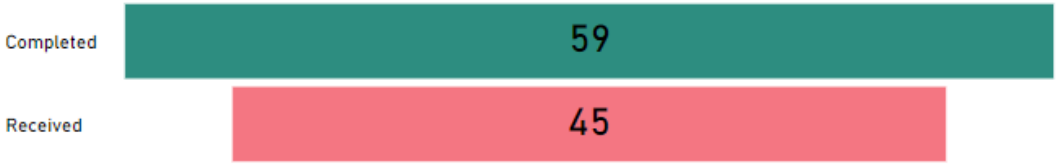


TAT by Phase of Work (Past 90 Days)

Month to Date



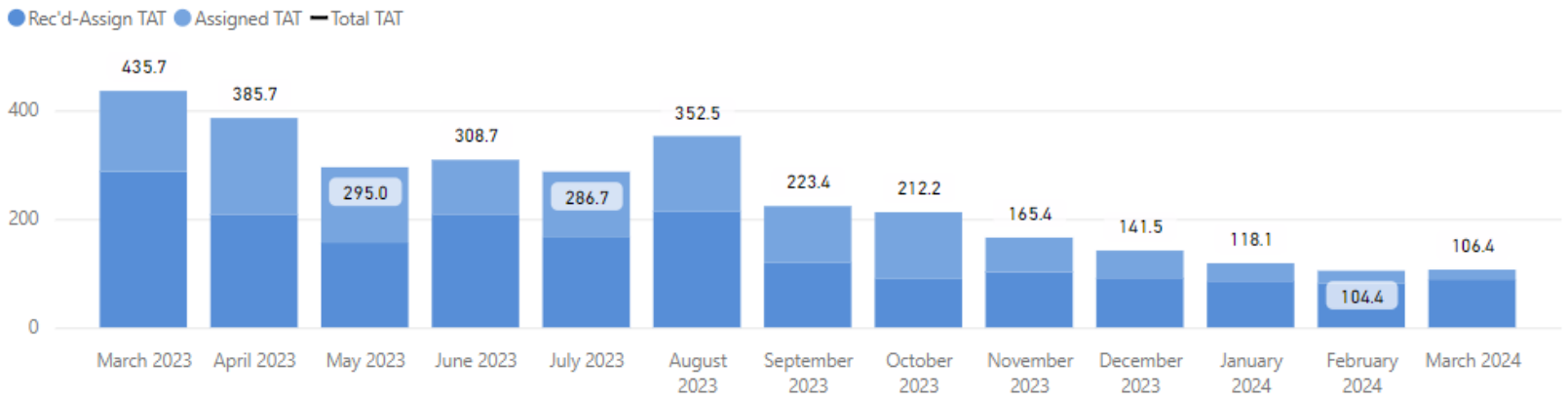
30 Day Avg (Over Past 90 Days)



Date Range

3/1/2023 — 3/31/2024

Total TAT by Month



Request Type

Toxicology

Priority Type

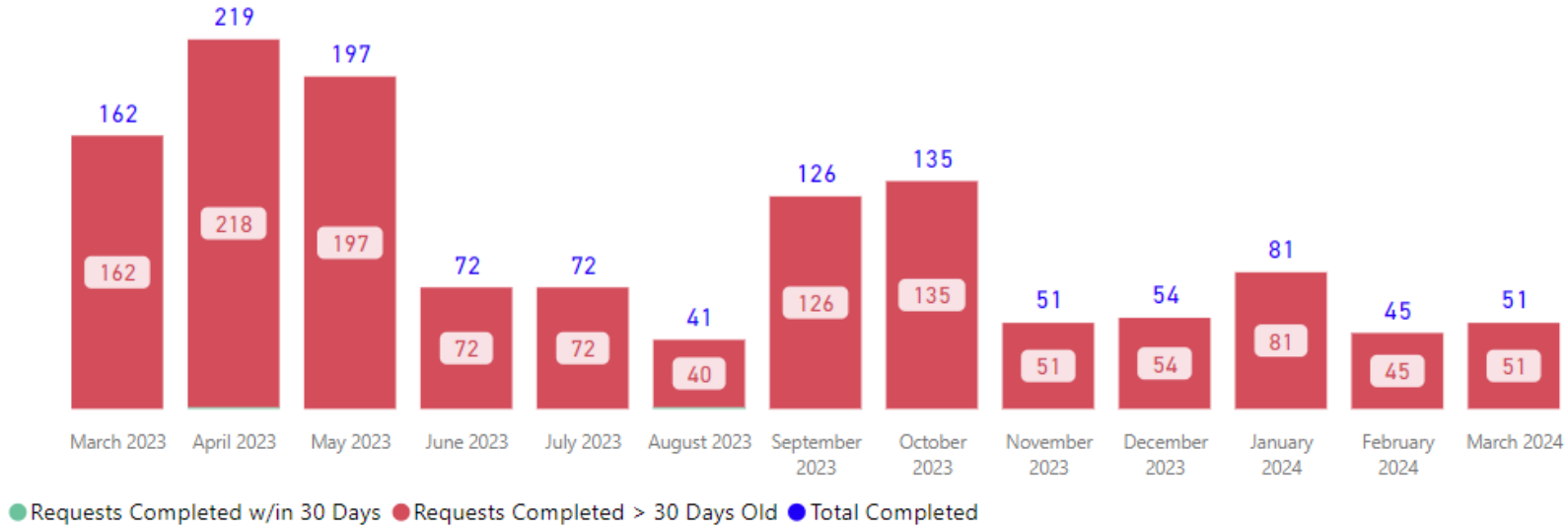
All

Selected Time Frame Averages

277.99
Total TAT (Rec'd-Compl.) Avg

116.86
Assigned TAT (Asgmt.-Compl.) Avg

Requests Completed



Received to Complete

1306
Requests Completed

1304
Requests Completed > 30 Days Old

99.85 %
% Completed > 30 Days Old

Requests more than 30 days old are considered to be backlogged requests

Service

Toxicology

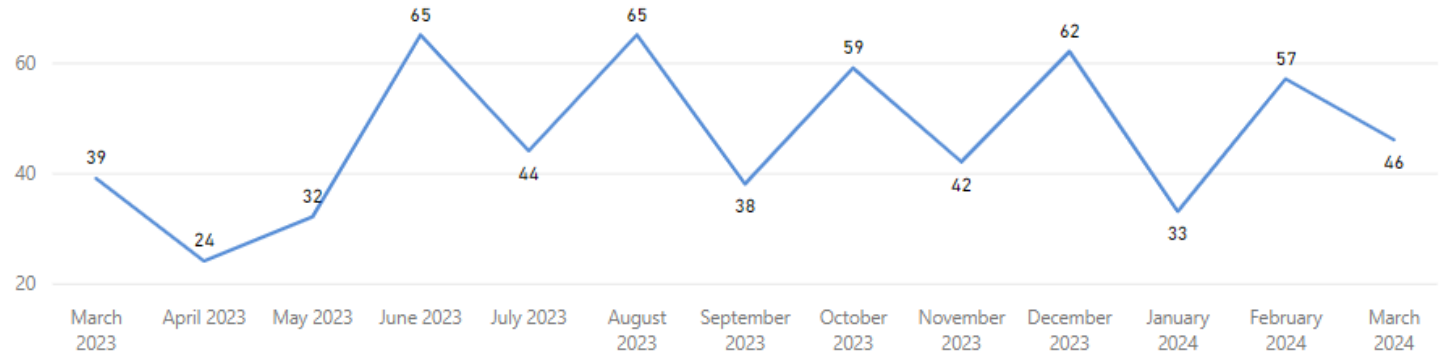
Priority Type

All

Received Filter

3/1/2023 3/31/2024

Received by Month



Total Received

606

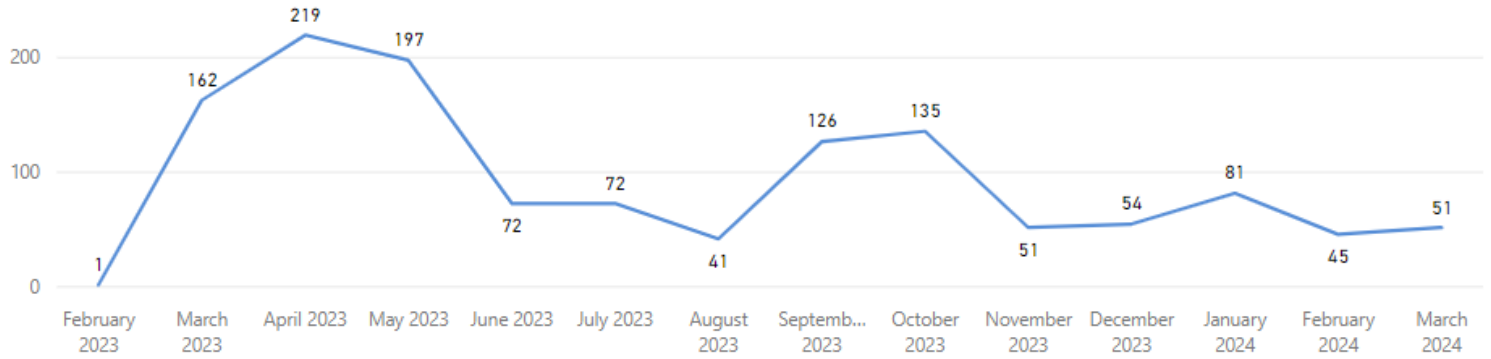
Received per Month (Avg)*

47

Completed Filter

3/1/2023 3/31/2024

Completed by Month



Total Completed

1,307

Completed per Month (Avg)*

93

*** months with zero activity are not calculated into the average**

Firearms

Service

Firearms Examination

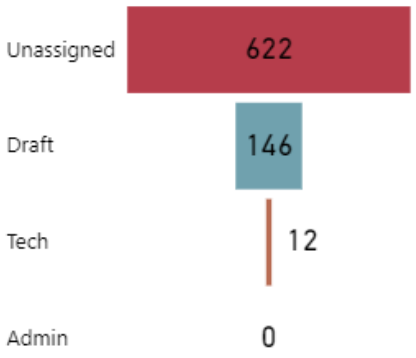
Priority Type

All

Backlogged Requests: 358

Avg Age of Backlog (days): 274

Longest Time in Phase (Pending)



of Unassigned

361 !

Goal: 10 (-3510%)

Pending Draft

16 !

Goal: 14 (-14.29%)

Pending Tech

2 ✓

Goal: 9 (+77.78%)

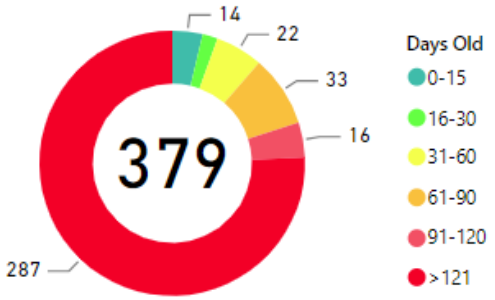
Pending Admin

0 ✓

Goal: 5 (+100%)

Goal= Threshold for the max # of requests in each bucket

Pending Requests



Avg Age (days): 260

Overall TAT (MTD)

145.0 !

Goal: 40, 41

Analysis TAT (MTD)

28.5 ✓

Goal: 40, 41

Overall TAT (Past 90 Days)

269.2 !

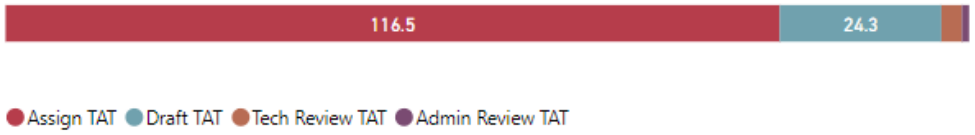
Goal: 40, 41

Analysis TAT (Past 90 Days)

71.1 !

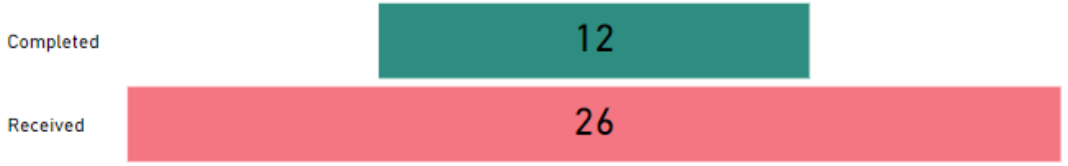
Goal: 40, 41

TAT by Phase of Work (MTD)

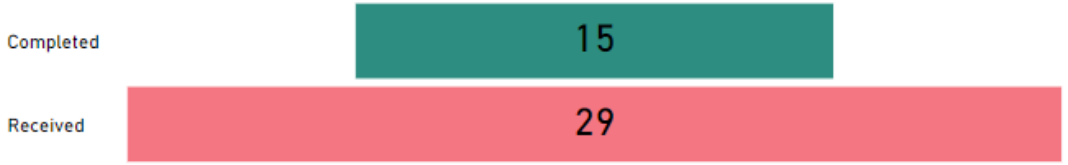


TAT by Phase of Work (Past 90 Days)

Month to Date



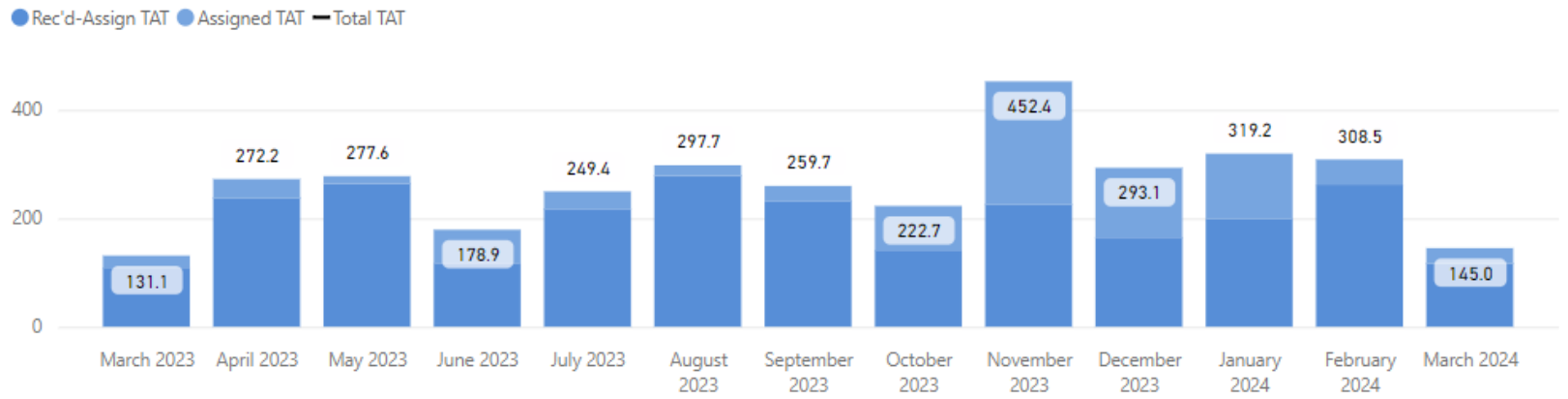
30 Day Avg (Over Past 90 Days)



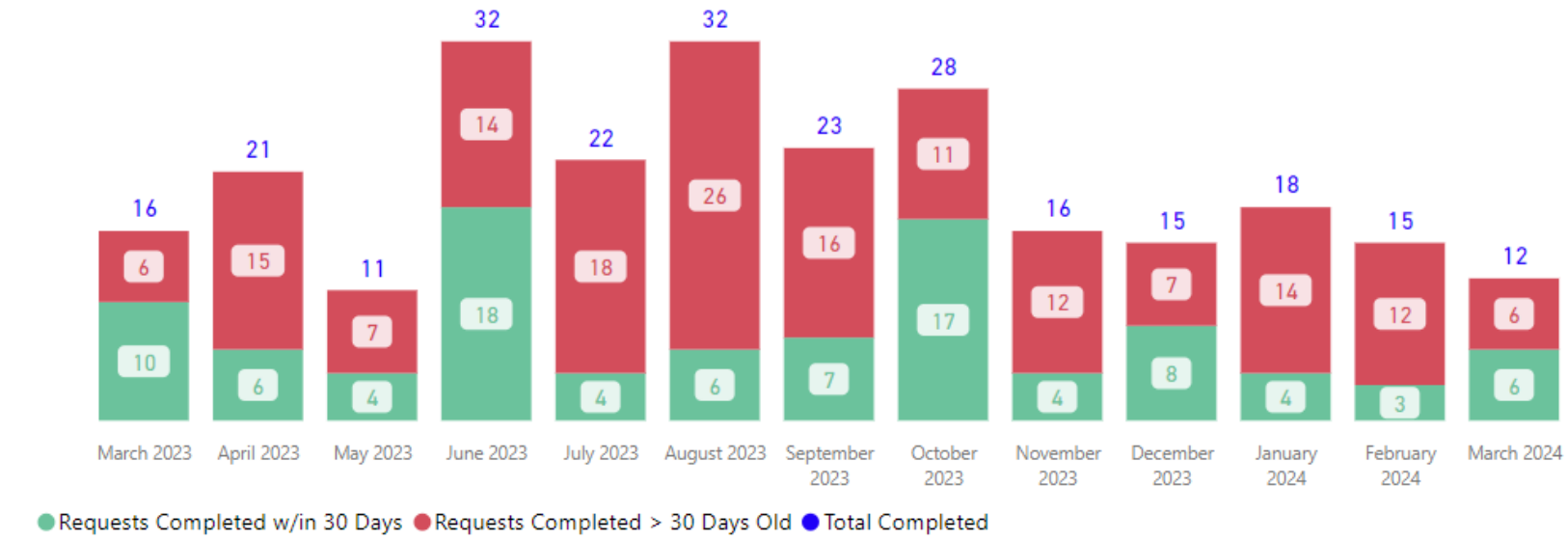
Date Rang

3/1/2023 — 3/31/2024

Total TAT by Month



Requests Completed



Request Type

Firearms Examination

Priority Type

All

Selected Time Frame Averages

258.85
Total TAT (Rec'd-Compl.) Avg

62.23
Assigned TAT (Asgmt.-Compl.) Avg

Received to Complete

261
Requests Completed

164
Requests Completed > 30 Days Old

62.84 %
% Completed > 30 Days Old

Requests more than 30 days old are considered to be backlogged requests

Service

Firearms Examination

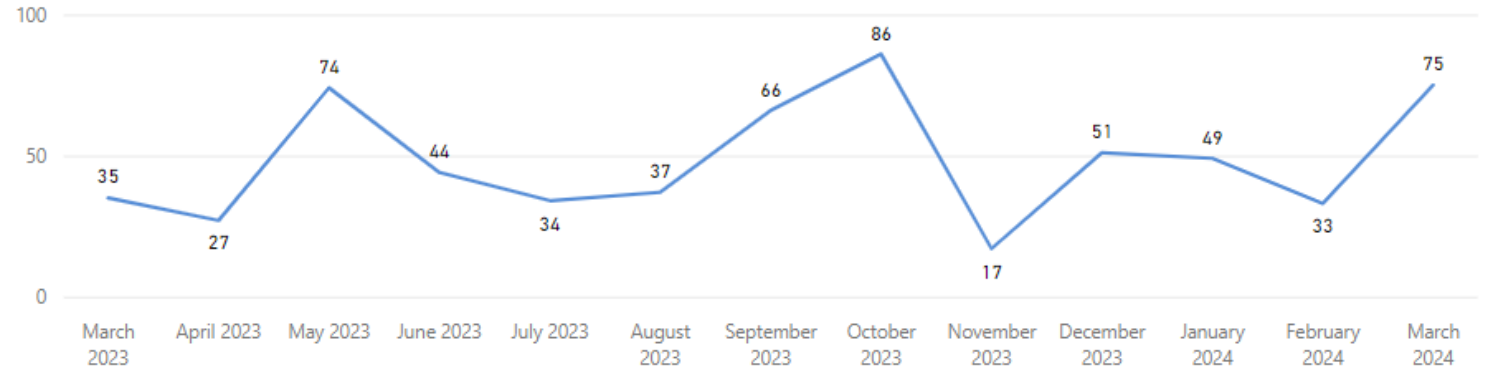
Priority Type

All

Received Filter

3/1/2023 3/31/2024

Received by Month



Total Received

628

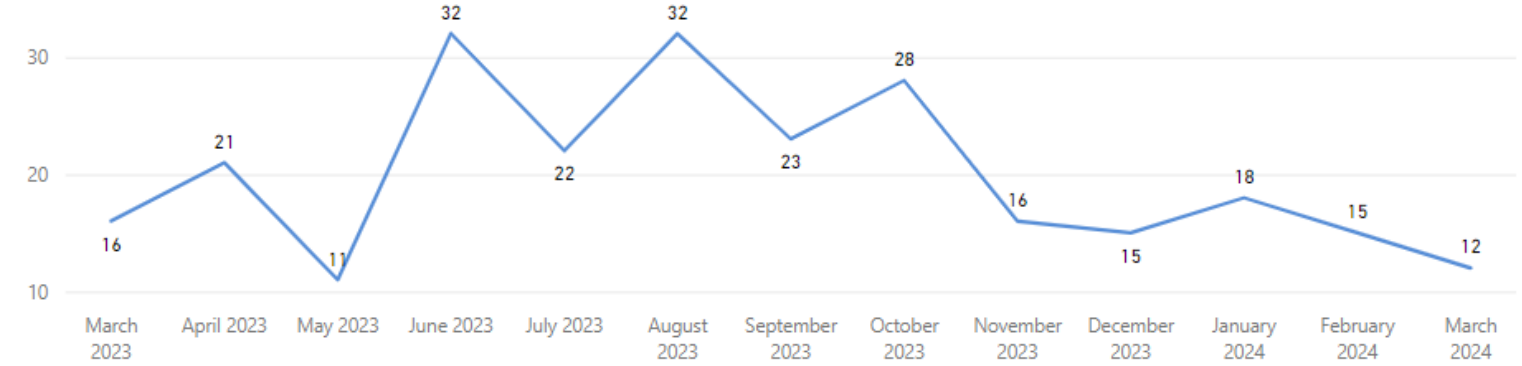
Received per Month (Avg)*

48

Completed Filter

3/1/2023 3/31/2024

Completed by Month



Total Completed

261

Completed per Month (Avg)*

20

*** months with zero activity are not calculated into the average**

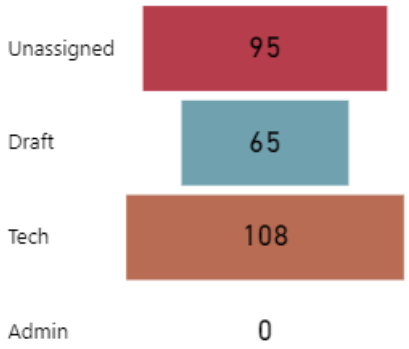
Service: NIBIN Only

Priority Type: All

Backlogged Requests: 577

Avg Age of Backlog (days): 58

Longest Time in Phase (Pending)



of Unassigned

855 !

Goal: 20 (-4175%)

Pending Draft

9 ✓

Goal: 35 (+74.29%)

Pending Tech

101 !

Goal: 20 (-405%)

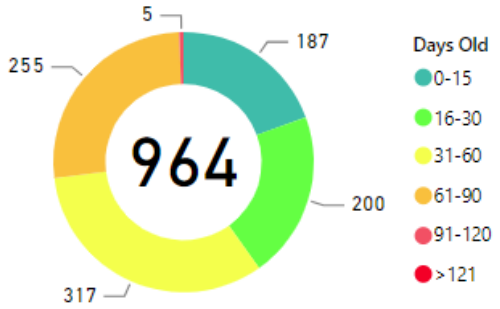
Pending Admin

0 ✓

Goal: 20 (+100%)

Goal= Threshold for the max # of requests in each bucket

Pending Requests



Avg Age (days): 41

Overall TAT (MTD)

59.1 !

Goal: 7, 8

Analysis TAT (MTD)

29.5 !

Goal: 7, 8

Overall TAT (Past 90 Days)

51.6 !

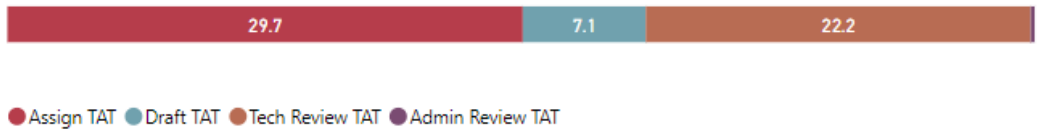
Goal: 7, 8

Analysis TAT (Past 90 Days)

22.7 !

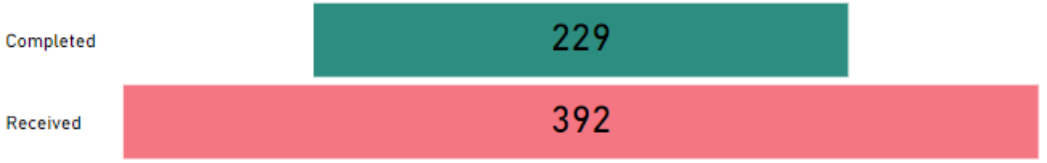
Goal: 7, 8

TAT by Phase of Work (MTD)

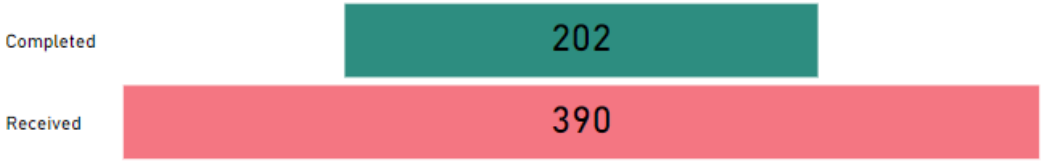


TAT by Phase of Work (Past 90 Days)

Month to Date



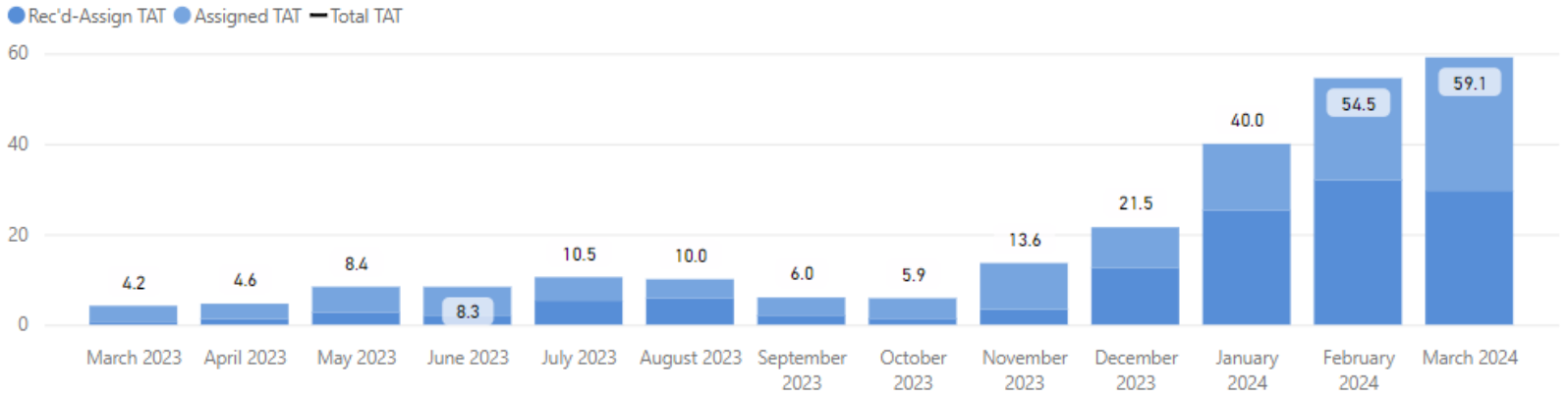
30 Day Avg (Over Past 90 Days)



Date Range

3/1/2023 — 3/31/2024

Total TAT by Month



Request Type

NIBIN Only

Priority Type

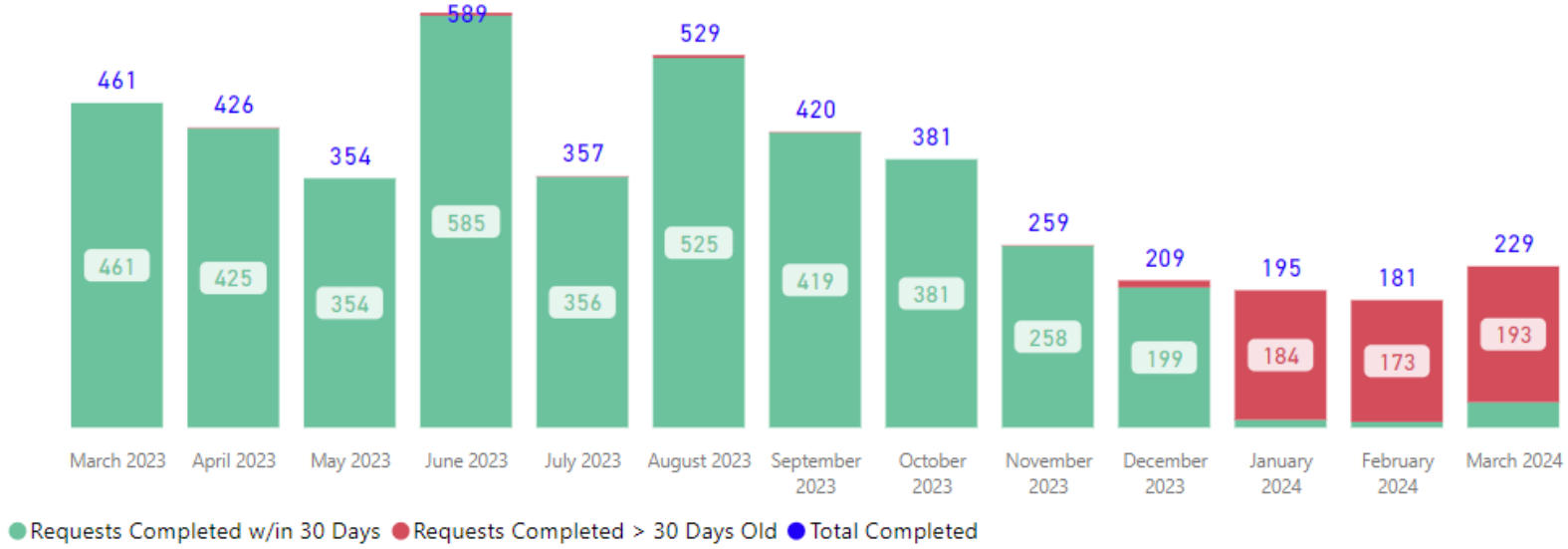
All

Selected Time Frame Averages

14.12
Total TAT (Rec'd-Compl.) Avg

7.55
Assigned TAT (Asgmt.-Compl.) Avg

Requests Completed



Received to Complete

4590
Requests Completed

572
Requests Completed > 30 Days Old

12.46 %
% Completed > 30 Days Old

Requests more than 30 days old are considered to be backlogged requests

Service

NIBIN Only

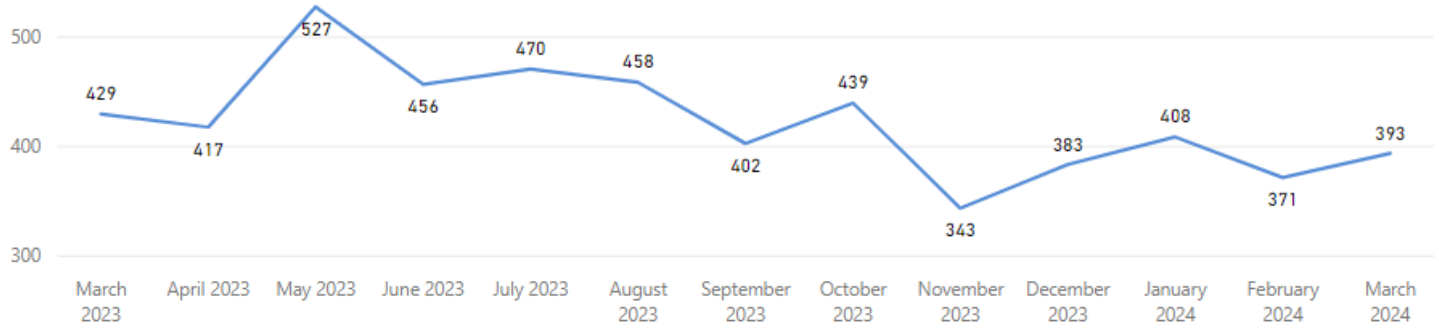
Priority Type

All

Received Filter

3/1/2023 3/31/2024

Received by Month



Total Received

5,496

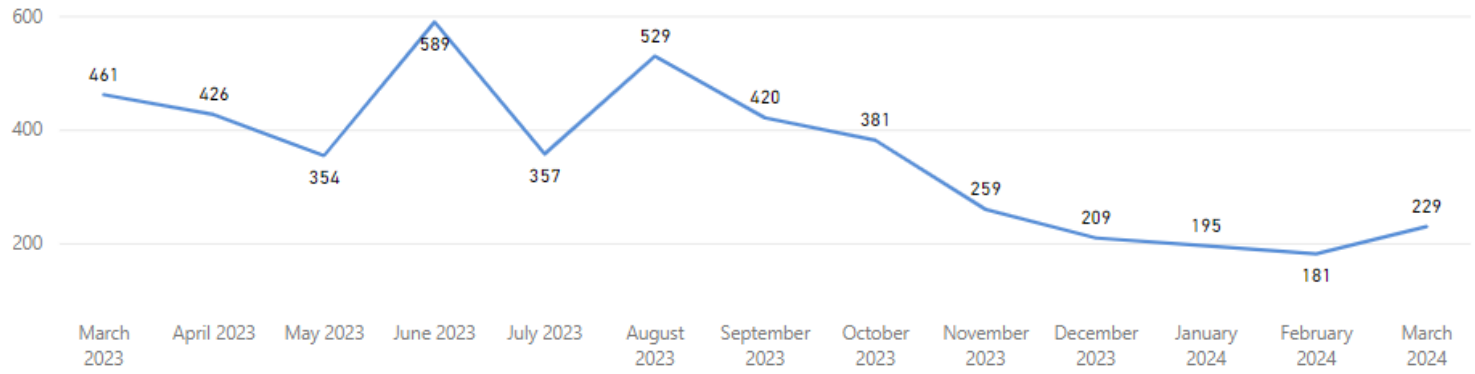
Received per Month (Avg)*

423

Completed Filter

3/1/2023 3/31/2024

Completed by Month



Total Completed

4,590

Completed per Month (Avg)*

353

*** months with zero activity are not calculated into the average**

Forensic Biology

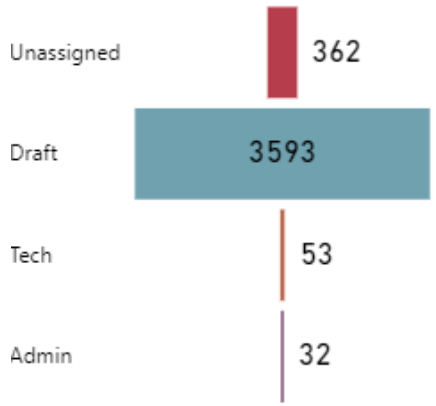
Section: DNA

Request Type: All

Backlogged Requests: 379

Avg Age of Backlog (days): 214

Longest Time in Phase (Pending)



of Unassigned

106 !

Goal: 20 (-430%)

Pending Draft

304 !

Goal: 24 (-1166.67%)

Pending Tech

25 !

Goal: 24 (-4.17%)

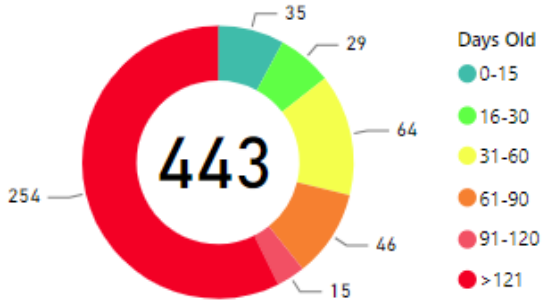
Pending Admin

8 ✓

Goal: 20 (+60%)

Goal= Threshold for the max # of requests in each bucket

Pending Requests



Avg Age (days): 185

Overall TAT (MTD)

286.6 !

Goal: 30, 31

Analysis TAT (MTD)

233.8 !

Goal: 30, 31

Overall TAT (Past 90 Days)

283.4 !

Goal: 30, 31

Analysis TAT (Past 90 Days)

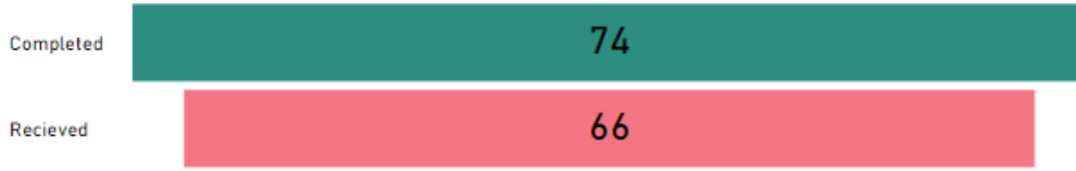
225.5 !

Goal: 30, 31

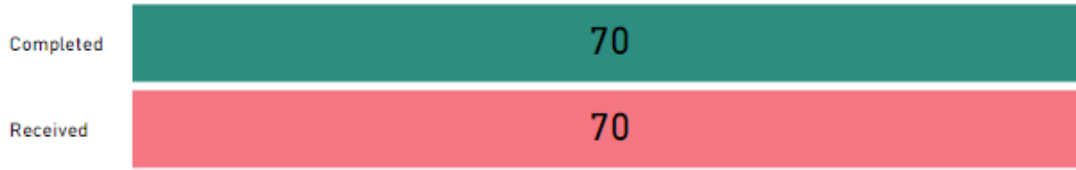
TAT by Phase of Work (MTD)

TAT by Phase of Work (Past 90 Days)

Month to Date



30 Day Avg (Over Past 90 Days)



This slide represents SAKs worked at HFSC instead of being outsourced, this is a limited subset of kits that require more complex reporting

Section: DNA

Request Type: SAK

Backlogged Requests: 6

Avg Age of Backlog (days): 291

Longest Time in Phase (Pending)

Unassigned	0
Draft	480
Tech	0
Admin	0

of Unassigned

0

Goal: 20 (+100%)

Pending Draft

7

Goal: 24 (+70.83%)

Pending Tech

0

Goal: 24 (+100%)

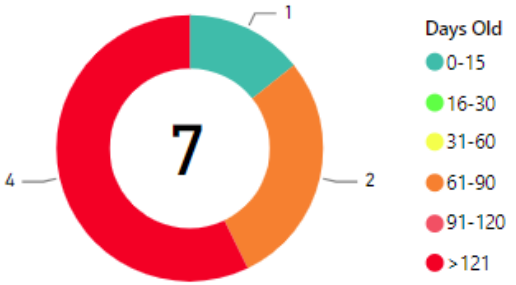
Pending Admin

0

Goal: 20 (+100%)

Goal= Threshold for the max # of requests in each bucket

Pending Requests



Avg Age (days): 251

Overall TAT (MTD)

542.3 !

Goal: 30, 31

Analysis TAT (MTD)

377.7 !

Goal: 30, 31

Overall TAT (Past 90 Days)

555.2 !

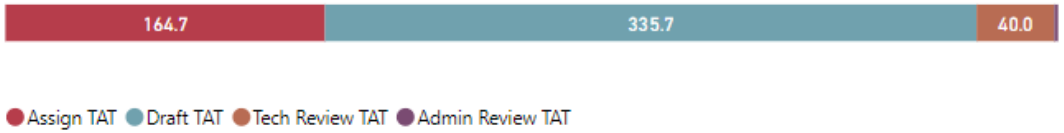
Goal: 30, 31

Analysis TAT (Past 90 Days)

402.5 !

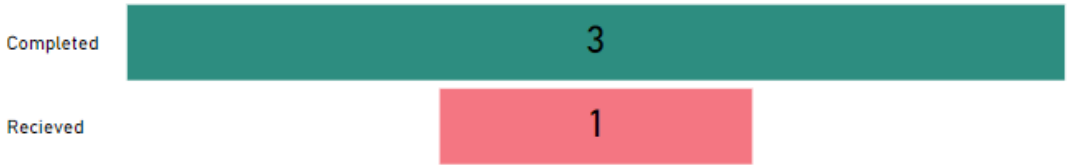
Goal: 30, 31

TAT by Phase of Work (MTD)

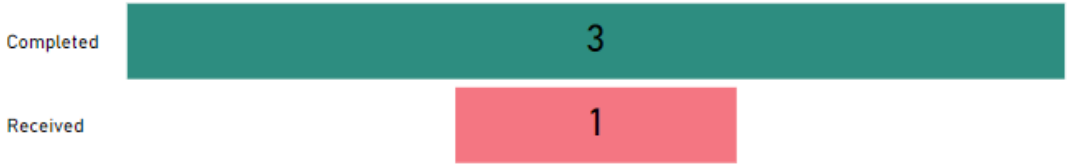


TAT by Phase of Work (Past 90 Days)

Month to Date



30 Day Avg (Over Past 90 Days)



Sexual Assault Kit Testing- currently HFSC is outsourcing SAKs to aid in timely testing

SAKs →

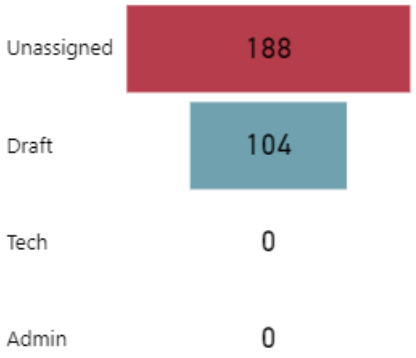
Section: **Outsourced - DNA**

Request Type: **All**

Backlogged Requests: 274

Avg Age of Backlog (days): 72

Longest Time in Phase (Pending)



of Unassigned

385 !

Goal: 100 (-285%)

Pending Draft

5 ✓

Goal: 100 (+95%)

Pending Tech

0 ✓

Goal: 100 (+100%)

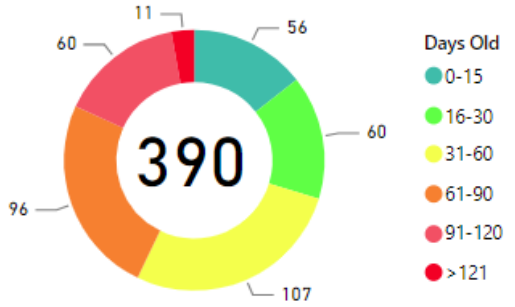
Pending Admin

0 ✓

Goal: 100 (+100%)

Goal= Threshold for the max # of requests in each bucket

Pending Requests



Avg Age (days): 55

Overall TAT (MTD)

129.2 !

Goal: 100, 100

Analysis TAT (MTD)

4.4 ✓

Goal: 100, 100

Overall TAT (Past 90 Days)

149.3 !

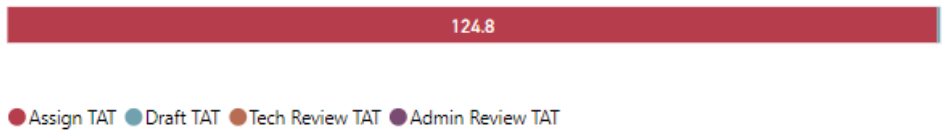
Goal: 100, 100

Analysis TAT (Past 90 Days)

4.8 ✓

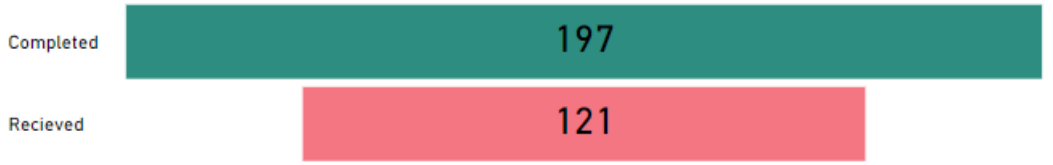
Goal: 100, 100

TAT by Phase of Work (MTD)

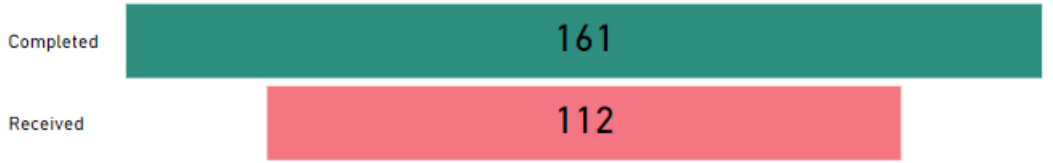


TAT by Phase of Work (Past 90 Days)

Month to Date



30 Day Avg (Over Past 90 Days)



Section

Outsourced - Non-SAK

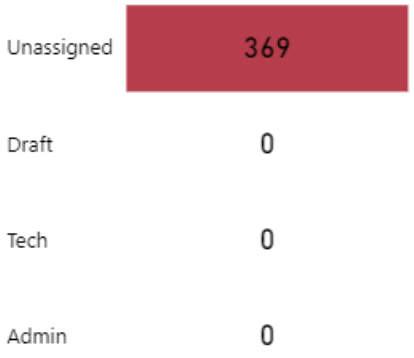
Request Type

All

Backlogged Requests: 363

Avg Age of Backlog (days): 196

Longest Time in Phase (Pending)



of Unassigned

397 !

Goal: 100 (-297%)

Pending Draft

0 ✓

Goal: 100 (+100%)

Pending Tech

0 ✓

Goal: 100 (+100%)

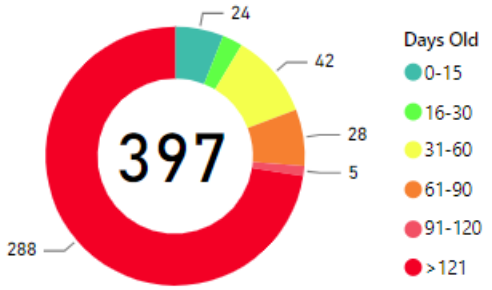
Pending Admin

0 ✓

Goal: 100 (+100%)

Goal= Threshold for the max # of requests in each bucket

Pending Requests



Avg Age (days): 180

Overall TAT (MTD)

258.0 !

Goal: 100, 100

Analysis TAT (MTD)

2.5 ✓

Goal: 100, 100

Overall TAT (Past 90 Days)

191.4 !

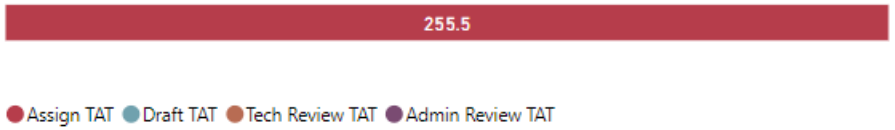
Goal: 100, 100

Analysis TAT (Past 90 Days)

2.0 ✓

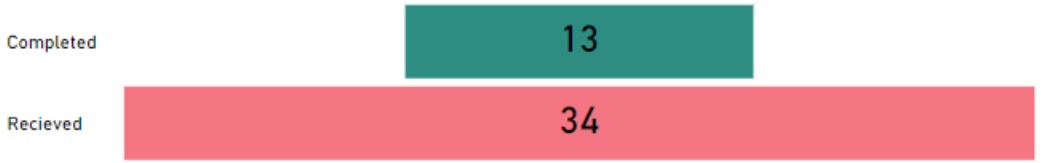
Goal: 100, 100

TAT by Phase of Work (MTD)

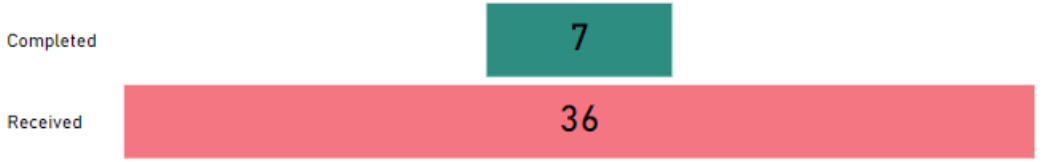


TAT by Phase of Work (Past 90 Days)

Month to Date



30 Day Avg (Over Past 90 Days)



Review and CODIS entry of Outsourced Testing

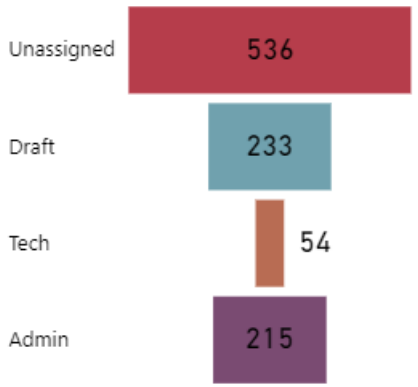
Section: Outsource Technical Revi...

Request Type: All

Backlogged Requests: 53

Avg Age of Backlog (days): 62

Longest Time in Phase (Pending)



of Unassigned

1

Goal: 100 (+99%)

Pending Draft

6

Goal: 100 (+94%)

Pending Tech

91

Goal: 100 (+9%)

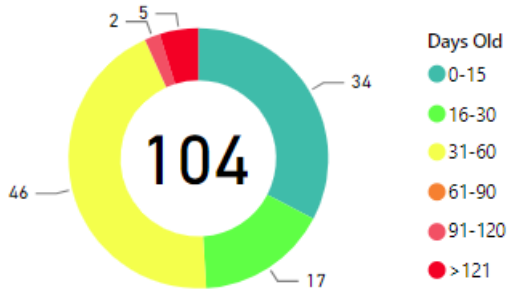
Pending Admin

6

Goal: 100 (+94%)

Goal= Threshold for the max # of requests in each bucket

Pending Requests



Avg Age (days): 37

Overall TAT (MTD)

43.5

Goal: 100, 100

Analysis TAT (MTD)

43.5

Goal: 100, 100

Overall TAT (Past 90 Days)

41.5

Goal: 100, 100

Analysis TAT (Past 90 Days)

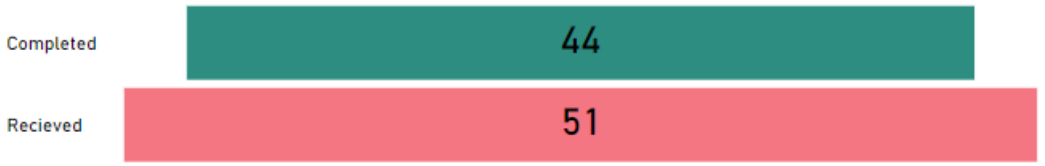
41.5

Goal: 100, 100

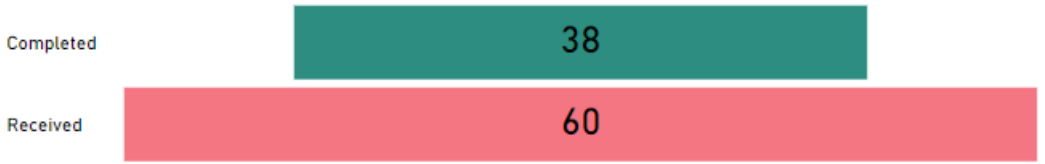
TAT by Phase of Work (MTD)

TAT by Phase of Work (Past 90 Days)

Month to Date



30 Day Avg (Over Past 90 Days)



Includes both DNA requests that will be worked at HFSC as well as requests that will be outsourced

DNA, Outsourced-DNA, and Outsourced-Non-SAK

Date Range

3/1/2023 3/31/2024

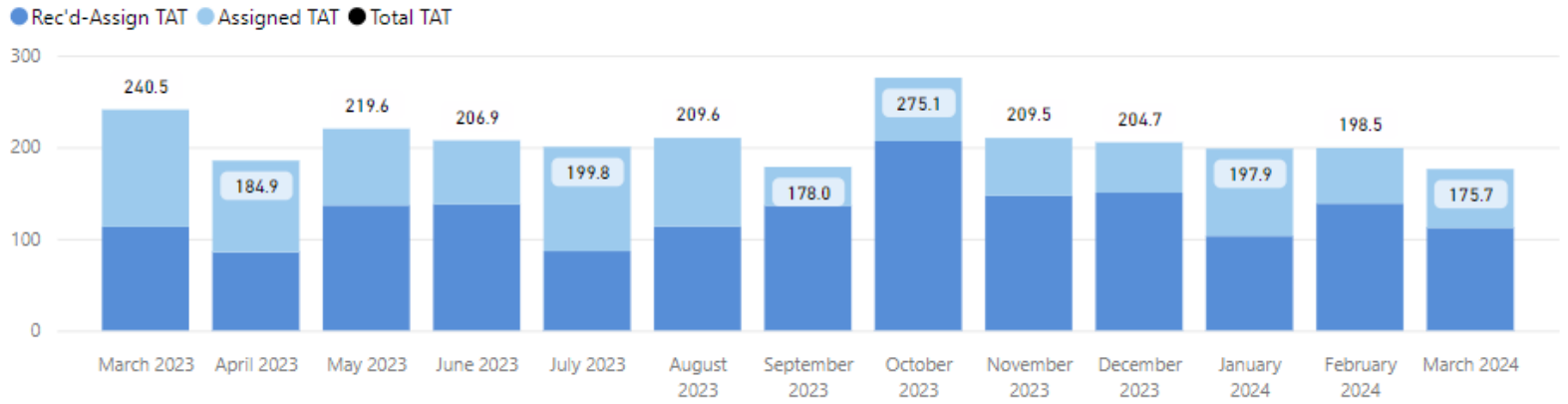
Request Type

Multiple selections

Request Type

All

Total TAT by Month

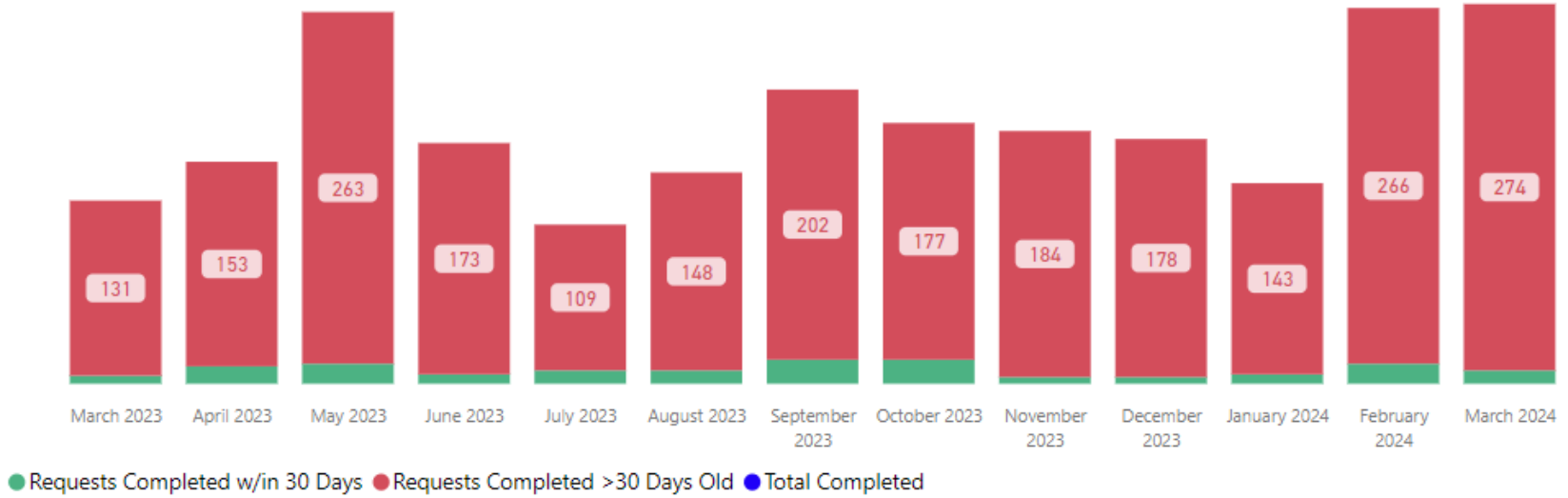


Selected Time Frame Averages

206.31
Total TAT (Rec'd-Compl.) Avg

75.97
Assigned TAT (Asgmt.-Compl.) Avg

Requests Completed



Received to Complete

2540
Requests Completed

2401
Requests Completed > 30 Days

94.53 %
% Completed > 30 Days

Requests more than 30 days old are considered to be backlogged requests

Includes both DNA requests that will be worked at HFSC as well as requests that will be outsourced

DNA, Outsourced-DNA, and Outsourced-Non-SAK

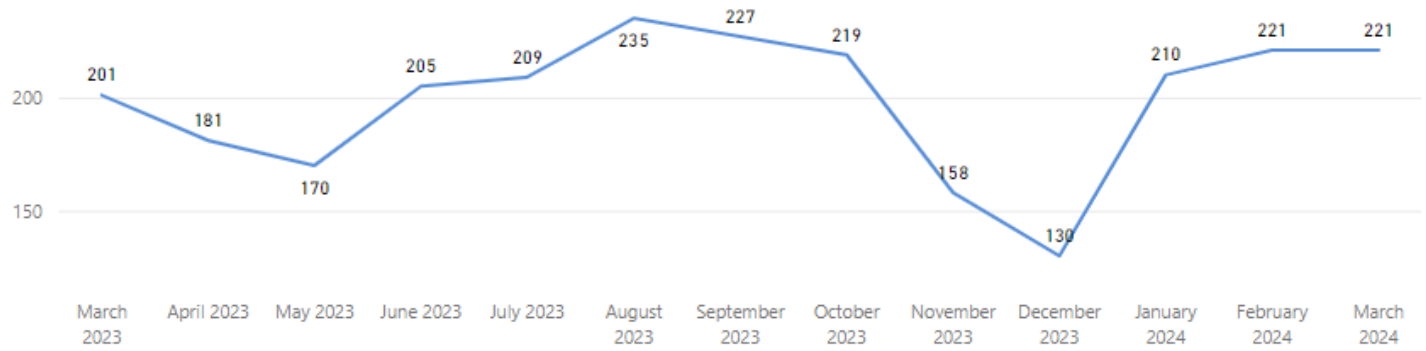
Section: Multiple selections

Request Type: All

Received Filter

3/1/2023 3/31/2024

Received by Month



Total Received

2587

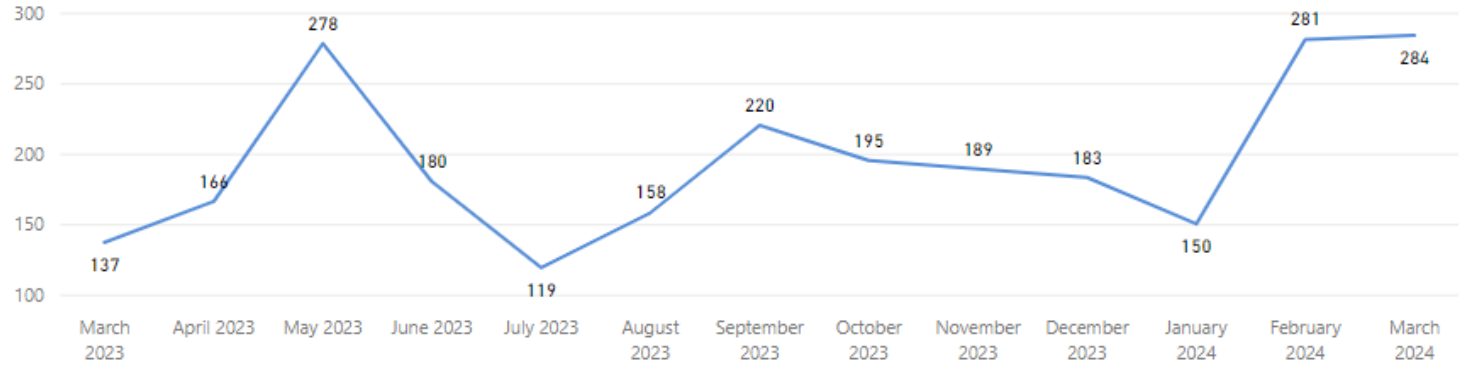
Received per Month (Avg)*

199

Completed Filter

3/1/2023 3/31/2024

Completed by Month



Total Completed

2540

Completed per Month (Avg)*

195

*** months with zero activity are not calculated into the average**

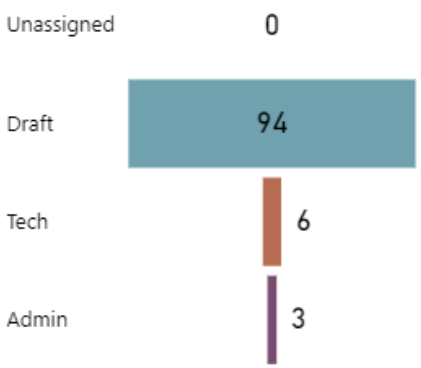
Section: **Screening**

Request Type: **All**

Backlogged Requests: 12

Avg Age of Backlog (days): 54

Longest Time in Phase (Pending)



of Unassigned

0

Goal: 10 (+100%)

Pending Draft

38

Goal: 14 (-171.43%)

Pending Tech

2

Goal: 16 (+87.5%)

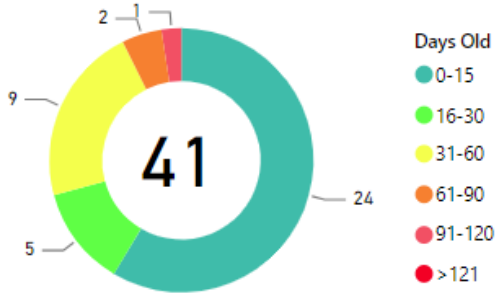
Pending Admin

1

Goal: 12 (+91.67%)

Goal= Threshold for the max # of requests in each bucket

Pending Requests



Avg Age (days): 21

Overall TAT (MTD)

26.0

Goal: 10, 11

Analysis TAT (MTD)

26.0

Goal: 10, 11

Overall TAT (Past 90 Days)

23.0

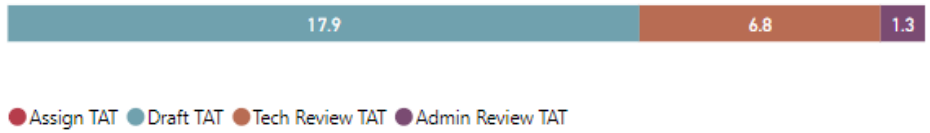
Goal: 10, 11

Analysis TAT (Past 90 Days)

23.0

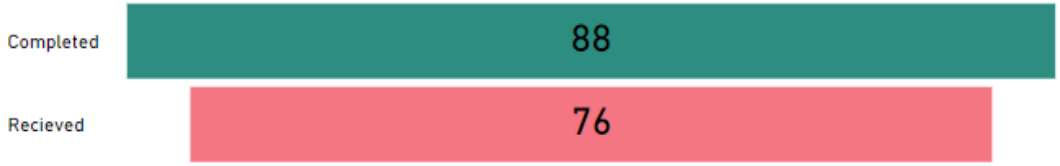
Goal: 10, 11

TAT by Phase of Work (MTD)

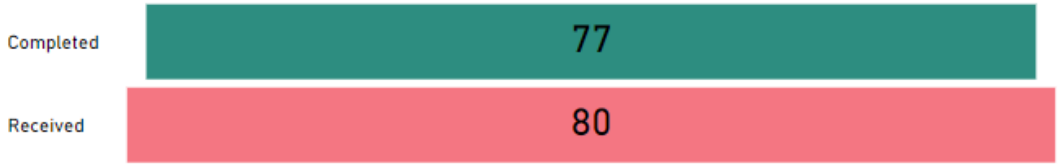


TAT by Phase of Work (Past 90 Days)

Month to Date



30 Day Avg (Over Past 90 Days)



Date Range

3/1/2023 — 3/31/2024

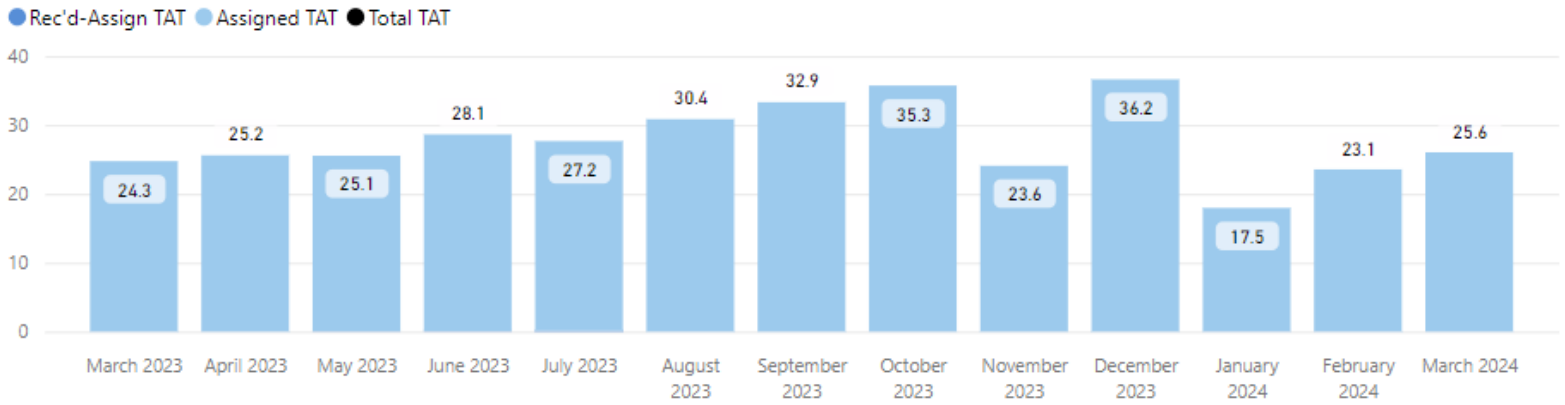
Request Type

Screening

Request Type

All

Total TAT by Month

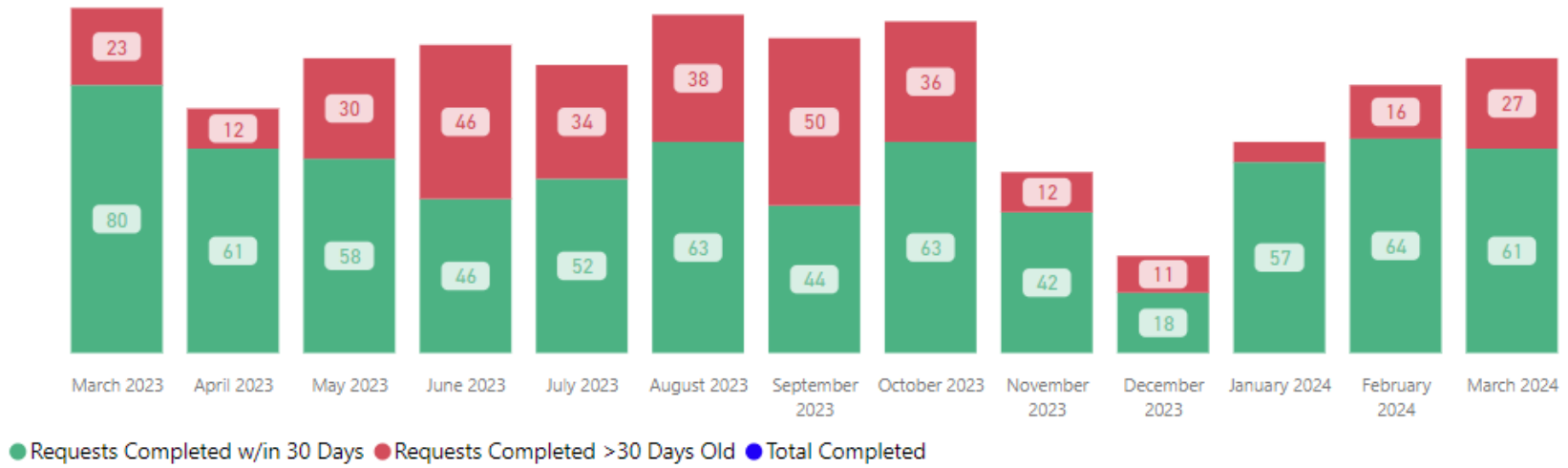


Selected Time Frame Averages

27.28
Total TAT (Rec'd-Compl.) Avg

27.72
Assigned TAT (Asgmt.-Compl.) Avg

Requests Completed



Received to Complete

1050
Requests Completed

341
Requests Completed > 30 Days

32.48 %
% Completed > 30 Days

Requests more than 30 days old are considered to be backlogged requests

Section

Screening

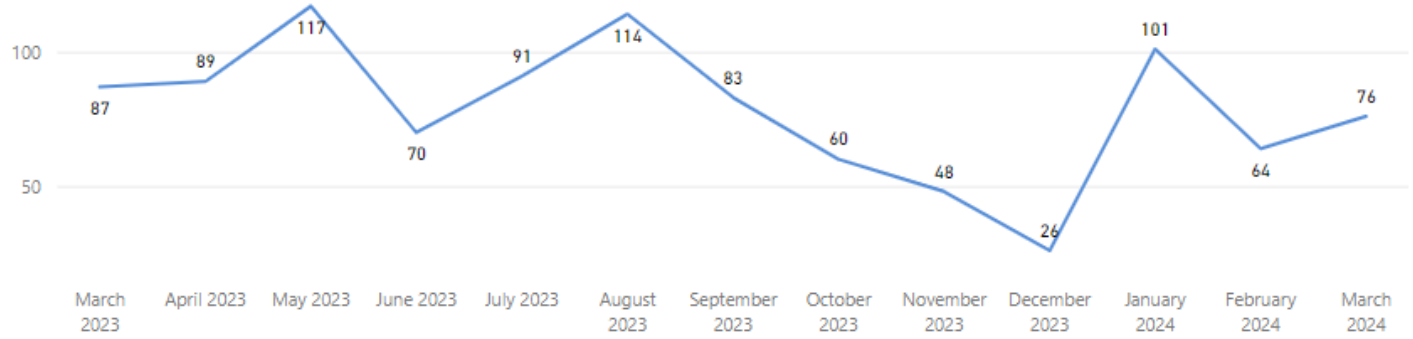
Request Type

All

Received Filter

3/1/2023 3/31/2024

Received by Month



Total Received

1026

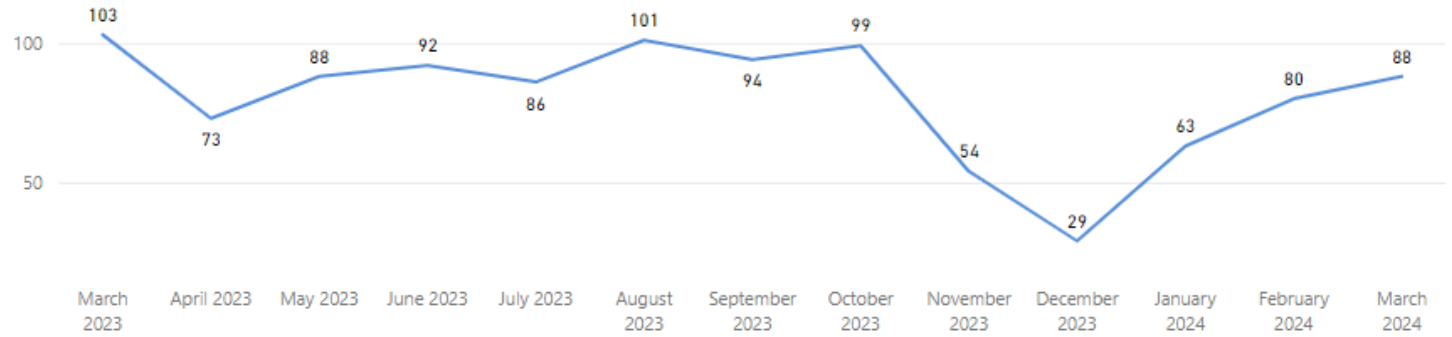
Received per Month (Avg)*

79

Completed Filter

3/1/2023 3/31/2024

Completed by Month



Total Completed

1050

Completed per Month (Avg)*

81

*** months with zero activity are not calculated into the average**

Section

CODIS

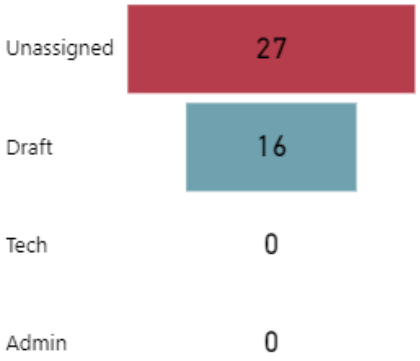
Request Type

All

Backlogged Requests: 0

Avg Age of Backlog (days): (Blank)

Longest Time in Phase (Pending)



of Unassigned

25

Goal: 100 (+75%)

Pending Draft

1

Goal: 20 (+95%)

Pending Tech

0

Goal: 15 (+100%)

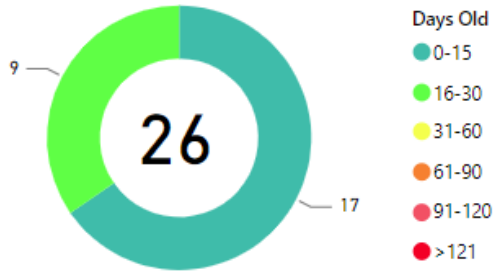
Pending Admin

0

Goal: 0

Goal= Threshold for the max # of requests in each bucket

Pending Requests



Avg Age (days): 11

Overall TAT (MTD)

18.3

Goal: 30, 31

Analysis TAT (MTD)

2.3

Goal: 30, 31

Overall TAT (Past 90 Days)

14.2

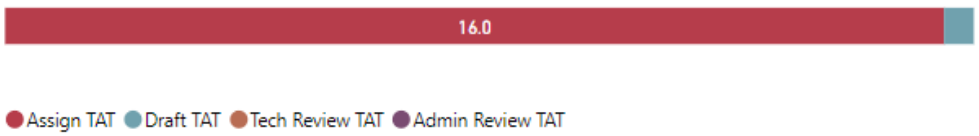
Goal: 30, 31

Analysis TAT (Past 90 Days)

2.4

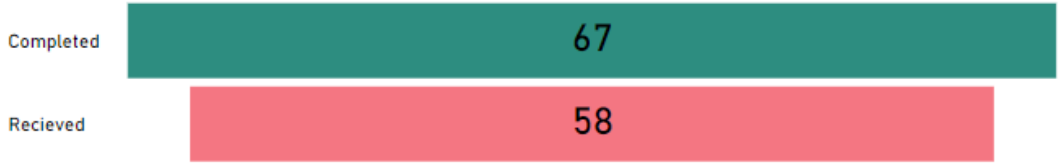
Goal: 30, 31

TAT by Phase of Work (MTD)

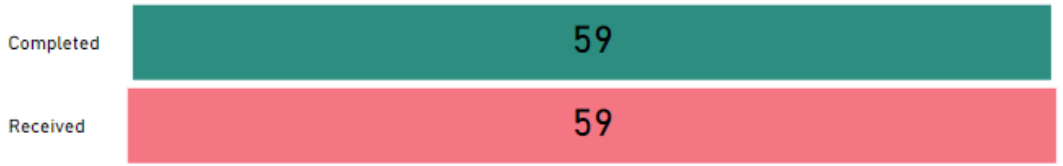


TAT by Phase of Work (Past 90 Days)

Month to Date



30 Day Avg (Over Past 90 Days)



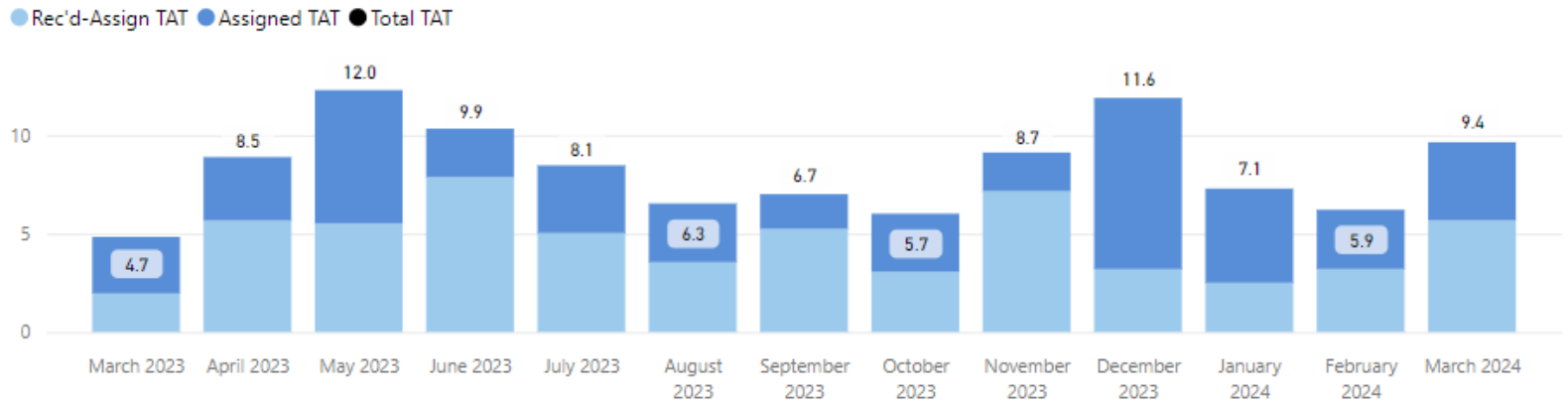
Date Range

3/1/2023 — 3/31/2024

Request Type

CODIS

Total TAT by Month

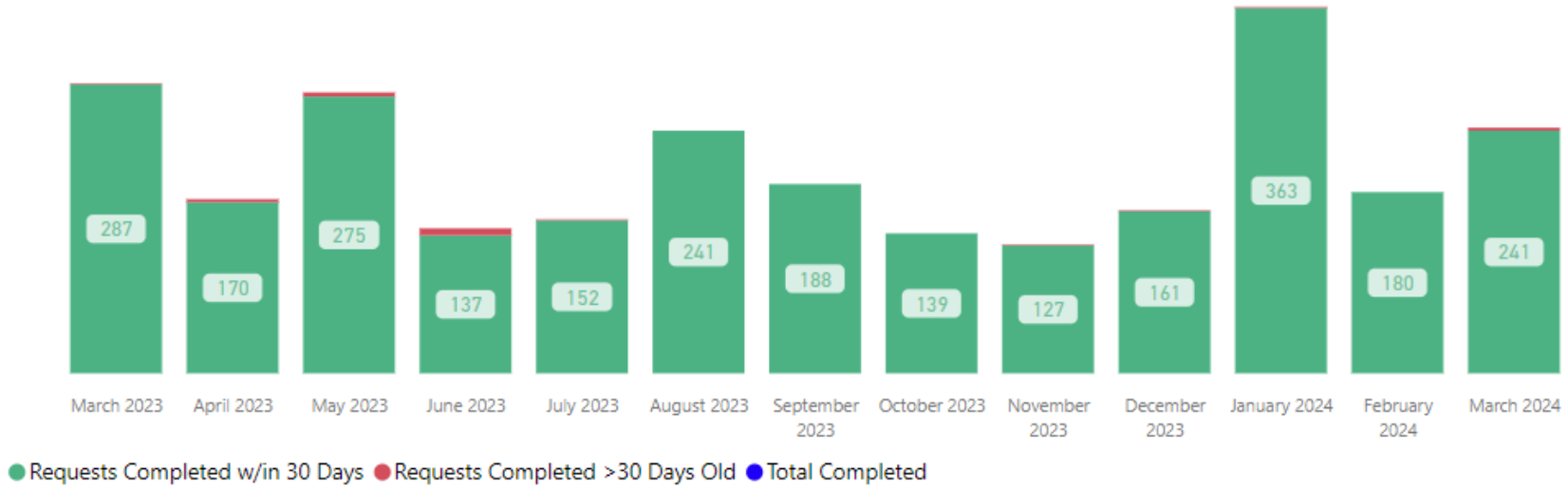


Selected Time Frame Averages

7.96
Total TAT (Rec'd-Compl.) Avg

3.93
Assigned TAT (Asgmt.-Compl.) Avg

Requests Completed



Received to Complete

2683
Requests Completed

22
Requests Completed > 30 Days

0.82 %
% Completed > 30 Days

Requests more than 30 days old are considered to be backlogged requests

Section

CODIS

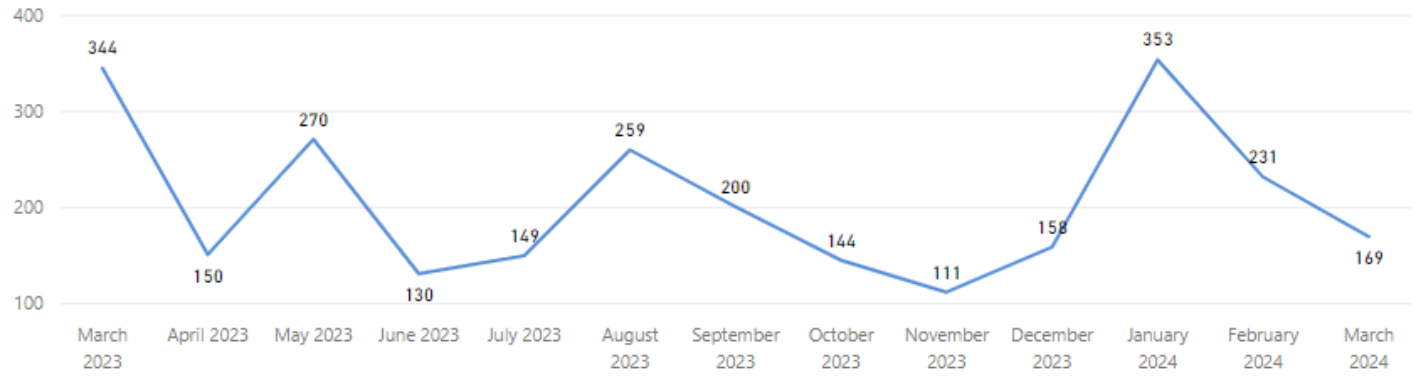
Hit Type

All

Received Filter

3/1/2023 3/31/2024

Received by Month



Total Received

2668

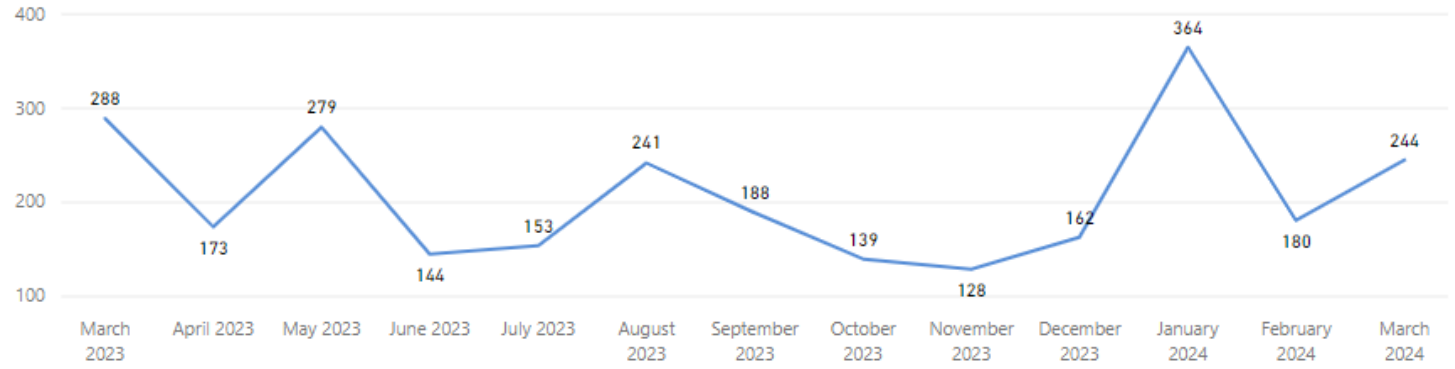
Received per Month (Avg)*

205

Completed Filter

3/1/2023 3/31/2024

Completed by Month



Total Completed

2683

Completed per Month (Avg)*

206

*** months with zero activity are not calculated into the average**

Latent Prints

Service

Latent Comparison

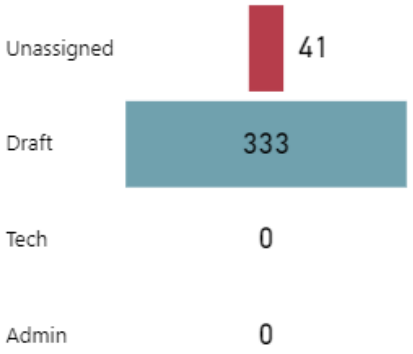
Priority Type

All

Backlogged Requests: 21

Avg Age of Backlog (days): 56

Longest Time in Phase (Pending)



of Unassigned

72

Goal: 230 (+68.7%)

Pending Draft

25

Goal: 50 (+50%)

Pending Tech

0

Goal: 50 (+100%)

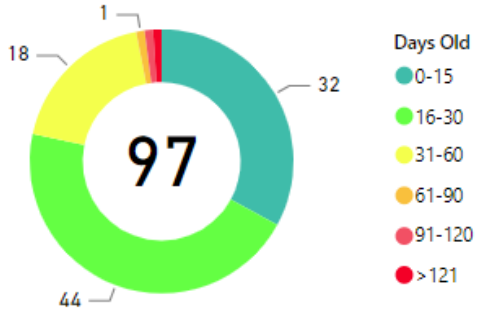
Pending Admin

0

Goal: 50 (+100%)

Goal= Threshold for the max # of requests in each bucket

Pending Requests



Avg Age (days): 26

Overall TAT (MTD)

40.5

Goal: 45, 46

Analysis TAT (MTD)

20.7

Goal: 45, 46

Overall TAT (Past 90 Days)

37.8

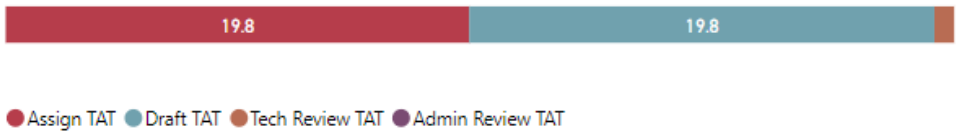
Goal: 45, 46

Analysis TAT (Past 90 Days)

14.7

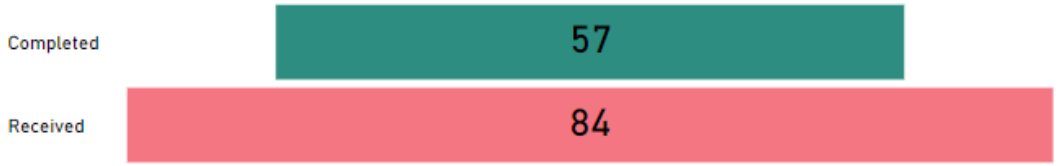
Goal: 45, 46

TAT by Phase of Work (MTD)

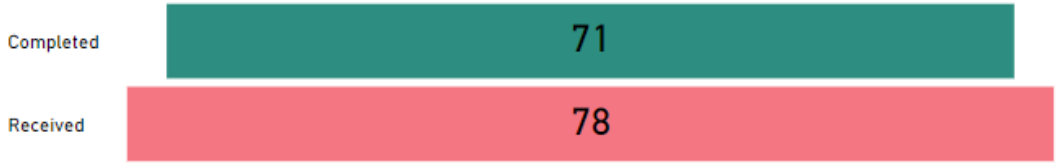


TAT by Phase of Work (Past 90 Days)

Month to Date



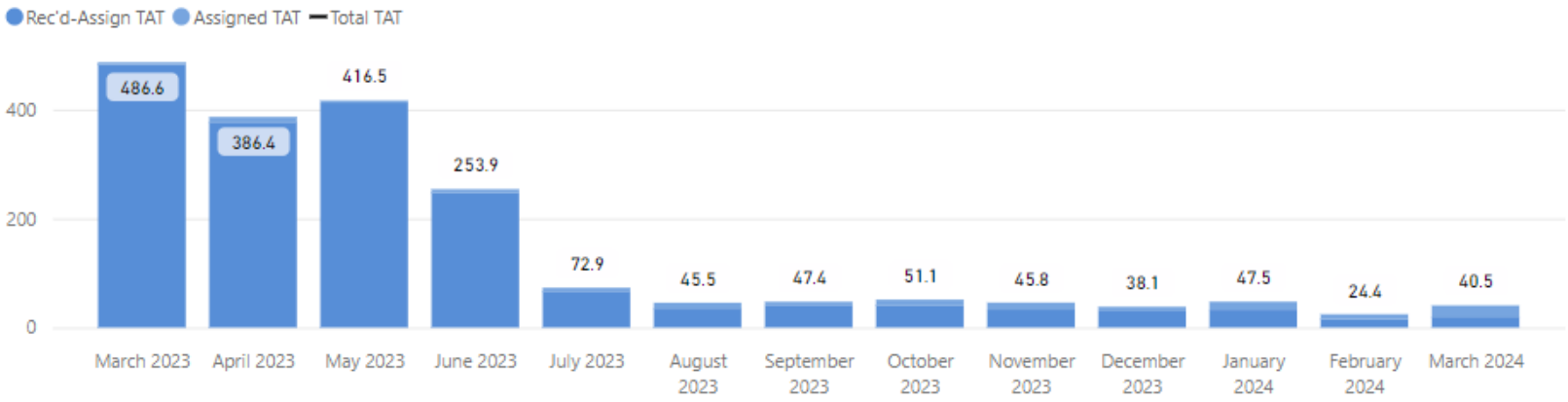
30 Day Avg (Over Past 90 Days)



Date Range

3/1/2023 — 3/31/2024

Total TAT by Month



Request Type

Latent Comparison

Priority Type

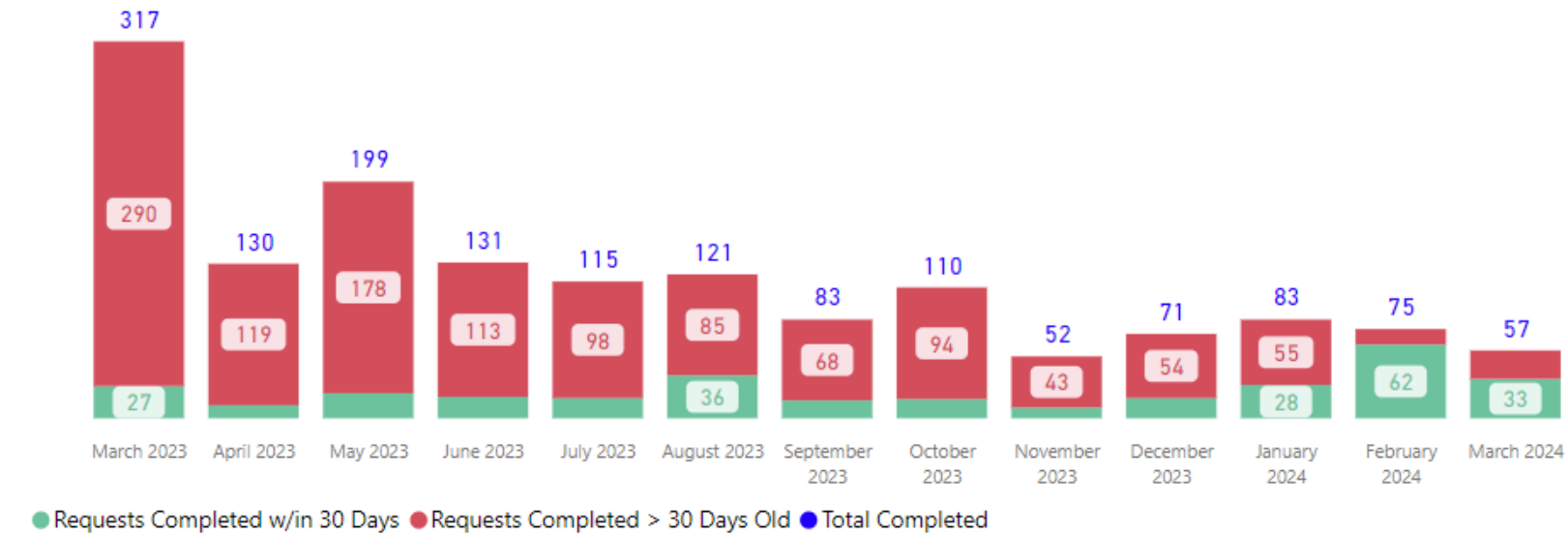
All

Selected Time Frame Averages

231.39
Total TAT (Rec'd-Compl.) Avg

8.01
Assigned TAT (Asgmt.-Compl.) Avg

Requests Completed



Received to Complete

1544
Requests Completed

1234
Requests Completed > 30 Days Old

79.92 %
% Completed > 30 Days Old

Requests more than 30 days old are considered to be backlogged requests

Service

Latent Comparison

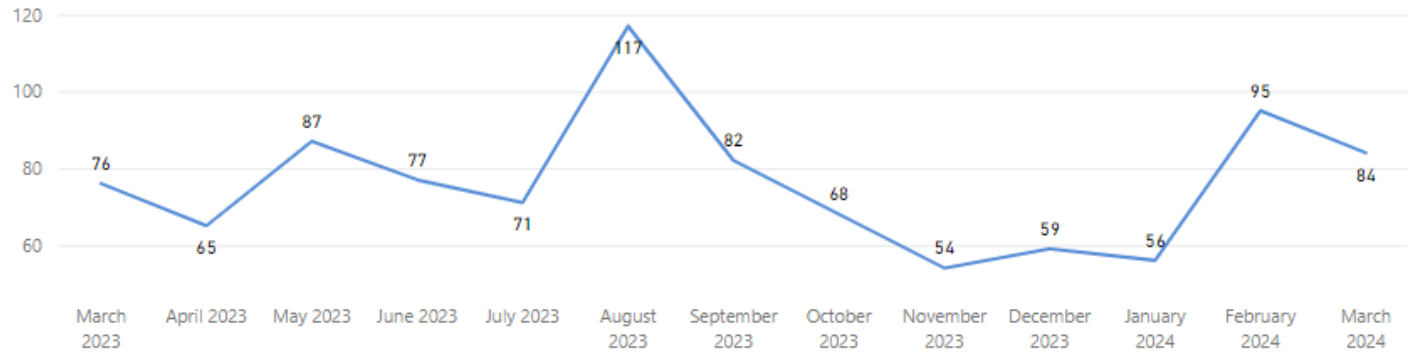
Priority Type

All

Received Filter

3/1/2023 3/31/2024

Received by Month



Total Received

991

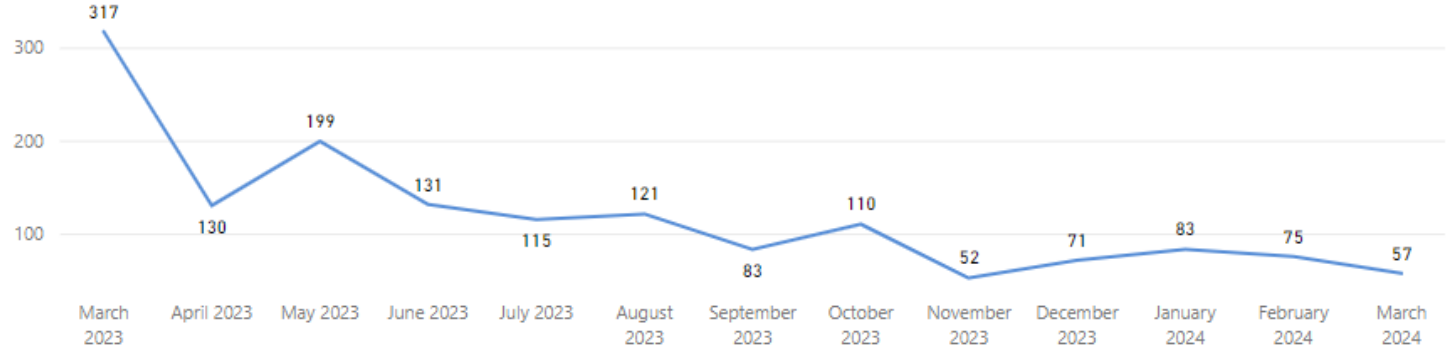
Received per Month (Avg)*

76

Completed Filter

3/1/2023 3/31/2024

Completed by Month



Total Completed

1,544

Completed per Month (Avg)*

119

*** months with zero activity are not calculated into the average**

Service

Latent Processing

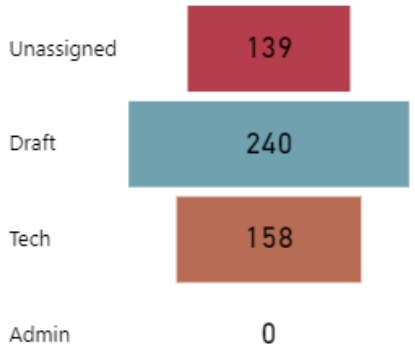
Priority Type

All

Backlogged Requests: 47

Avg Age of Backlog (days): 98

Longest Time in Phase (Pending)



of Unassigned

48 ✓

Goal: 50 (+4%)

Pending Draft

15 ✓

Goal: 30 (+50%)

Pending Tech

8 ✓

Goal: 30 (+73.33%)

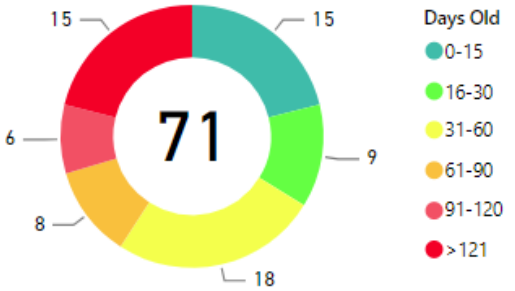
Pending Admin

0 ✓

Goal: 30 (+100%)

Goal= Threshold for the max # of requests in each bucket

Pending Requests



Avg Age (days): 69

Overall TAT (MTD)

119.6 !

Goal: 30, 31

Analysis TAT (MTD)

6.1 ✓

Goal: 30, 31

Overall TAT (Past 90 Days)

170.0 !

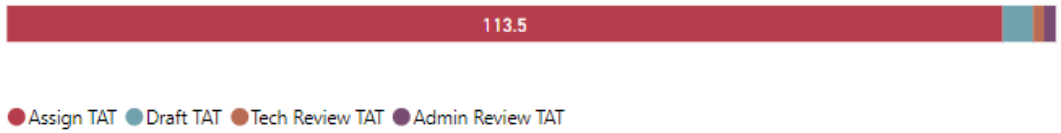
Goal: 30, 31

Analysis TAT (Past 90 Days)

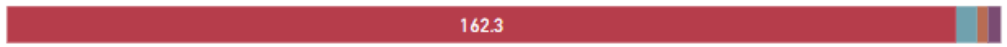
7.7 ✓

Goal: 30, 31

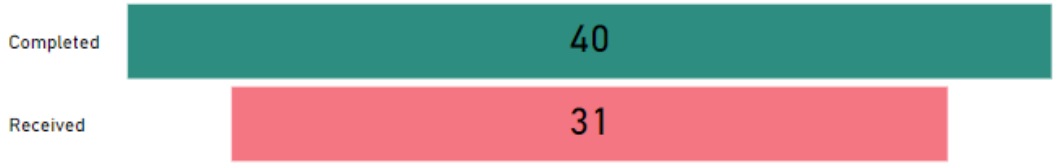
TAT by Phase of Work (MTD)



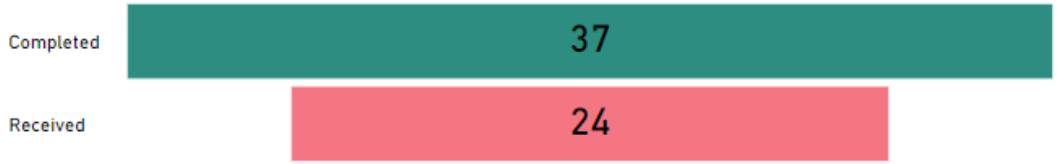
TAT by Phase of Work (Past 90 Days)



Month to Date



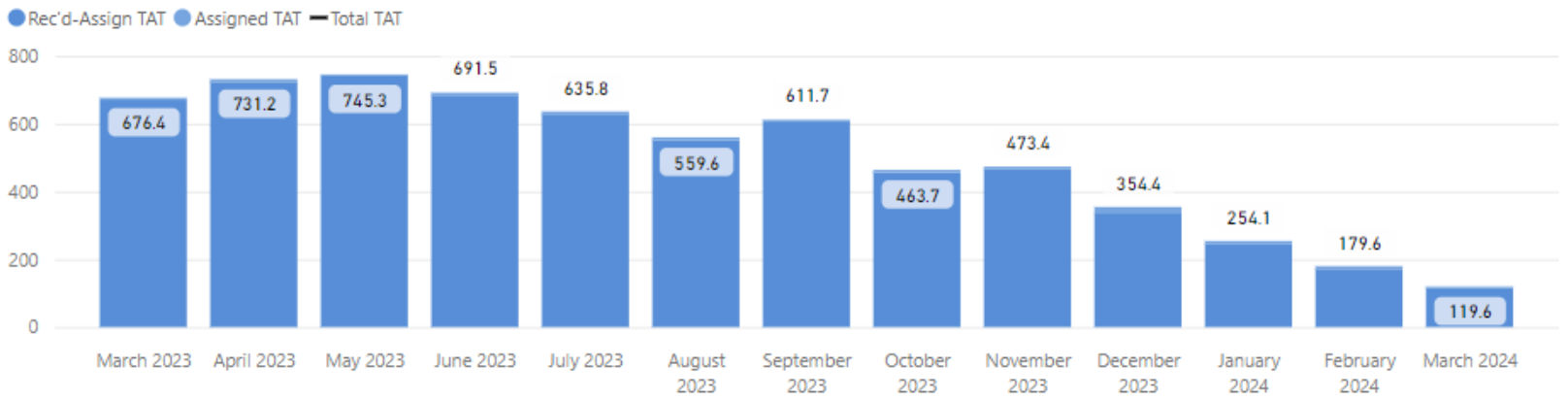
30 Day Avg (Over Past 90 Days)



Date Range

3/1/2023 — 3/31/2024

Total TAT by Month



Request Type

Latent Processing

Priority Type

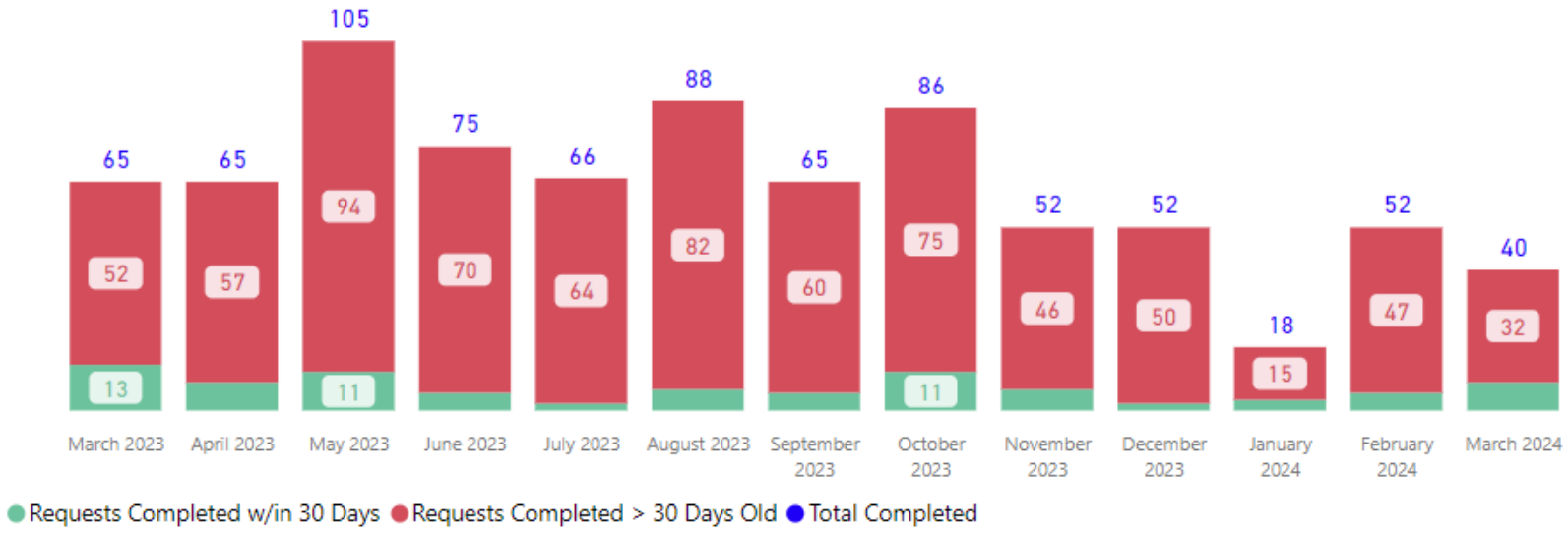
All

Selected Time Frame Averages

547.90
Total TAT (Rec'd-Compl.) Avg

8.22
Assigned TAT (Asgmt.-Compl.) Avg

Requests Completed



Received to Complete

829
Requests Completed

744
Requests Completed > 30 Days Old

89.75 %
% Completed > 30 Days Old

Requests more than 30 days old are considered to be backlogged requests

Service

Latent Processing

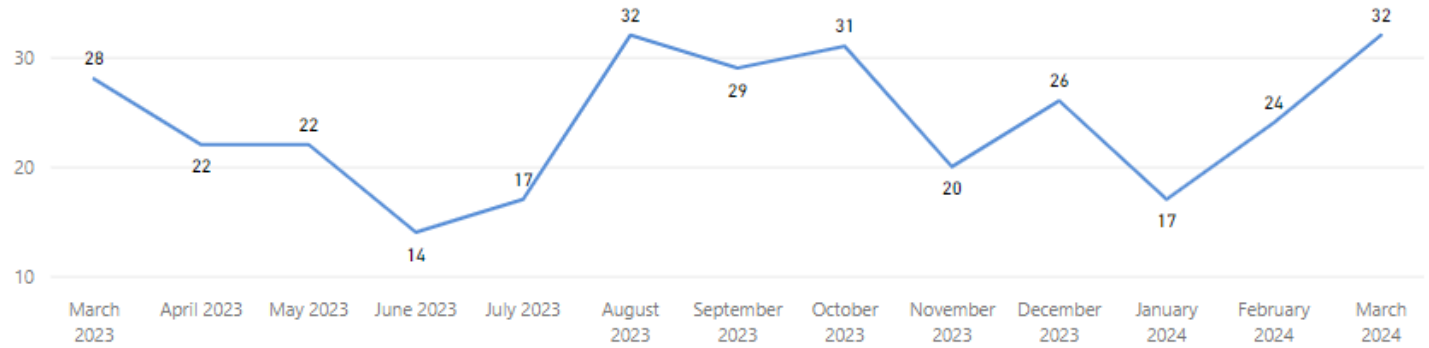
Priority Type

All

Received Filter

3/1/2023 3/31/2024

Received by Month



Total Received

314

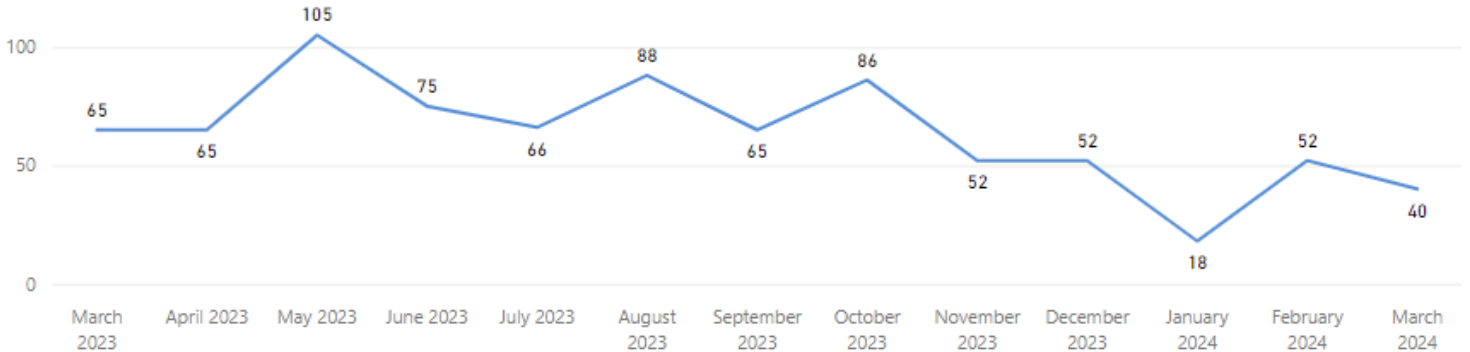
Received per Month (Avg)*

24

Completed Filter

3/1/2023 3/31/2024

Completed by Month



Total Completed

829

Completed per Month (Avg)*

64

*** months with zero activity are not calculated into the average**

Digital Multi-Media

Service

AV Examination

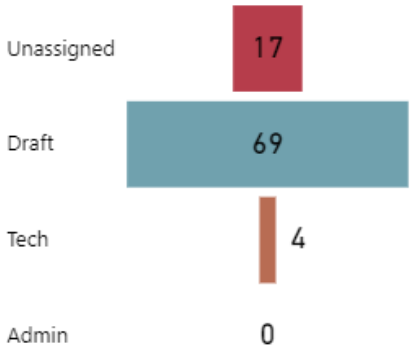
Priority Type

All

Backlogged Requests: 5

Avg Age of Backlog (days): 91

Longest Time in Phase (Pending)



of Unassigned

2

Goal: 15 (+86.67%)

Pending Draft

3

Goal: 5 (+40%)

Pending Tech

3

Goal: 5 (+40%)

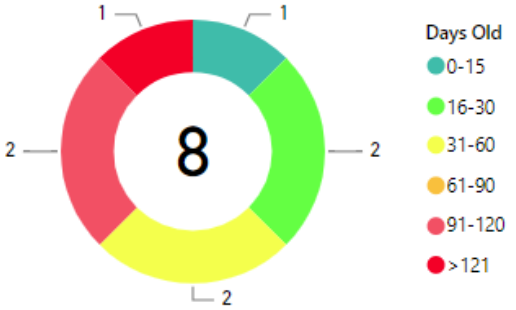
Pending Admin

0

Goal: 5 (+100%)

Goal= Threshold for the max # of requests in each bucket

Pending Requests



Avg Age (days): 63

Overall TAT (MTD)

30.4

Goal: 45, 46

Analysis TAT (MTD)

4.1

Goal: 45, 46

Overall TAT (Past 90 Days)

50.2

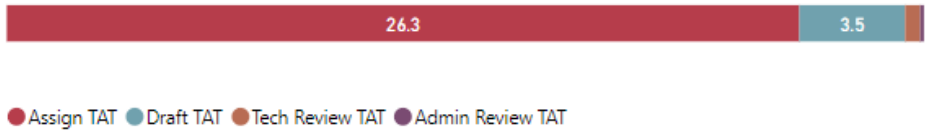
Goal: 45, 46

Analysis TAT (Past 90 Days)

21.2

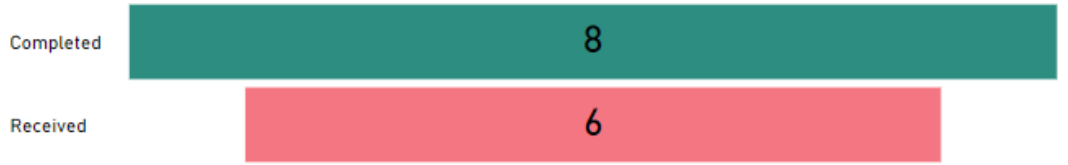
Goal: 45, 46

TAT by Phase of Work (MTD)

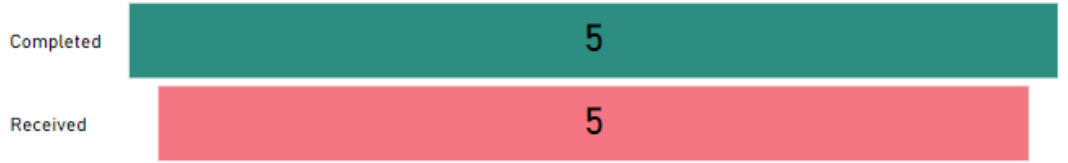


TAT by Phase of Work (Past 90 Days)

Month to Date



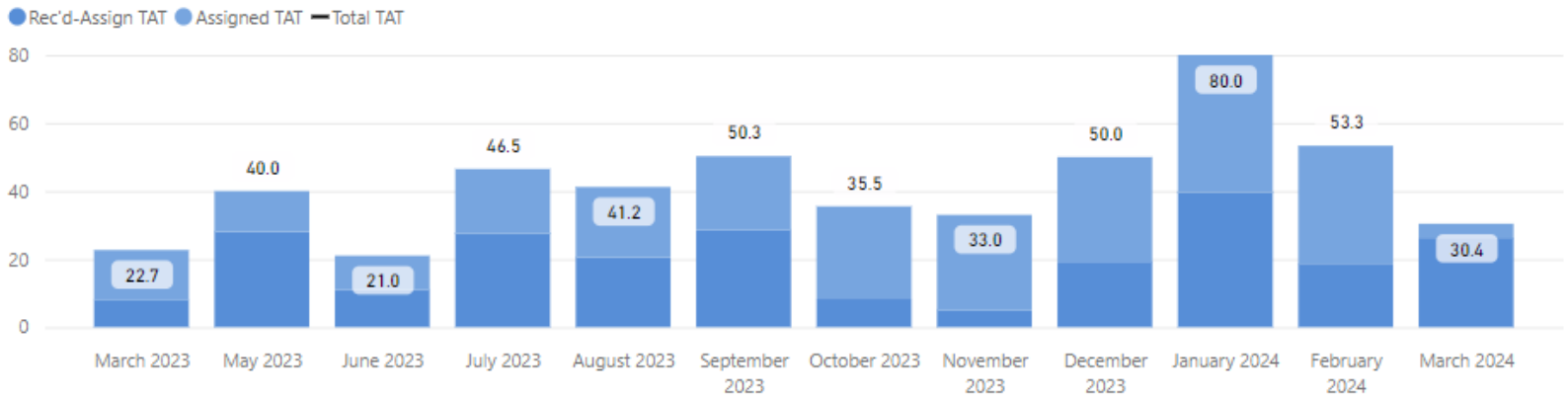
30 Day Avg (Over Past 90 Days)



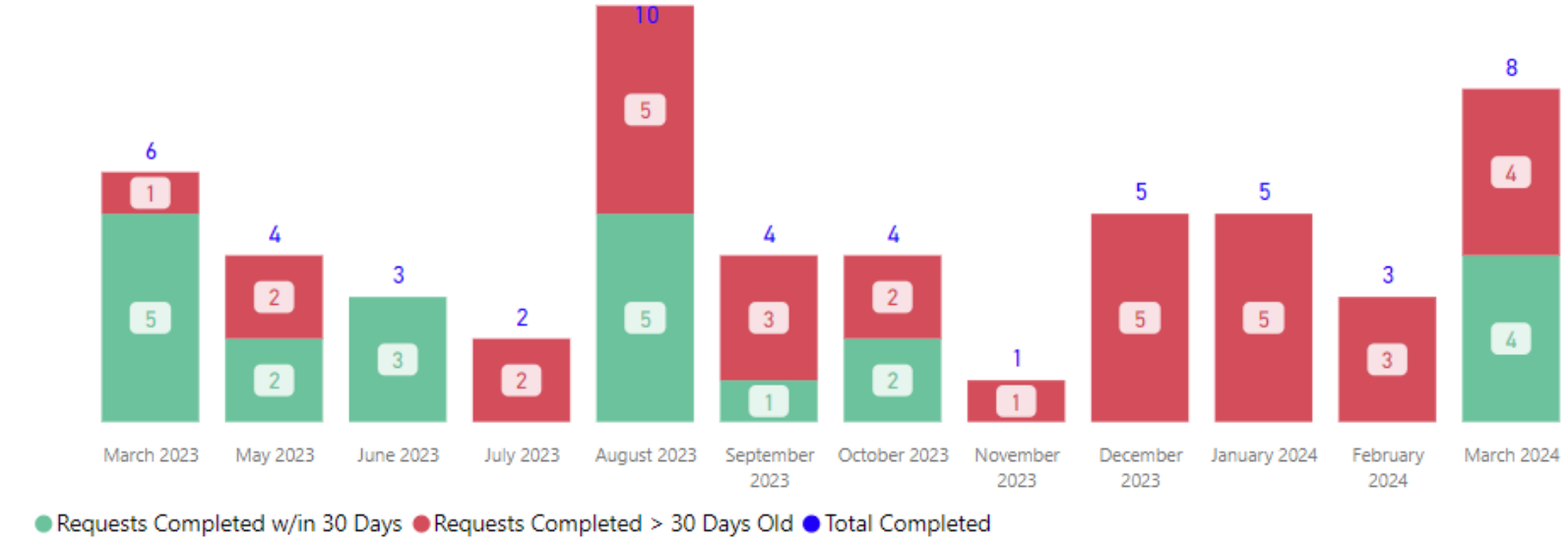
Date Range

3/1/2023 — 3/31/2024

Total TAT by Month



Requests Completed



Request Type

AV Examination

Priority Type

All

Selected Time Frame Averages

41.69
Total TAT (Rec'd-Compl.) Avg

20.53
Assigned TAT (Asgmt.-Compl.) Avg

Received to Complete

55
Requests Completed

33
Requests Completed > 30 Days Old

60.00 %
% Completed > 30 Days Old

Requests more than 30 days old are considered to be backlogged requests

Service

AV Examination

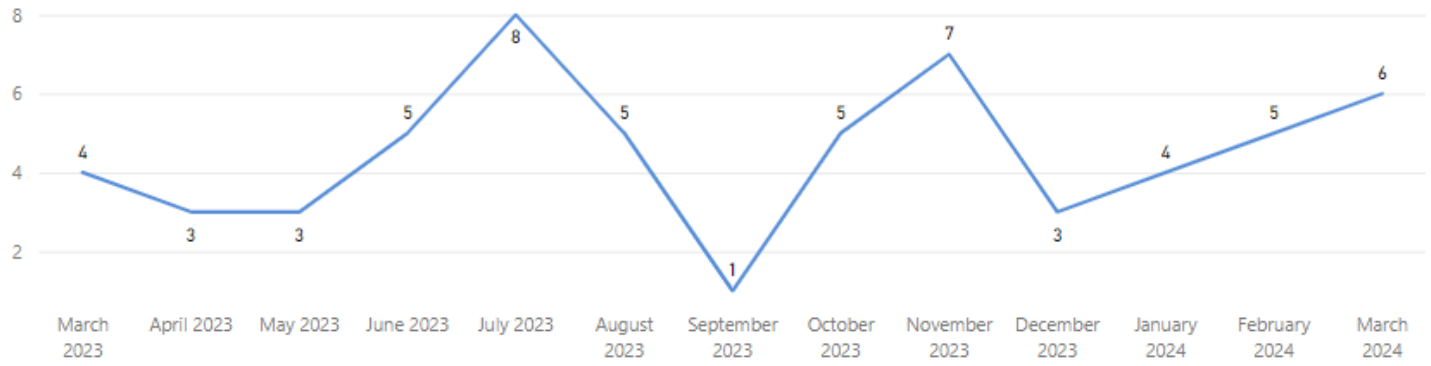
Priority Type

All

Received Filter

3/1/2023 3/31/2024

Received by Month



Total Received

59

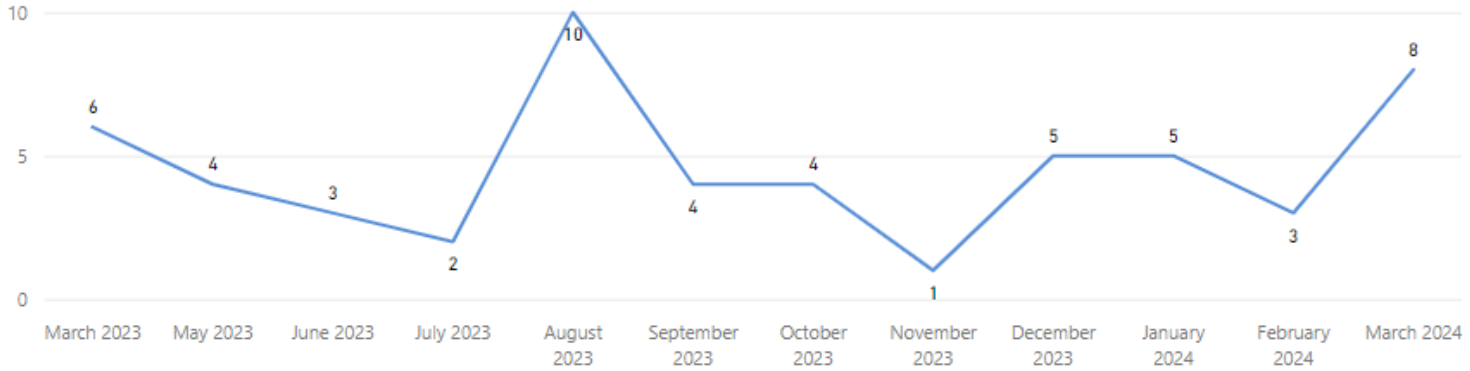
Received per Month (Avg)*

5

Completed Filter

3/1/2023 3/31/2024

Completed by Month



Total Completed

55

Completed per Month (Avg)*

5

*** months with zero activity are not calculated into the average**

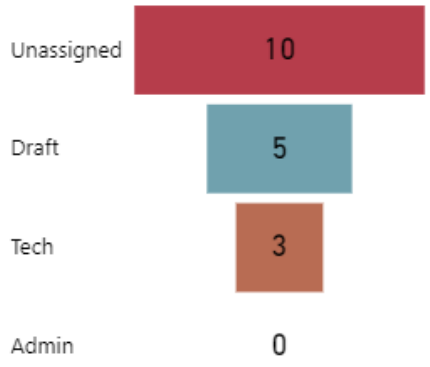
Service: DFL

Priority Type: All

Backlogged Requests: 0

Avg Age of Backlog (days): (Blank)

Longest Time in Phase (Pending)



of Unassigned

2

Goal: 50 (+96%)

Pending Draft

2

Goal: 5 (+60%)

Pending Tech

1

Goal: 5 (+80%)

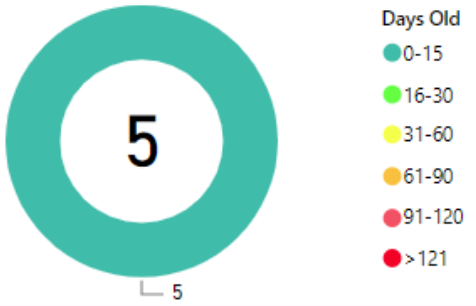
Pending Admin

0

Goal: 5 (+100%)

Goal= Threshold for the max # of requests in each bucket

Pending Requests



Avg Age (days): 9

Overall TAT (MTD)

14.6

Goal: 45, 46

Analysis TAT (MTD)

6.7

Goal: 45, 46

Overall TAT (Past 90 Days)

80.1

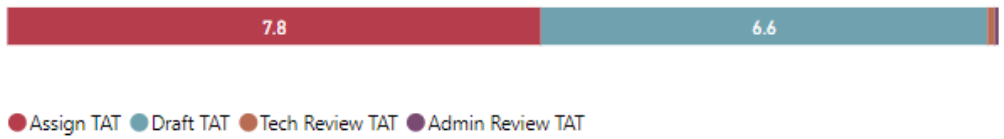
Goal: 45, 46

Analysis TAT (Past 90 Days)

19.2

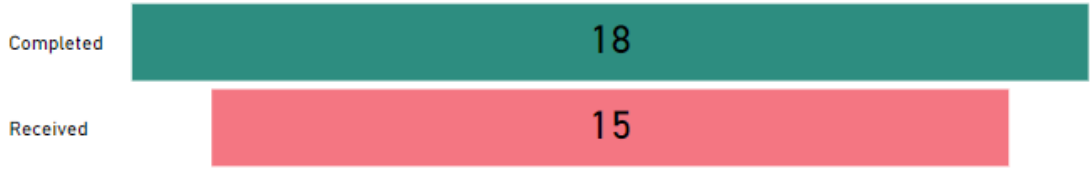
Goal: 45, 46

TAT by Phase of Work (MTD)

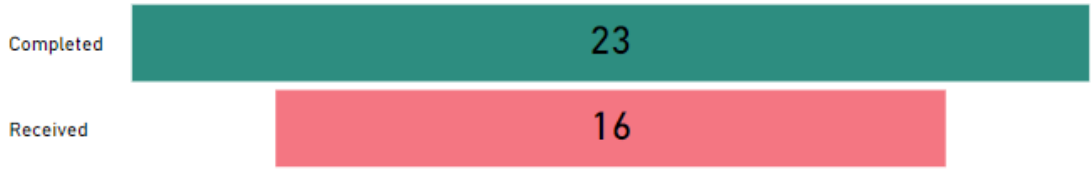


TAT by Phase of Work (Past 90 Days)

Month to Date



30 Day Avg (Over Past 90 Days)



DFL and DME

Date Range

3/1/2023 — 3/31/2024

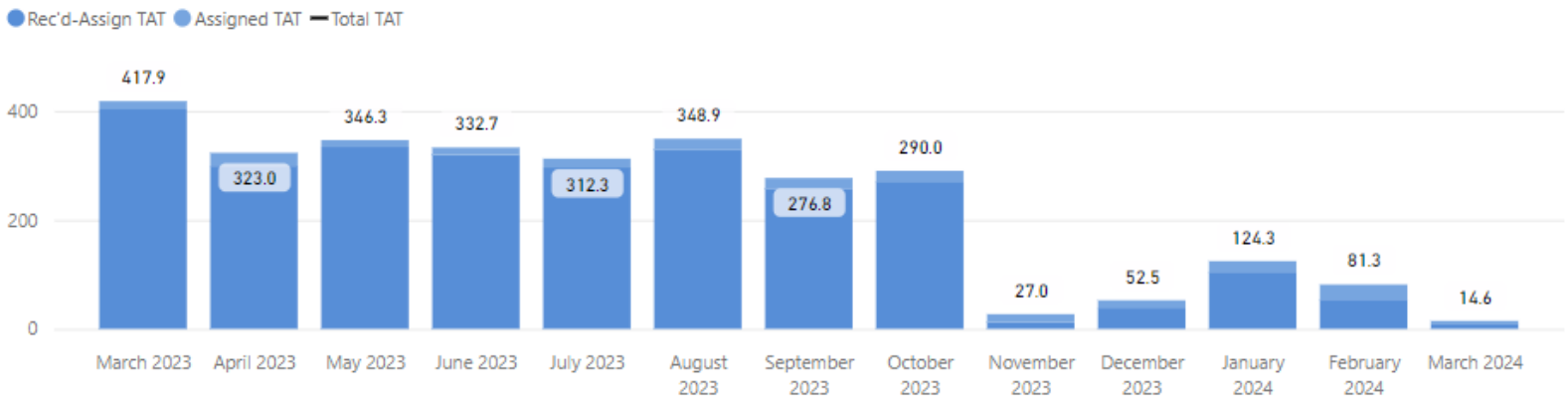
Request Type

Multiple selections

Priority Type

All

Total TAT by Month

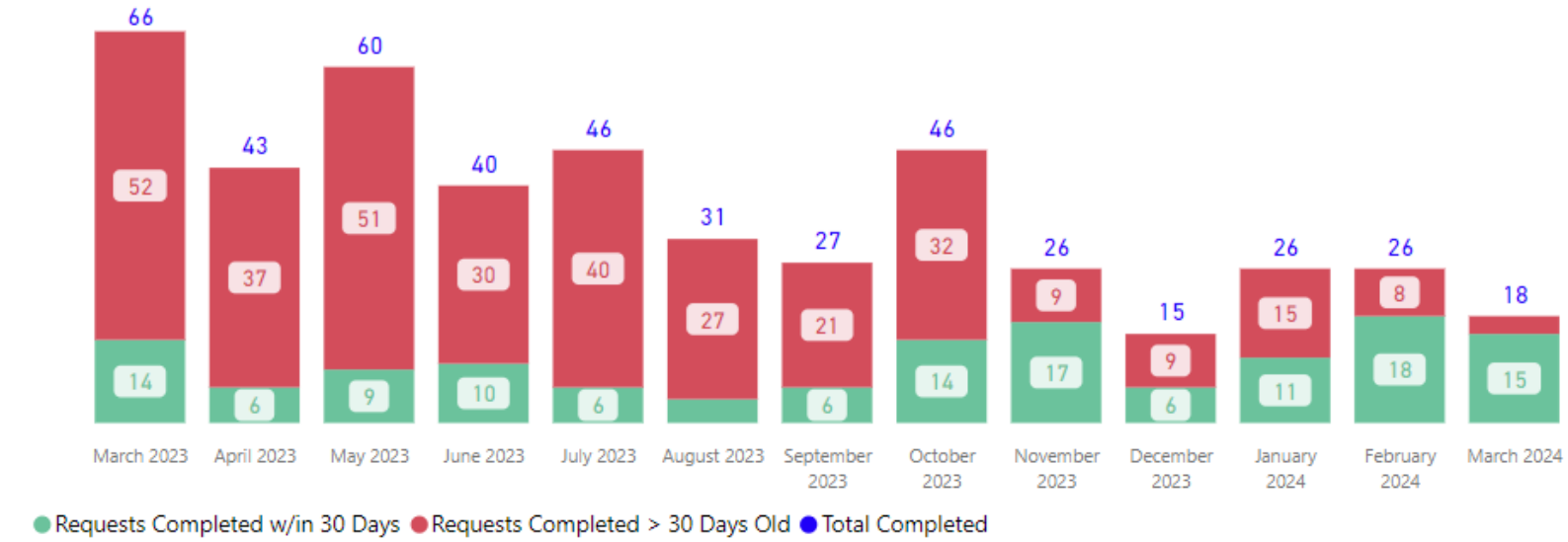


Selected Time Frame Averages

273.73
Total TAT (Rec'd-Compl.) Avg

17.06
Assigned TAT (Asgmt.-Compl.) Avg

Requests Completed



Received to Complete

470
Requests Completed

334
Requests Completed > 30 Days Old

71.06 %
% Completed > 30 Days Old

Requests more than 30 days old are considered to be backlogged requests

DFL and DME

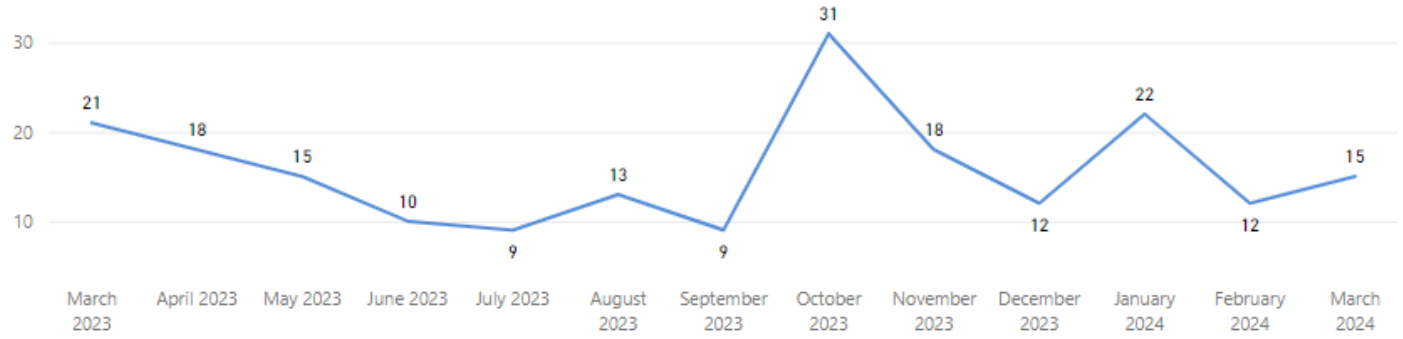
Service: Multiple selections

Priority Type: All

Received Filter

3/1/2023 3/31/2024

Received by Month



Total Received

205

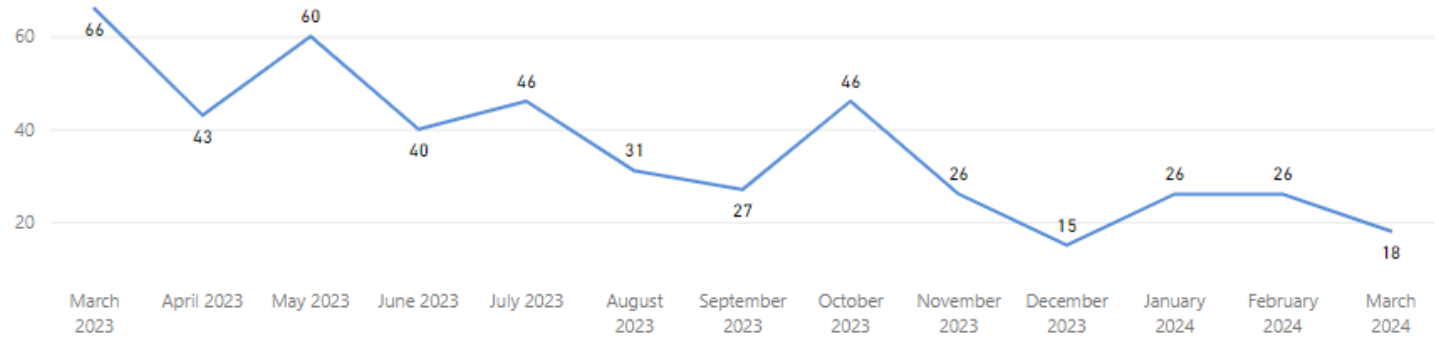
Received per Month (Avg)*

16

Completed Filter

3/1/2023 3/31/2024

Completed by Month



Total Completed

470

Completed per Month (Avg)*

36

*** months with zero activity are not calculated into the average**

Crime Scene Unit

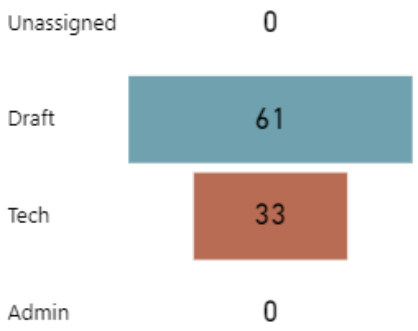
Service: **CSU Response**

Priority Type: **All**

Backlogged Requests: 5

Avg Age of Backlog (days): 38

Longest Time in Phase (Pending)



of Unassigned

0

Goal: 0

Pending Draft

21

Goal: 30 (+30%)

Pending Tech

45

Goal: 30 (-50%)

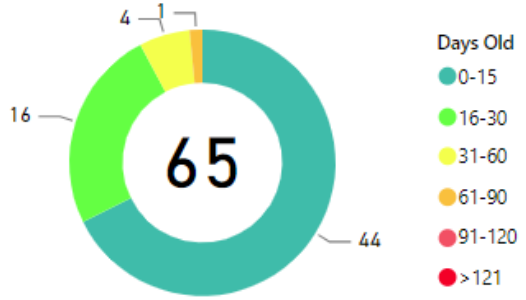
Pending Admin

0

Goal: 0

Goal= Threshold for the max # of requests in each bucket

Pending Requests



Avg Age (days): 15

Overall TAT (MTD)

18.3

Goal: 30, 31

Analysis TAT (MTD)

18.3

Goal: 30, 31

Overall TAT (Past 90 Days)

19.9

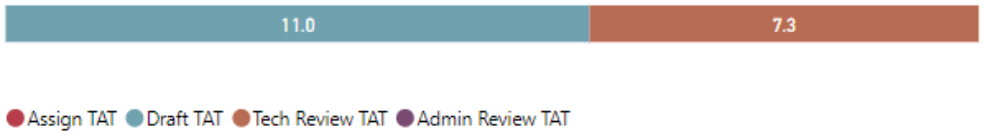
Goal: 30, 31

Analysis TAT (Past 90 Days)

19.8

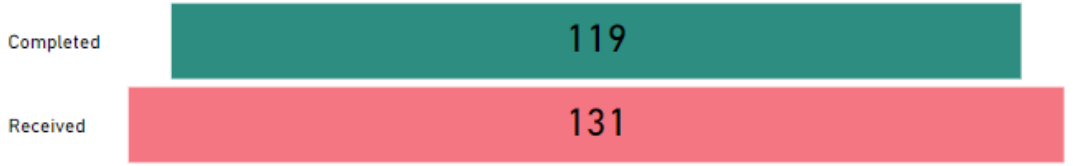
Goal: 30, 31

TAT by Phase of Work (MTD)

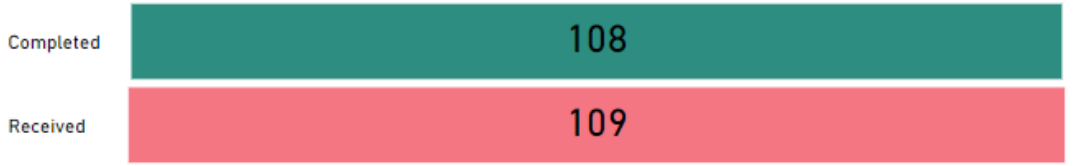


TAT by Phase of Work (Past 90 Days)

Month to Date



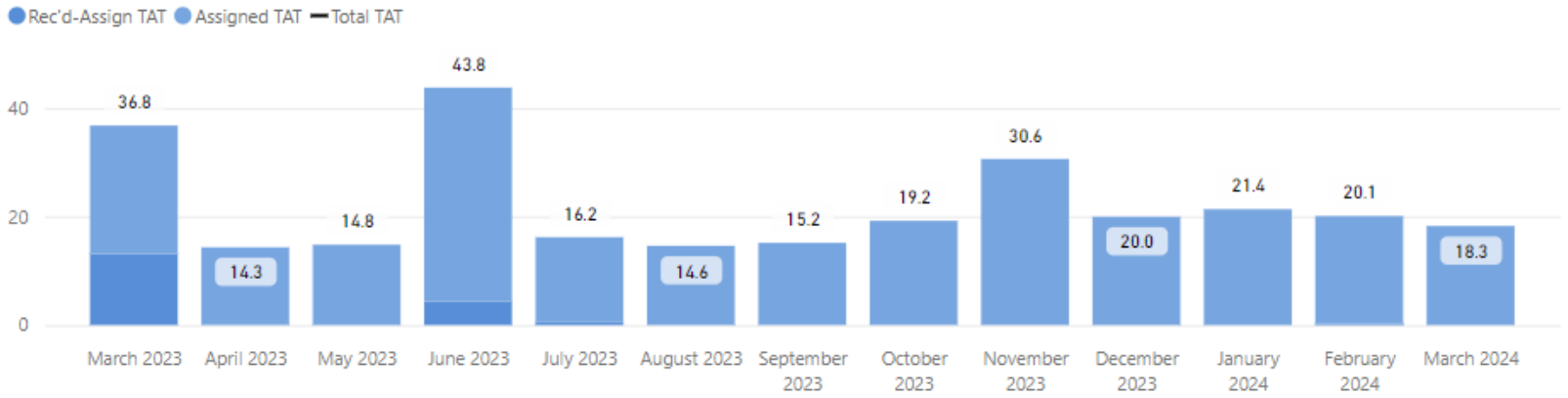
30 Day Avg (Over Past 90 Days)



Date Range

3/1/2023 — 3/31/2024

Total TAT by Month



Request Type

CSU Response

Priority Type

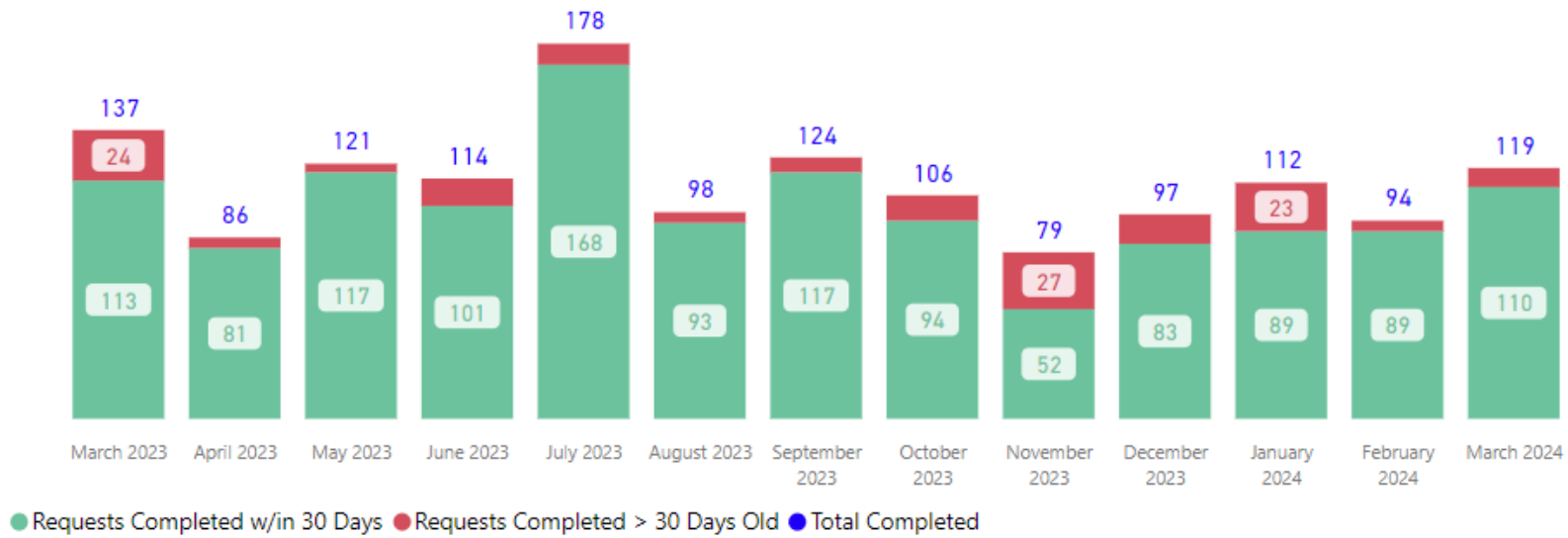
All

Selected Time Frame Averages

21.91
Total TAT (Rec'd-Compl.) Avg

20.23
Assigned TAT (Asgmt.-Compl.) Avg

Requests Completed



Received to Complete

1465
Requests Completed

158
Requests Completed > 30 Days Old

10.78 %
% Completed > 30 Days Old

Requests more than 30 days old are considered to be backlogged requests

Service

CSU Response

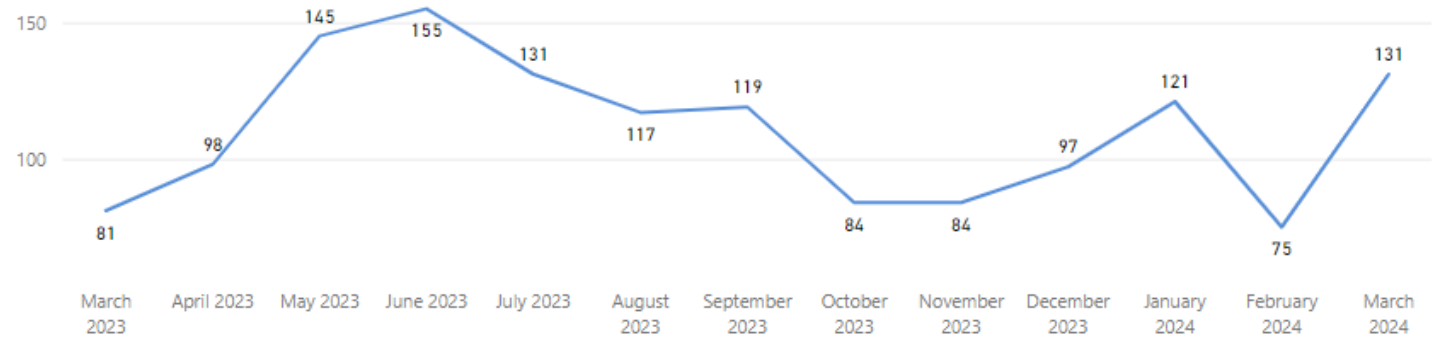
Priority Type

All

Received Filter

3/1/2023 3/31/2024

Received by Month



Total Received

1,438

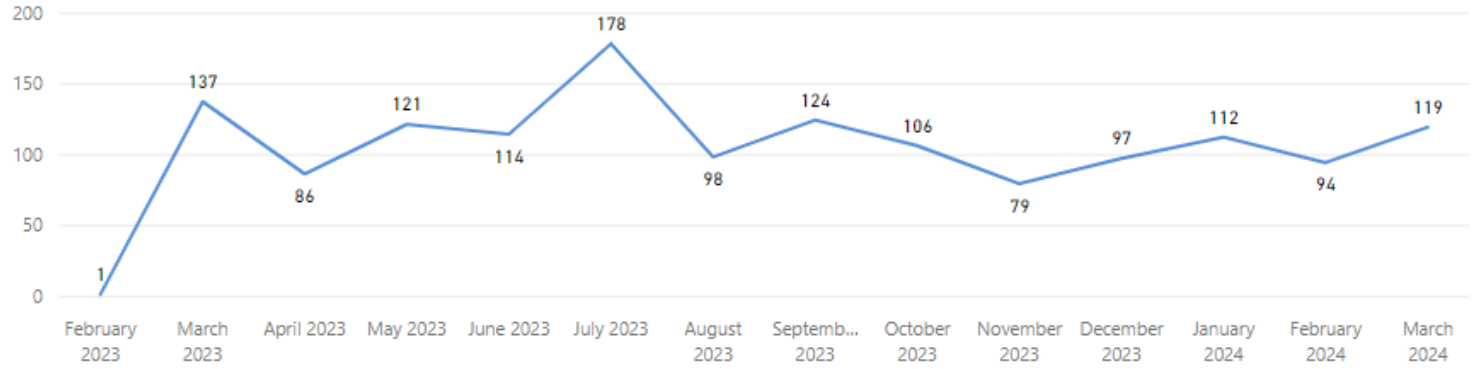
Received per Month (Avg)*

111

Completed Filter

3/1/2023 3/31/2024

Completed by Month



Total Completed

1,466

Completed per Month (Avg)*

105

*** months with zero activity are not calculated into the average**

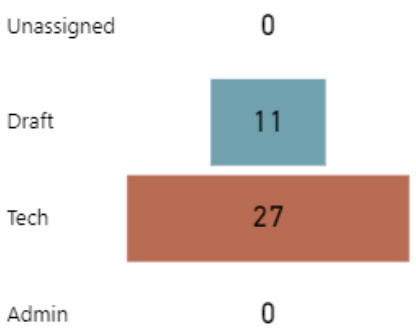
Service: CSU VEB

Priority Type: All

Backlogged Requests: 1

Avg Age of Backlog (days): 47

Longest Time in Phase (Pending)



of Unassigned

0 ✓

Goal: 0

Pending Draft

5 ✓

Goal: 30 (+83.33%)

Pending Tech

21 ✓

Goal: 30 (+30%)

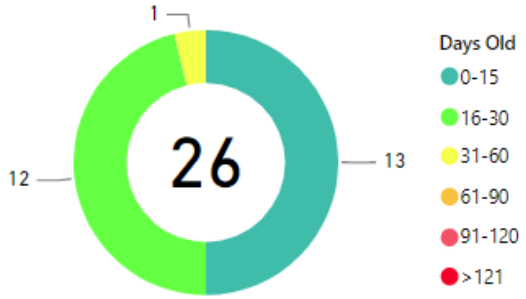
Pending Admin

0 ✓

Goal: 30 (+100%)

Goal= Threshold for the max # of requests in each bucket

Pending Requests



Avg Age (days): 16

Overall TAT (MTD)

20.8 ✓

Goal: 30, 31

Analysis TAT (MTD)

20.8 ✓

Goal: 30, 31

Overall TAT (Past 90 Days)

26.7 ✓

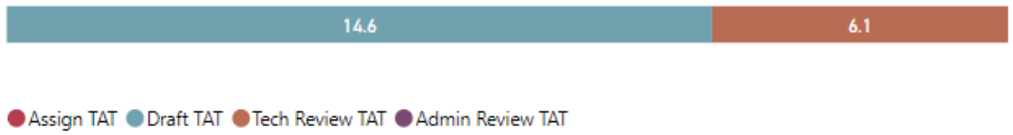
Goal: 30, 31

Analysis TAT (Past 90 Days)

26.6 ✓

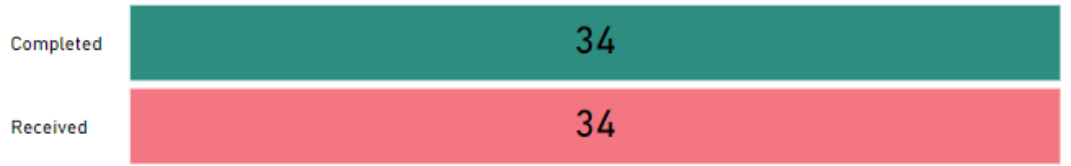
Goal: 30, 31

TAT by Phase of Work (MTD)

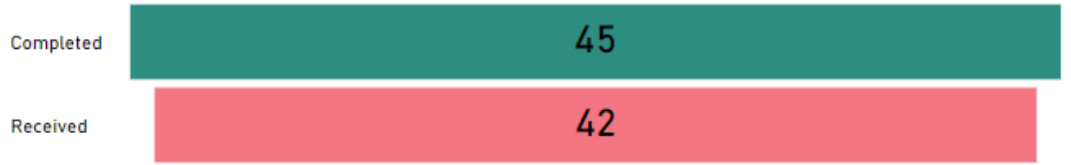


TAT by Phase of Work (Past 90 Days)

Month to Date



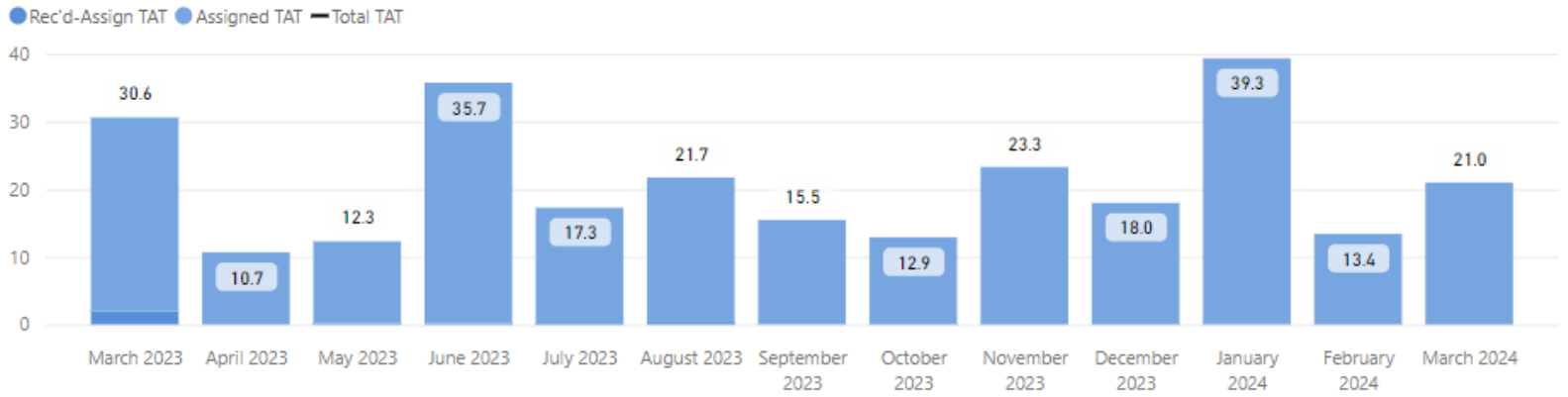
30 Day Avg (Over Past 90 Days)



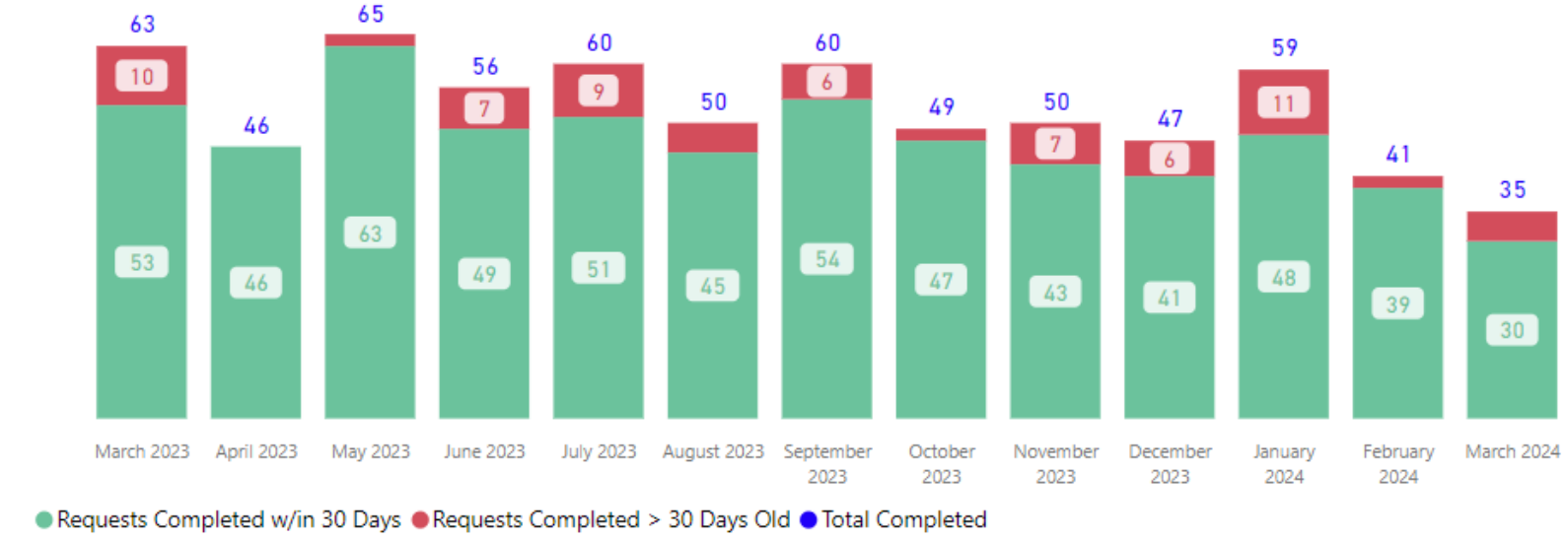
Date Range

3/1/2023 — 3/31/2024

Total TAT by Month



Requests Completed



Request Type

CSU VEB

Priority Type

All

Selected Time Frame Averages

21.31
Total TAT (Rec'd-Compl.) Avg

21.01
Assigned TAT (Asgmt.-Compl.) Avg

Received to Complete

681
Requests Completed

72
Requests Completed > 30 Days Old

10.57 %
% Completed > 30 Days Old

Requests more than 30 days old are considered to be backlogged requests

Service

CSU VEB

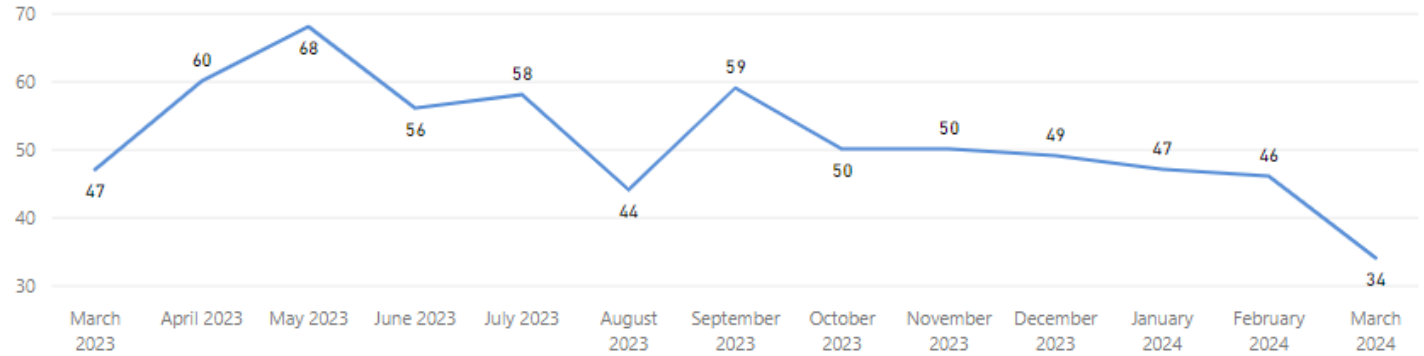
Priority Type

All

Received Filter

3/1/2023 3/31/2024

Received by Month



Total Received

668

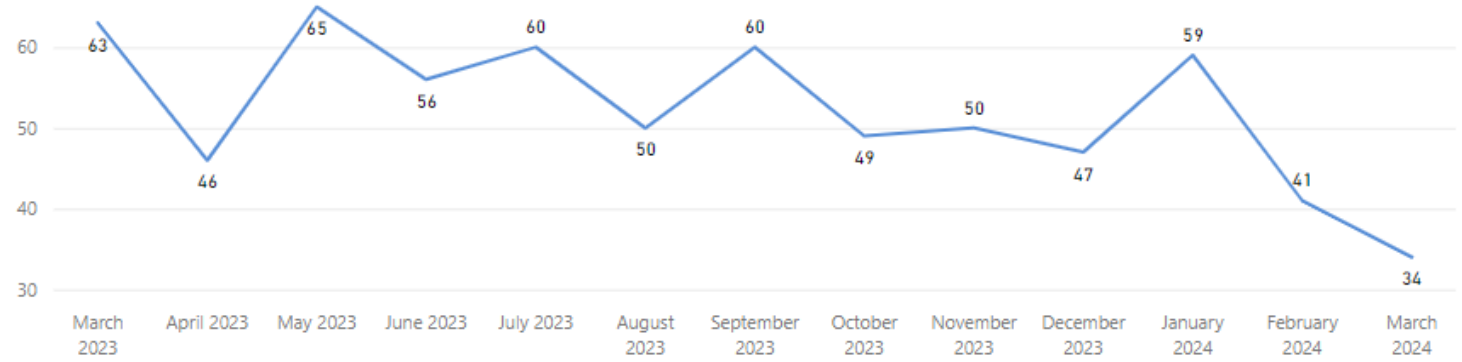
Received per Month (Avg)*

51

Completed Filter

3/1/2023 3/31/2024

Completed by Month



Total Completed

680

Completed per Month (Avg)*

52

*** months with zero activity are not calculated into the average**